

Highlights 2024

January

Schiphol begins construction of the new, almost fully circular security checkpoint Doorlaatpost 90, using materials from the demolition of several buildings at the airport.

In January, during winter days, we successfully deployed our snow team, the Snow STARS. They clear the runways of snow and ice, helping to keep operations up and running.

With We Love Amsterdam, Finefoods, Let's Play and Electronics, Schiphol is further expanding its retail offer in Lounge 1, where construction is in full swing.

February

Large-scale maintenance of the Kaagbaan begins on 19 February. The extensive works, lasting just over nine weeks, are necessary for keeping the runway in good condition and ensuring its safe operation.

March

The renovation of the bus station at Schiphol begins in mid-March. The upgraded station will make Schiphol more accessible by public transportation.

Schiphol is renovating Lounge 2, which will feature new luxury brands and a renewed restaurant and retail offering.

April

Since early April, Schiphol passengers have been receiving real-time information about the wait time at baggage claim. As a result, passengers now know how long it will take for their suitcase to arrive on the baggage belt.

At Eindhoven Airport, preparations for the expansion of the terminal begin. The actual construction activities will begin at the end of 2024 and will be completed in 2027.

Delta is the first airline to go live with Smooth Boarding. With this process we are working towards an autonomous boarding process, allowing gate agents to perform fewer computer-based actions and focus more on supporting passengers.

May

In mid-May, Rotterdam The Hague Airport announces its partnership with the Port of Rotterdam for the development of supply chains for more sustainable aviation fuels, specifically Sustainable Aviation Fuels (SAF) and hydrogen.

Schiphol begins testing an innovative installation for reducing ultrafine particles on the platform.

Thanks to extensive preparation together with KLM, the Royal Netherlands Marechaussee and all partners at the airport, as well as the dedication of all employees, Schiphol can look back on a successful May holiday.

June

On 1 June, Pieter van Oord assumes the role of CEO of Royal Schiphol Group. He succeeds Ruud Sondag, who stepped down from his role on 1 March. From March until June, CFO Robert Carsouw served as interim CEO.

The stairs and escalators at Schiphol Airport station have been adapted and the lifts have been renovated. The renovation is one of the steps to improve the accessibility of Schiphol as a multimodal hub.



July

In response to our request, the Minister of Infrastructure and Water Management lifts the land reservation for a parallel Kaagbaan runway on 1 July, after 20 years.

Schiphol announces that after several years of construction delays, Pier A is expected to be operational in April 2027.

A global computer outage in July disrupts operations at Schiphol, Rotterdam The Hague Airport and Eindhoven Airport. The outage results in extensive flight cancellations and delays.

August

In August, Schiphol announces it will invest 6 billion euros in infrastructure, working conditions and services over the next few years.

Eindhoven Airport ends its use of fossil diesel for diesel-powered equipment on 15 August and switches to HVO100, a renewable fuel with lower emissions.

Schiphol experiences a busy but smooth summer holiday period. The timeslots for security and the Get ready for security campaign keep passengers moving quickly.

Schiphol and its partners sign an agreement to work towards a more sustainable food & beverage experience at the airport.

September

The reality television series 'Schiphol Airport' airs on RTL 5 in August and September, giving viewers a unique behind-the-scenes look at the airport.

Starting 1 September, travellers at all Royal Schiphol Group airports can no longer take liquids in containers larger than 100 millimetres in their hand luggage. The change is due to a new European directive.

Royal Schiphol Group issues a public bond of 600 million euros. The bond issue contributes to financial stability and to the execution of the 6 billion euro investment plan.

Rotterdam The Hague Airport takes the next steps in the electrification of its ground operations by expanding its fleet of electric ground equipment.

October

At Schiphol Airport, travellers with reduced mobility can be brought to their gate by a self-driving wheelchair. With this innovation, made by WHILL, Schiphol wants to enhance the independence of these travellers with reduced mobility and make travelling as easy as possible for them.

At the end of October, Schiphol announces its new airport charges, paid by airlines to use the airport. The charges will be in effect for a three-year period, starting on 1 April 2025.

November

After a major redevelopment, Schiphol opens a new section of Lounge 1. With the renovation, the airport has added 5,000 additional square metres of space for passengers.

December

In early December, Minister Madlener of Infrastructure and Water Management announces a new package of measures for the Balanced Approach procedure.

Schiphol enters into new comprehensive tenyear partnership with Lagardère Travel Retail for the operation of 21 duty-free stores behind security control. The duty-free shopping offer will be fully redeveloped.

In December the Airport Sprinter is introduced. This means passengers can travel between Schiphol Airport and Amsterdam eight times per hour.

