



Facts & Figures 2023

Renowned for its passenger volume, hub status, and global appeal. Ready to connect?

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Schiphol



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Welcome to Schiphol

Welcome to the 2023 edition of Facts & Figures, where we present the conclusive statistics for 2022. As you delve into these pages, you'll discover detailed passenger numbers and demographic insights for every terminal area and its surroundings. This information is crucial for understanding the dynamic trends and growth patterns that shape our airport.

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Vertrek
Departures 2

**Airports
stats**





52.5

million passengers

Amsterdam Airport

Despite the challenges, Amsterdam Airport Schiphol showed resilience by hosting a grand total of 52.5 million passengers in 2022.

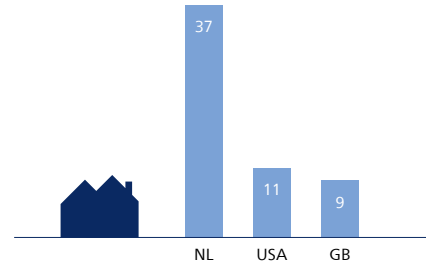
Departing passengers

26.1 million 

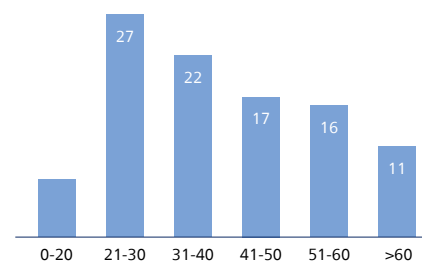
Arriving passengers

26.4 million 

Top 3 countries of residence in %



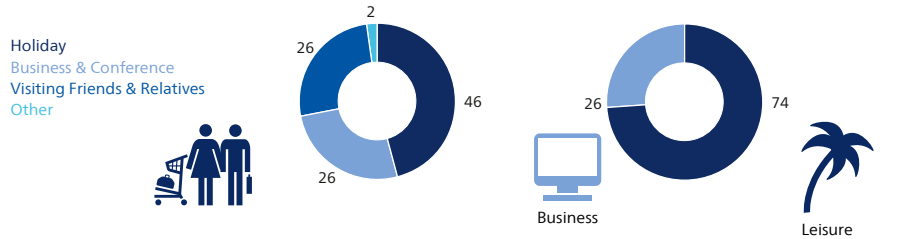
Age in %



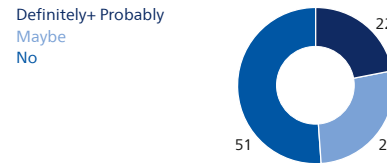
Frequency of flying

2.4 times a year via Schiphol 

Reason for travel in %



Shopping intention in %



Buying penetration

€ 33%

GUCCI

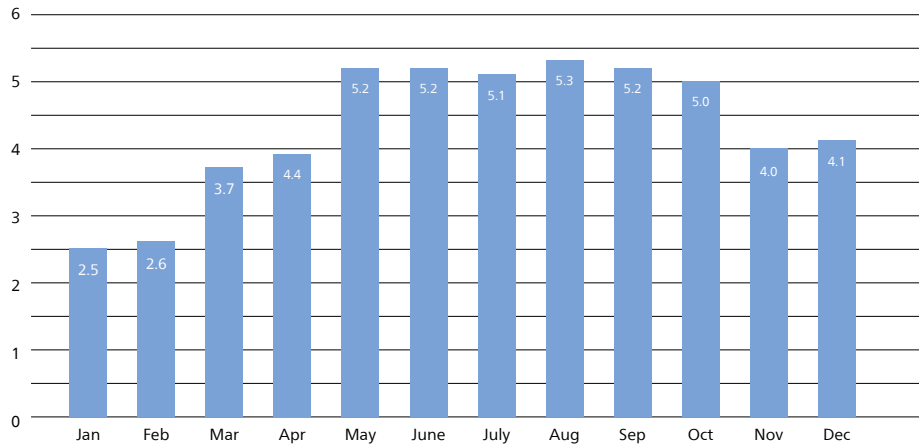
UN ÉTÉ
DE
CHANEL

A SPECIAL FRAGRANCE AND BEAUTY EVENT
FROM 1ST TO 31ST JULY, 2023 - LOUNGE 2

Gate D1-57

Traffic

Total number of passengers per month in millions



Passengers per pier in millions

B	C	D1	D2	E	F	G	H	M
7.6	9.2	8.6	7.0	7.3	3.8	3.8	2.2	2.4
15%	18%	17%	13%	14%	7%	7%	4%	5%

Departing passengers per Lounge in millions

Lounge 1	Lounge 2	Lounge 3	Lounge 4	Holland Boulevard
13.8	10.9	8.3	1.1	5.4

Top 5 European Airports of 2022

	million passengers a year	growth in %
Istanbul	64.3	+ 73.8%
London Heathrow	61.6	+ 217.6%
Paris Charles De Gaulle	57.5	+ 119.4%
Amsterdam Airport Schiphol	52.5	+ 105.8%
Madrid	50.6	+ 109.8%

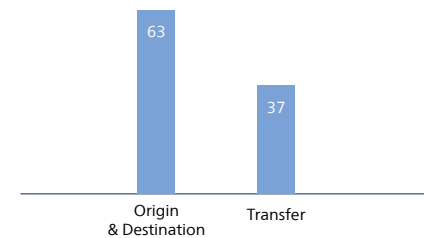
Source: ACI World Airport Traffic Report 2023

Top 5 Global Hub Connectivity Ranking

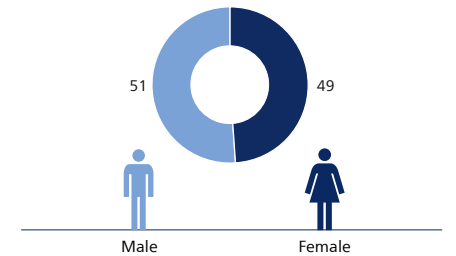
	rank 2021	rank 2019
Istanbul	3	1
Frankfurt	2	6
Amsterdam Airport Schiphol	1	3
Paris Charles De Gaulle	4	4
Munich	12	8

Source: ACI Airport Industry Connectivity Report

Type of passengers in %

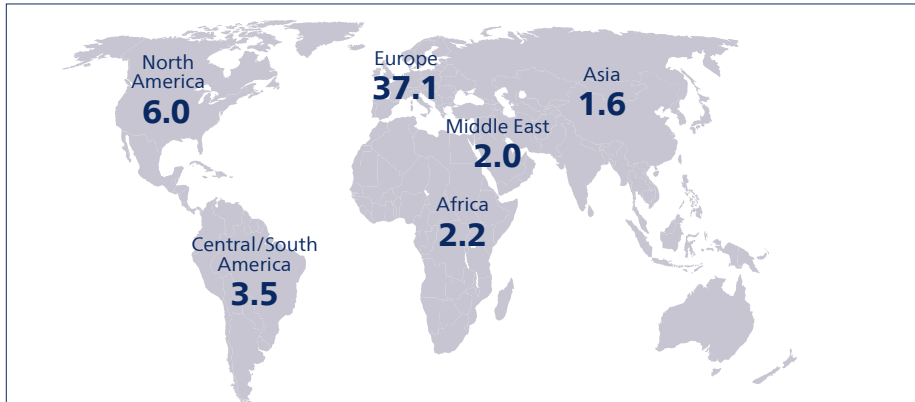


Gender in %

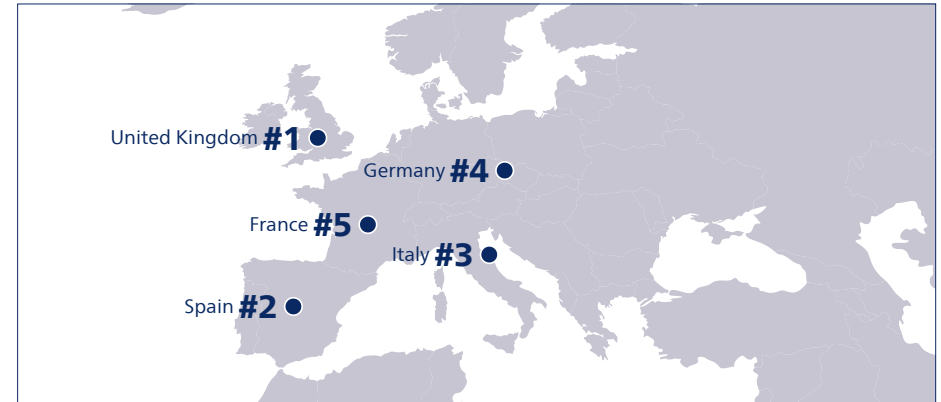


Destinations

Passenger volumes by continent in millions



Top 5 European destinations based on passenger numbers



Top 5 intercontinental destinations based on passenger numbers



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Profile per area



12:57:38

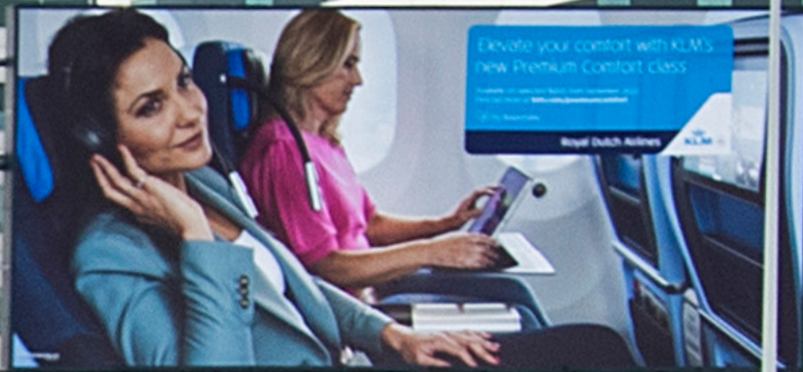
Code-to-cloud
security designed
for protectors.

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WONDR.EXPERIENCE.CO.UK



stand

Officiële taxistandplaats

Official taxi stand

Officiële taxistandplaats



Terminal overview

Passenger flows - Two types of passengers

OD passengers	Transfer passengers
JD Square and highway	Piers
Schiphol Plaza	Lounges
Check-in	In-store
Lounges	Piers and gates
In-store	
Piers and gates	



The difference between the Schengen and Non-Schengen areas

Schengen area

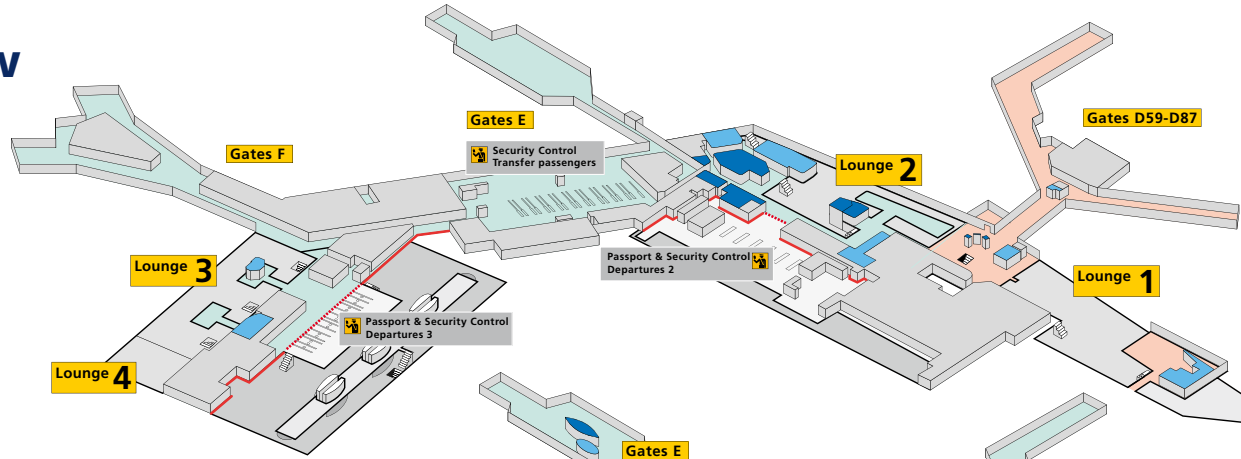
Enabling citizens to cross internal borders between several countries in and around the EU without being subject to border checks.

Non-Schengen area

All countries who are not a part of the above agreement and are therefore subject to border checks to access Schengen countries.

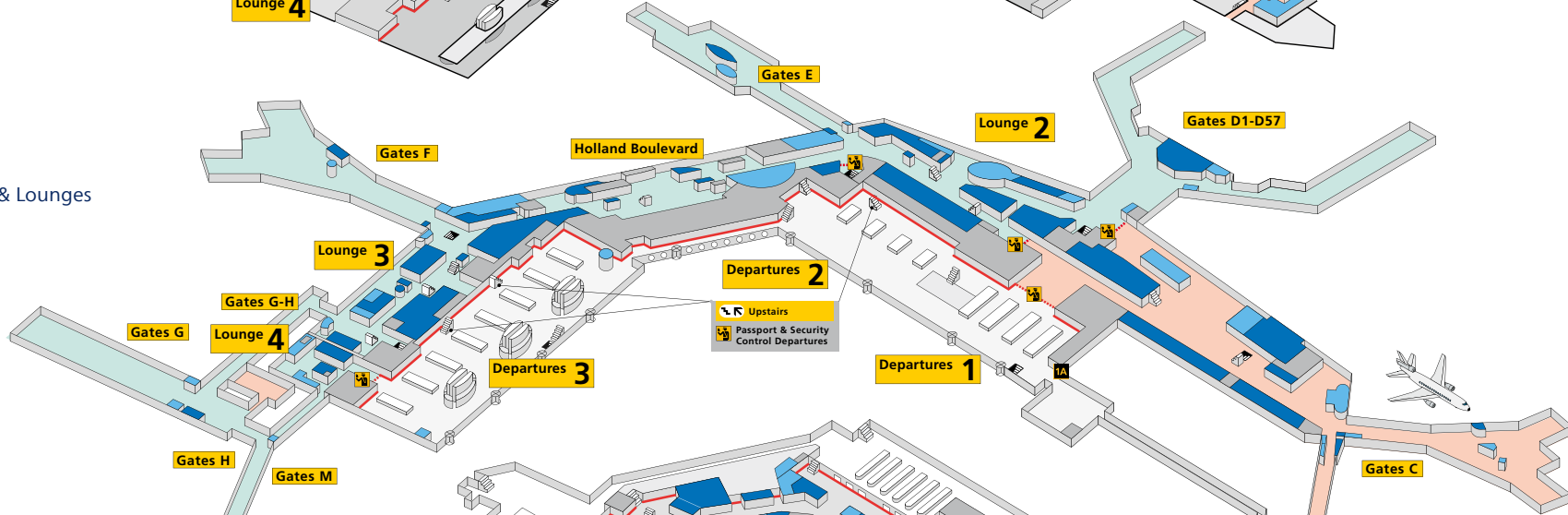
Map overview

Level 2

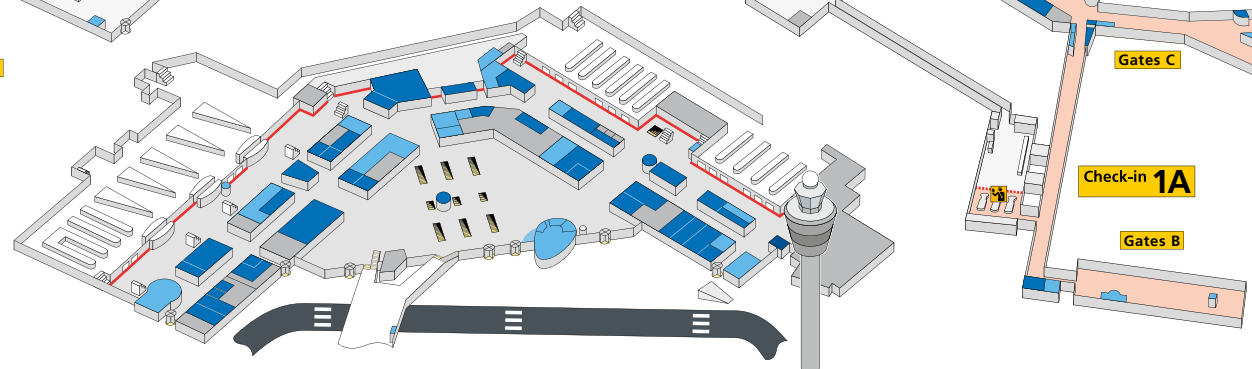


- Bars & restaurants
- Shops
- Passport Control / Security Check
- Schengen
- Non-Schengen
- Boundary Security area

Level 1
Departures & Lounges



Level 0
Schiphol Plaza & Arrivals





Schiphol Railway Station AIRPORTGAL

5
6

Help us to recycle



43.0

million visitors

Plaza

Schiphol Plaza is located at the very heart of the airport, and forms a junction where departing and arriving passenger flows intertwine.

Departing passengers

Arriving passengers

Public transport travelers

Day trippers

9.0 million



15.9 million



8.6 million



0.4 million



Schiphol employees

Greeters

7.7 million




1.3 million



Profile per lounge





 Lounge 2

Gates D1-17
Yotel hotel



Gates
T5-9
Gates 43-52





Lounge 1



← Gates **DEFGH**

← ? Information

← Transfer **T4-9**

↑ Baggage hall

↑ Arrivals | Exit

← First aid
Eerste hulp

← Airline lounges 25-52
By invitation only

BC Gates ↑

Transfer **T2-3** ↑

Lost & Found ↑





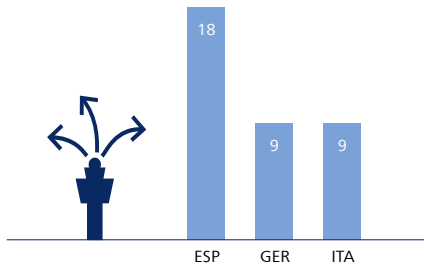
13.8

million departing passengers

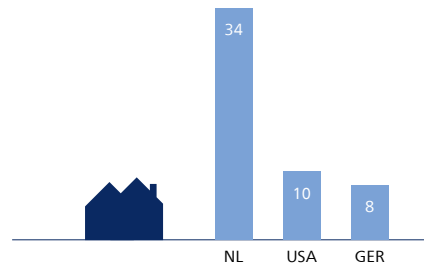
Lounge 1

Lounge 1 serves only Schengen-bound passengers and features a diverse array of international and Dutch shops. It connects to Piers B, C, and DII.

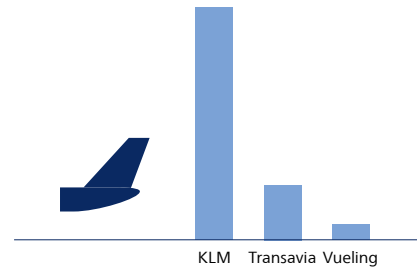
Top 3 destination countries in %



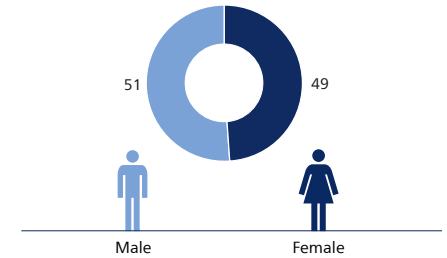
Top 3 countries of residence in %



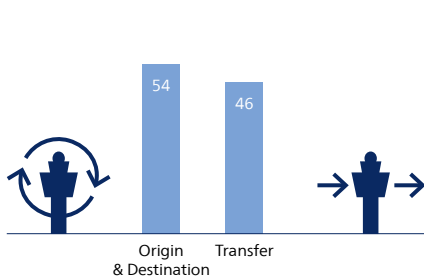
Top 3 airlines



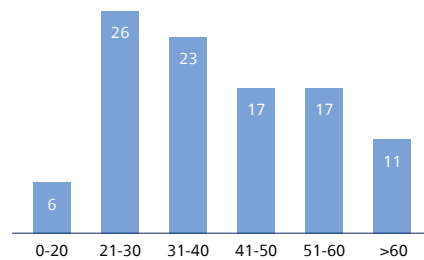
Gender in %



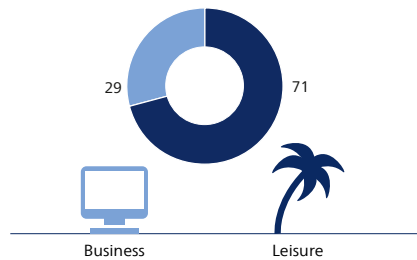
Type of passengers in %



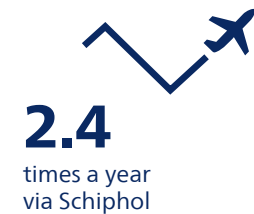
Age in %



Reason for travel in %



Frequency of flying*



* Source: RPM 2022, departing PAX



Lounge 2

← B C D 59-87
← E F G H
← Transfer T2-3
← Airline lounges 15-19
← Airline lounges 10-17

DIOR

DIOR

DIOR



Information



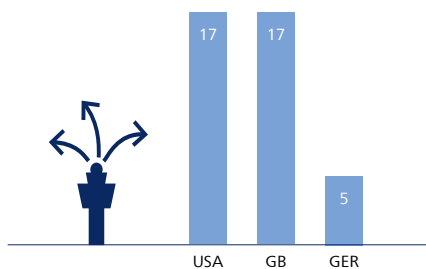
10.9

million departing passengers

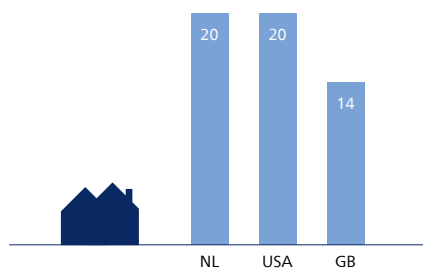
Lounge 2

Lounge 2, the busiest non-Schengen lounge at Amsterdam Airport Schiphol, sees high passenger traffic due to Schengen to non-Schengen transfers, with 27% of business travelers using Pier DI.

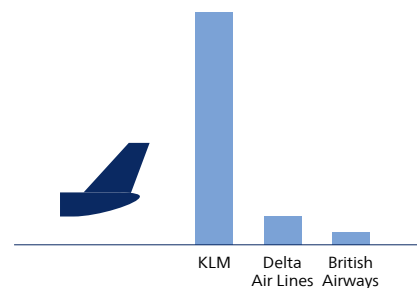
Top 3 destination countries in %



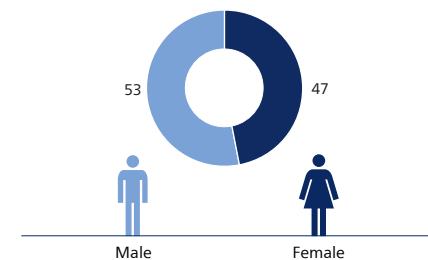
Top 3 countries of residence in %



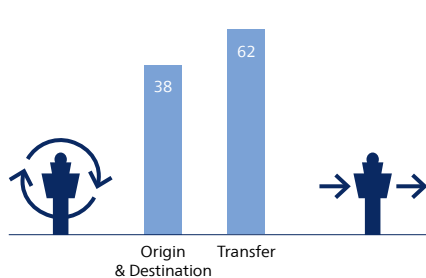
Top 3 airlines



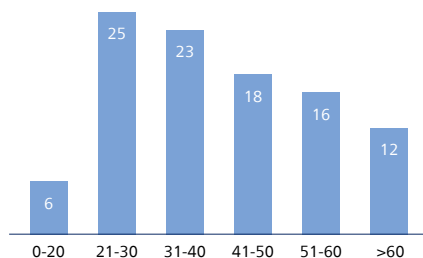
Gender in %



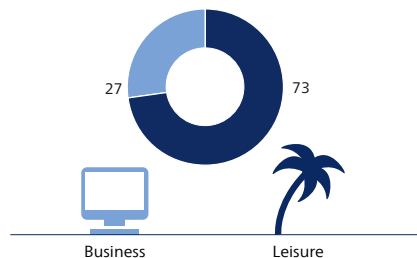
Type of passengers in %



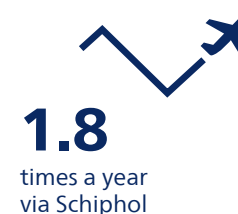
Age in %



Reason for travel in %



Frequency of flying*



* Source: RPM 2022, departing PAX



COFFEE

OLIVER

SUNGLASSES

Gates GH
Transfer T9
Tax free validation/refund

GH BCDEF

TICS

PAY HERE

PAY HERE

PERFUMES MEN

PERFUMES WOMEN

Dior CELINE Chloe



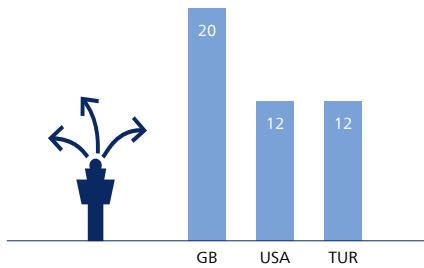
8.3

million departing passengers

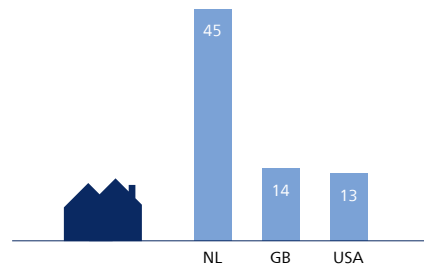
Lounge 3

Lounge 3 caters primarily to passengers traveling to China and the Middle East, with its popularity growing rapidly. Piers F, G, and H are directly connected to this lounge.

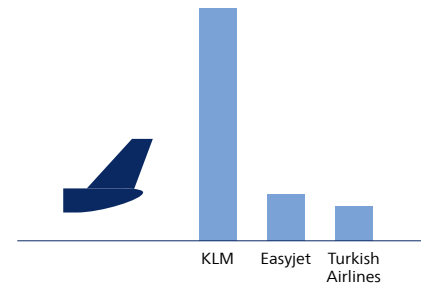
Top 3 destination countries in %



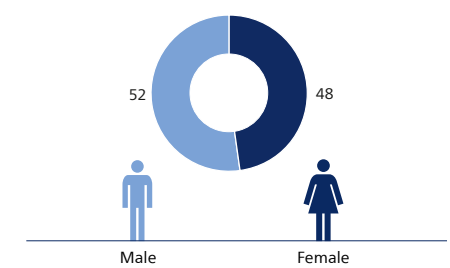
Top 3 countries of residence in %



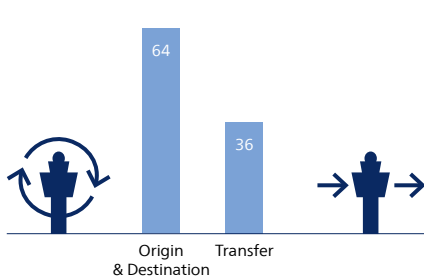
Top 3 airlines



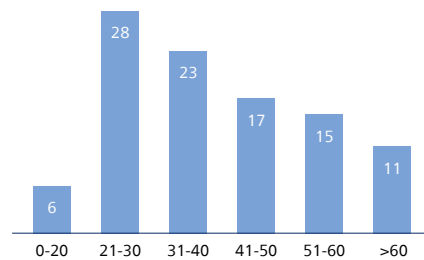
Gender in %



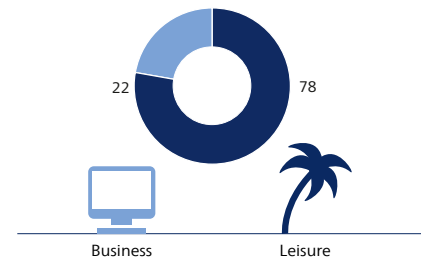
Type of passengers in %



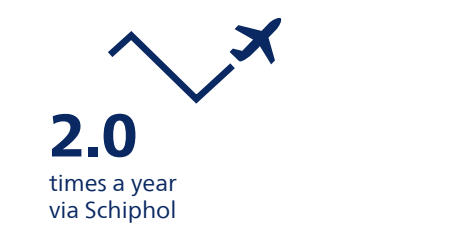
Age in %



Reason for travel in %



Frequency of flying*



* Source: RPM 2022, departing PAX

Lounge 4



Je persoonlijke reisschema
Your personal travel guide

Download de Schiphol app

Schiphol
Welkom in Amsterdam Schiphol





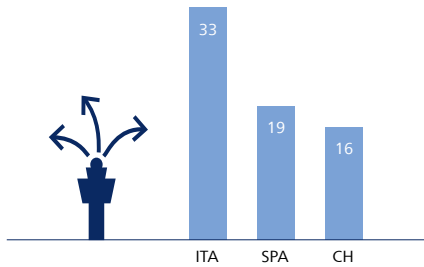
1.1

million departing passengers

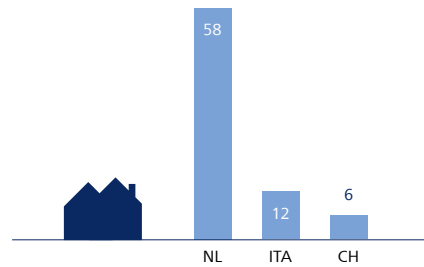
Lounge 4

Lounge 4 is the budget-friendly departure lounge for Schengen countries, featuring a lounge café and an urban food market. It connects to Pier M.

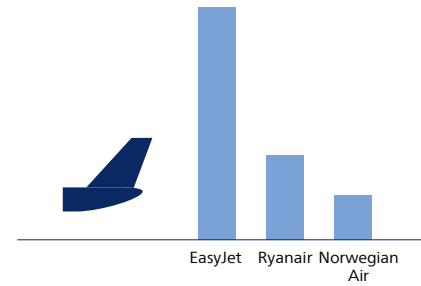
Top 3 destination countries in %



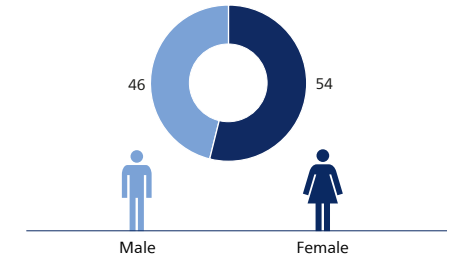
Top 3 countries of residence in %



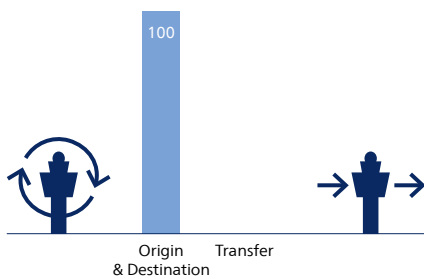
Top 3 airlines



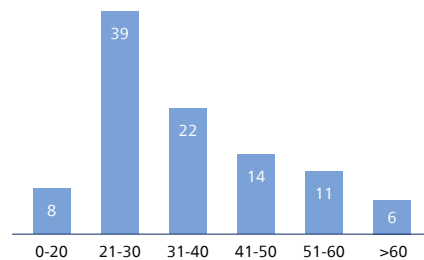
Gender in %



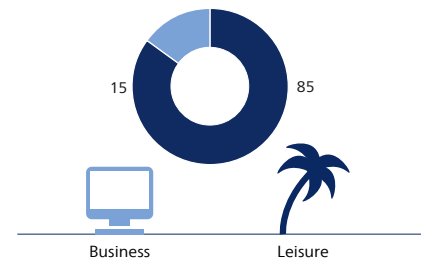
Type of passengers in %



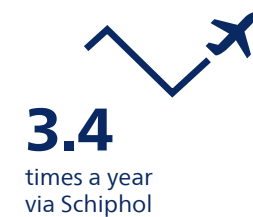
Age in %



Reason for travel in %



Frequency of flying*



* Source: RPM 2022, departing PAX





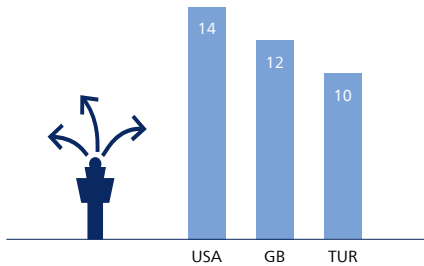
5.5

million departing passengers

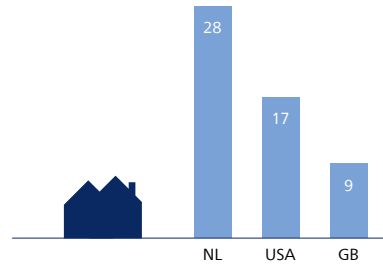
Holland Boulevard

Holland Boulevard connects Lounge 2 and Lounge 3. It's designed to enhance the waiting experience and offers Dutch features like a mini Rijksmuseum. Piers E and F connect to this area.

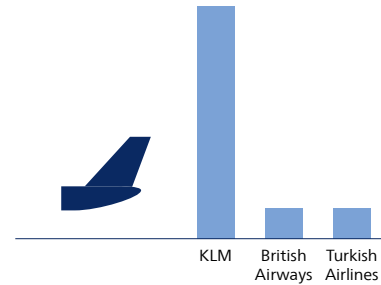
Top 3 destination countries in %



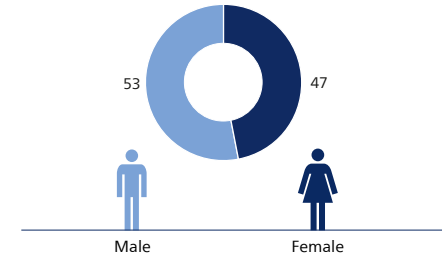
Top 3 countries of residence in %



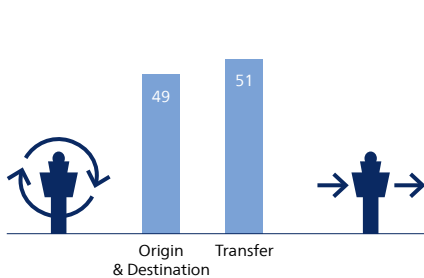
Top 3 airlines



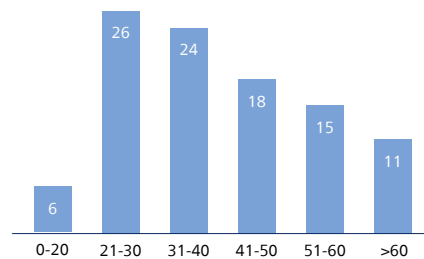
Gender in %



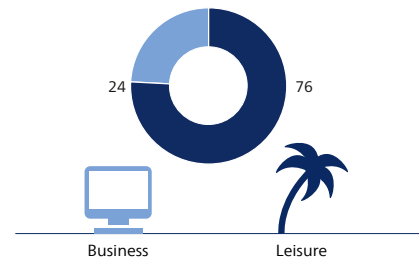
Type of passengers in %



Age in %



Reason for travel in %



Frequency of flying*



* Source: RPM 2022, departing PAX

service transfer

↑ Gates D 41-57

Profile per pier



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EY
Building a better
working world

Building a better working world

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The advertisement is displayed on a large digital screen in a public space. The left side of the screen features a blurred background with a grid of small white squares and a yellow triangle pointing towards the EY logo. The right side of the screen shows a close-up of a woman's face with a slight smile, looking directly at the camera. The overall aesthetic is modern and professional.





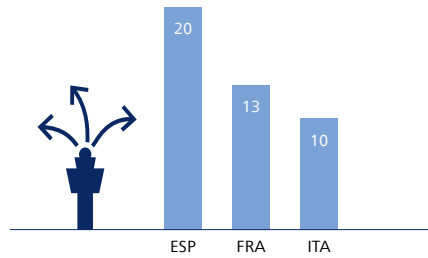
7.6

million passengers

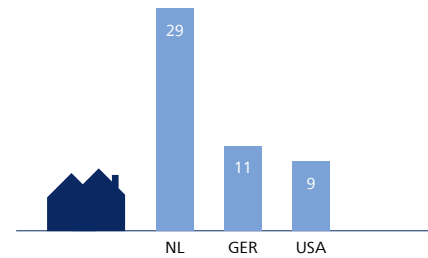
Pier B

4.7 million ✈️ 2.9 million ✈️

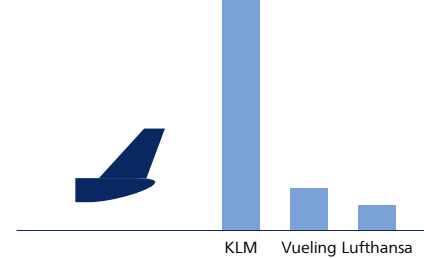
Top 3 destination countries in %



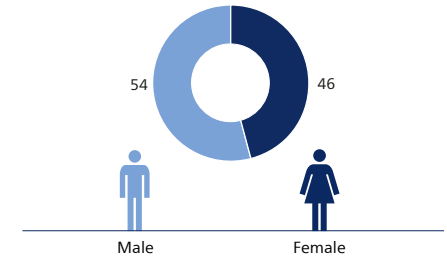
Top 3 countries of residence in %



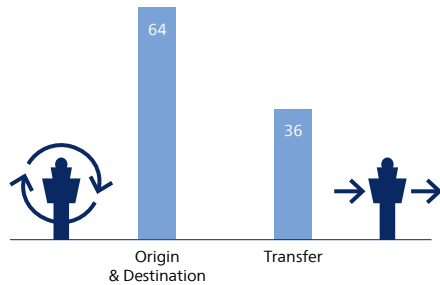
Top 3 airlines



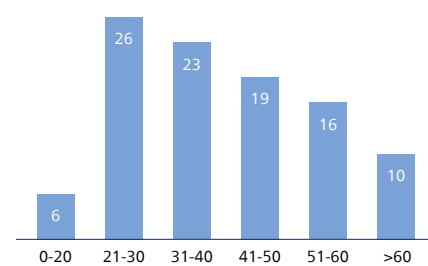
Gender in %



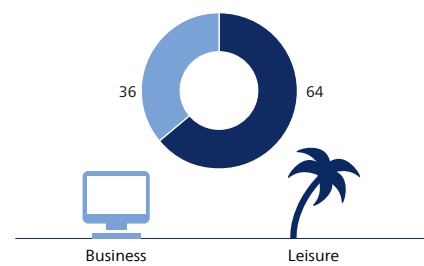
Type of passengers in %



Age in %



Reason for travel in %



Frequency of flying





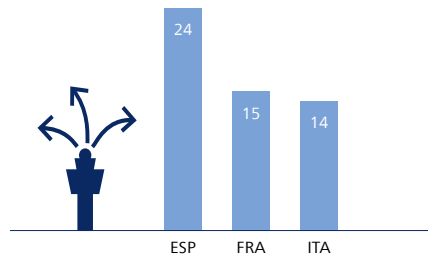
9.2

million passengers

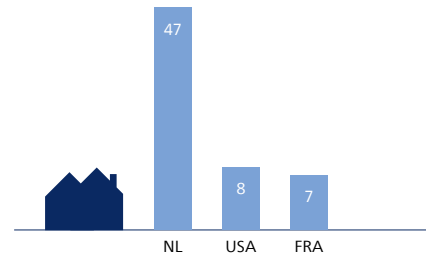
Pier C

3.7 million ✈️ 5.4 million ✈️

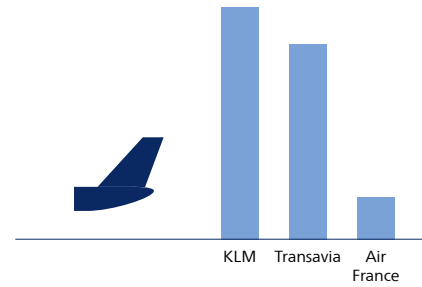
Top 3 destination countries in %



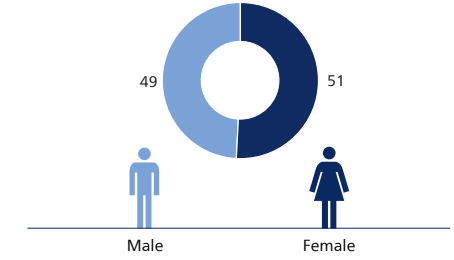
Top 3 countries of residence in %



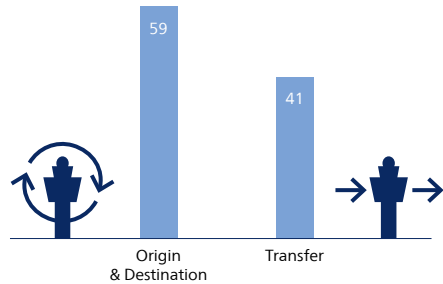
Top 3 airlines



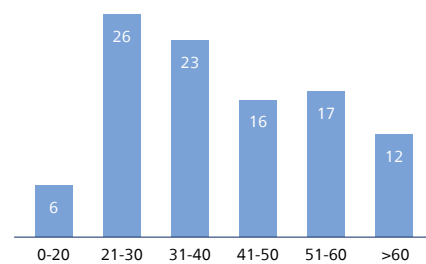
Gender in %



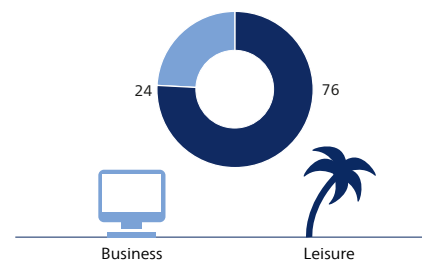
Type of passengers in %



Age in %



Reason for travel in %



Frequency of flying



* Source: RPM 2022, departing PAX, TIS 2022



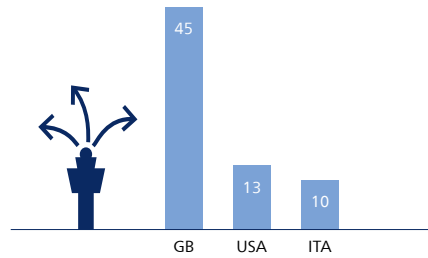
8.6

million passengers

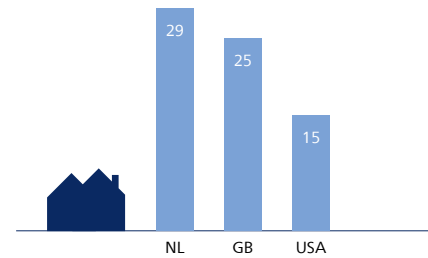
Pier D1

4.6 million ✈️ 4.0 million ✈️

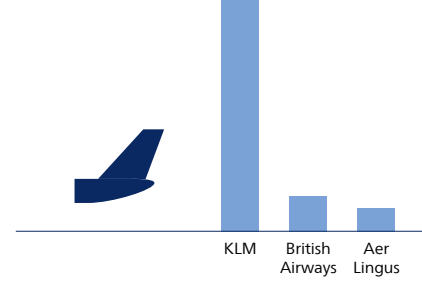
Top 3 destination countries in %



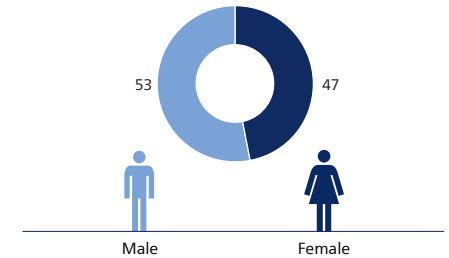
Top 3 countries of residence in %



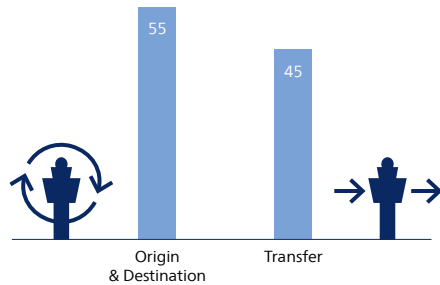
Top 3 airlines



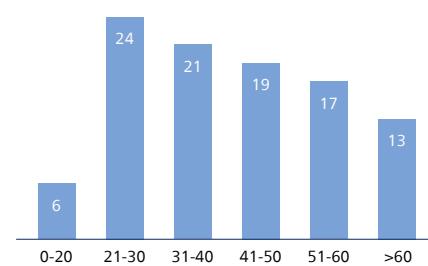
Gender in %



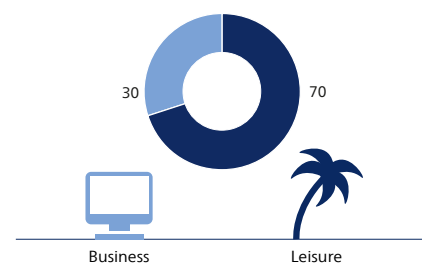
Type of passengers in %



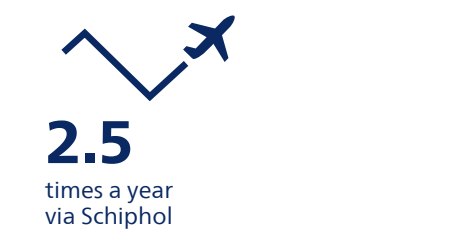
Age in %



Reason for travel in %



Frequency of flying





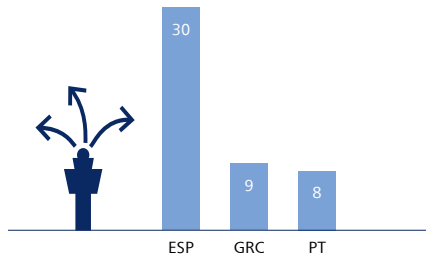
7.0

million passengers

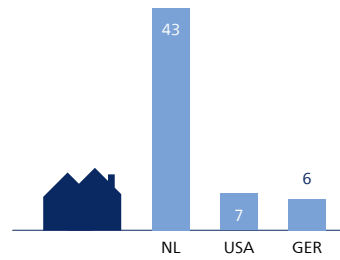
Pier D2

3.4 million ✈️ 3.6 million ✈️

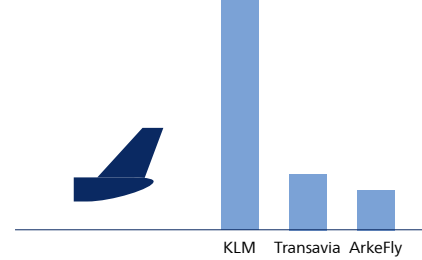
Top 3 destination countries in %



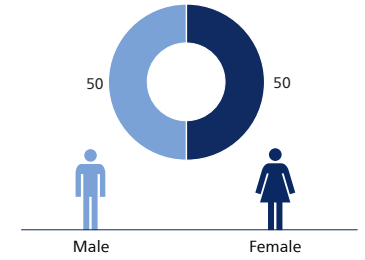
Top 3 countries of residence in %



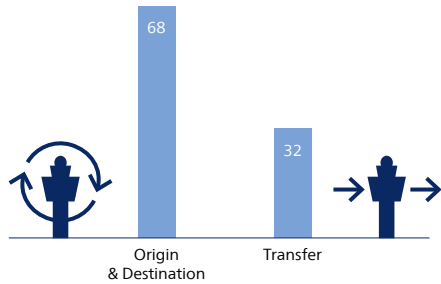
Top 3 airlines



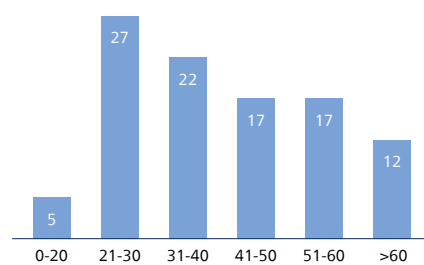
Gender in %



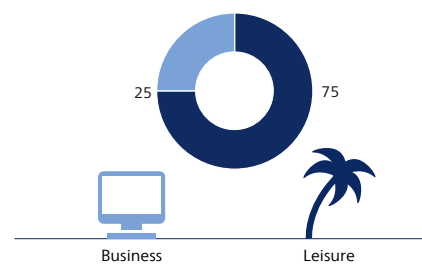
Type of passengers in %



Age in %



Reason for travel in %



Frequency of flying



2.5
times a year
via Schiphol



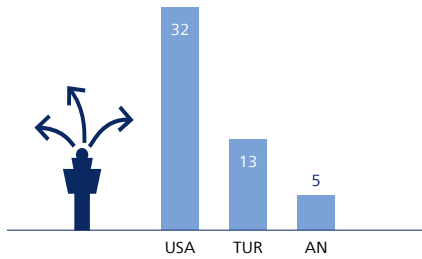
7.3

million passengers

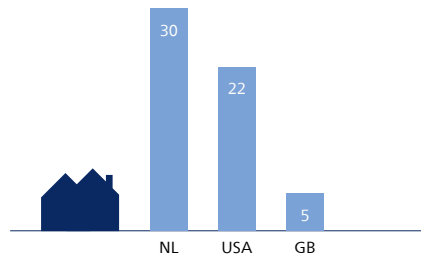
Pier E1 & E2

3.4 million ✈️ 3.8 million ✈️

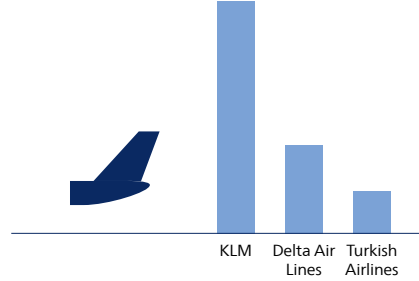
Top 3 destination countries in %



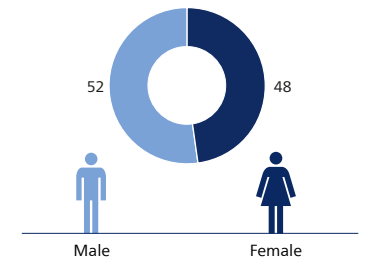
Top 3 countries of residence in %



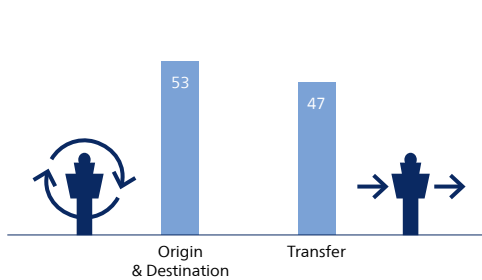
Top 3 airlines



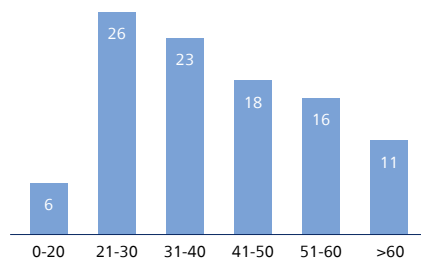
Gender in %



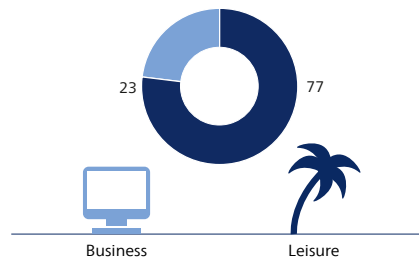
Type of passengers in %



Age in %



Reason for travel in %



Frequency of flying





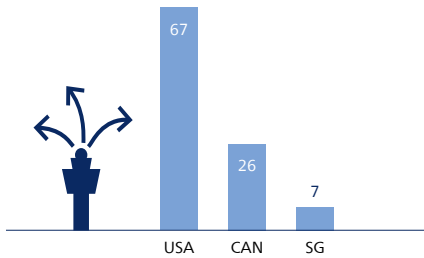
3.8

million passengers

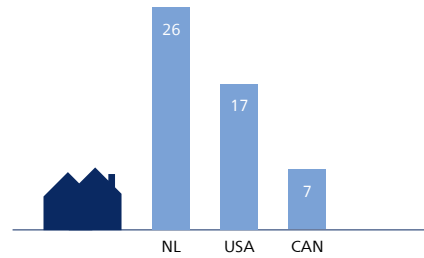
Pier F1 & F2

1.9 million ✈️ 1.9 million ✈️

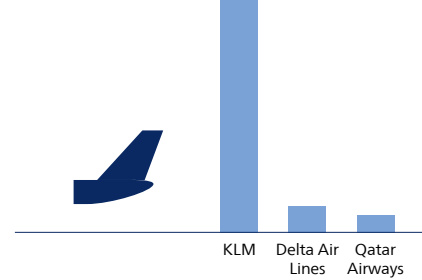
Top 3 destination countries in %



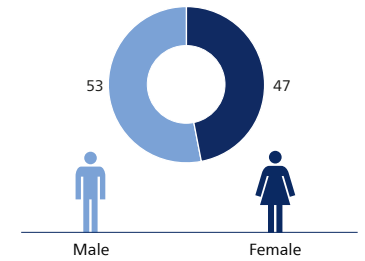
Top 3 countries of residence in %



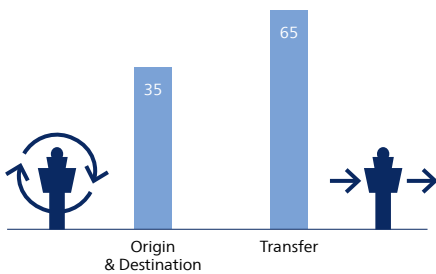
Top 3 airlines



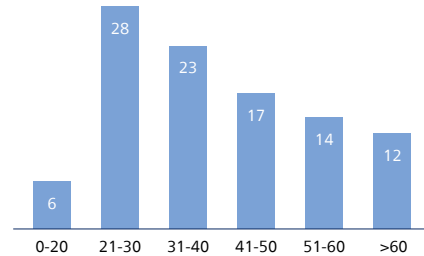
Gender in %



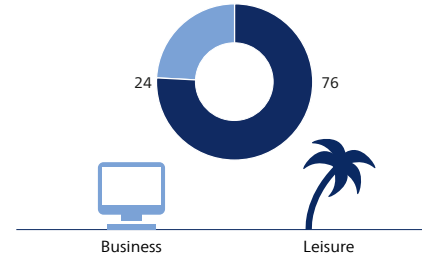
Type of passengers in %




Age in %



Reason for travel in %



Frequency of flying



1.6
times a year
via Schiphol



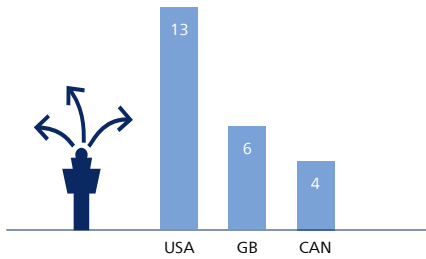
3.8

million passengers

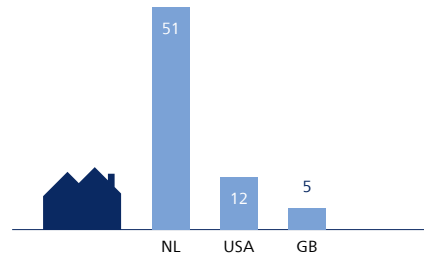
Pier G1 & G2

1.8 million ✈️ 2.0 million ✈️

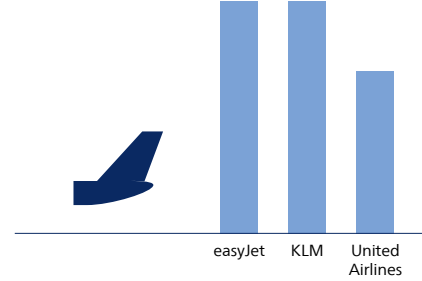
Top 3 destination countries in %



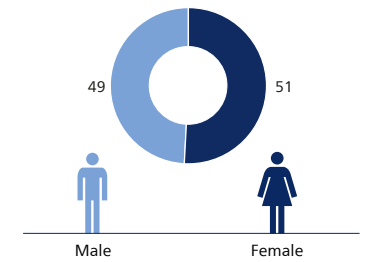
Top 3 countries of residence in %



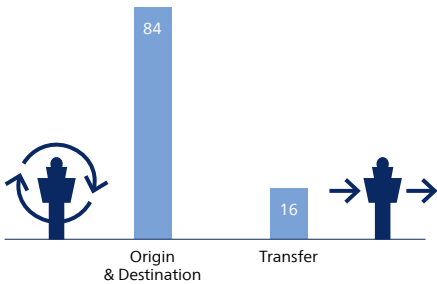
Top 3 airlines



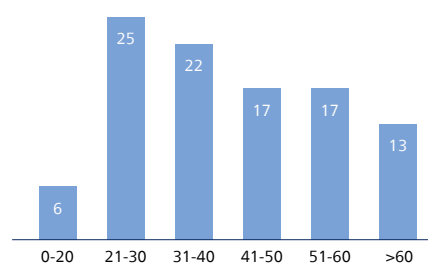
Gender in %



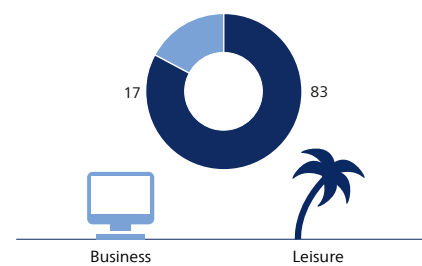
Type of passengers in %



Age in %



Reason for travel in %



Frequency of flying





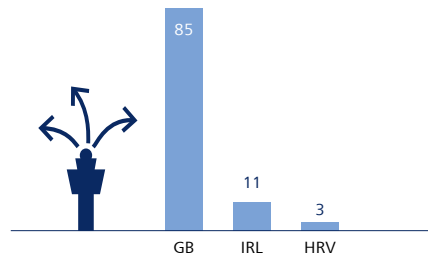
2.2

million passengers

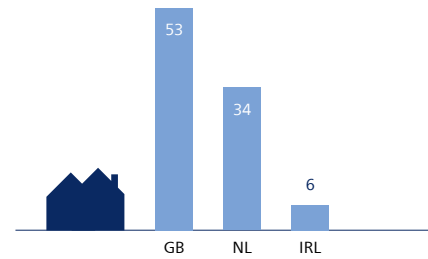
Pier H

1.1 million ✈️ 1.1 million ✈️

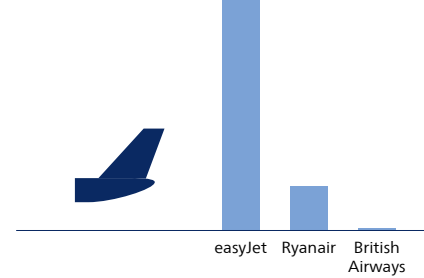
Top 3 destination countries in %



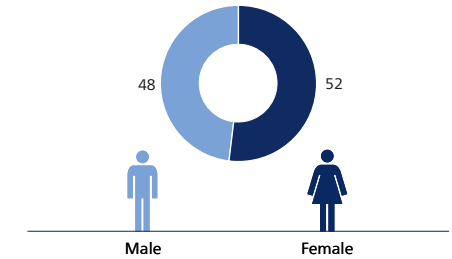
Top 3 countries of residence in %



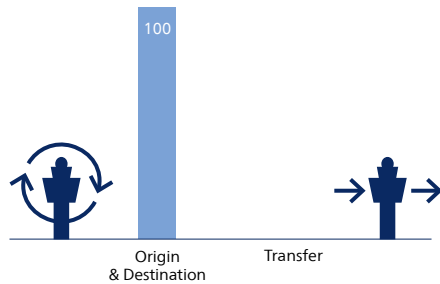
Top 3 airlines



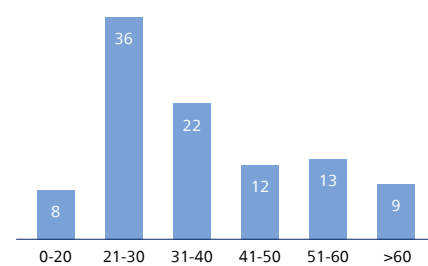
Gender in %



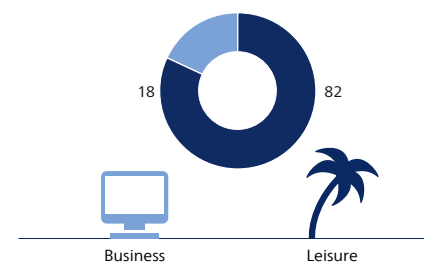
Type of passengers in %



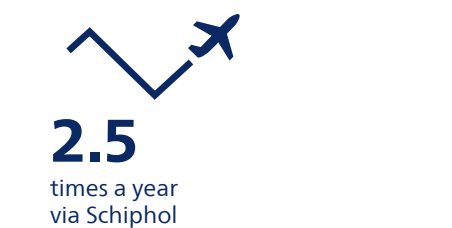
Age in %



Reason for travel in %



Frequency of flying



* Source: RPM 2022, departing PAX, TIS 2022



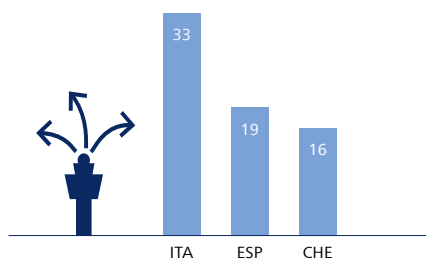
2.4

million passengers

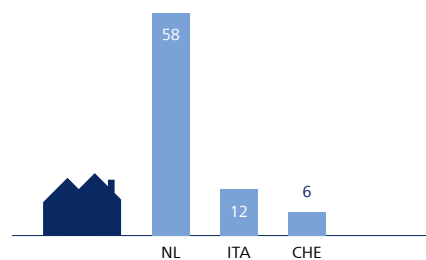
Pier M

1.2 million ✈️ 1.2 million ✈️

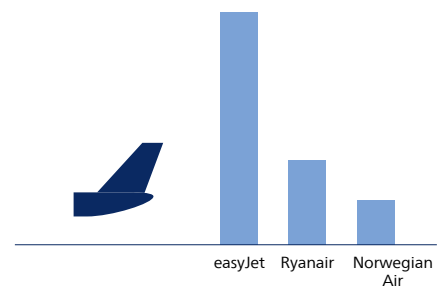
Top 3 destination countries in %



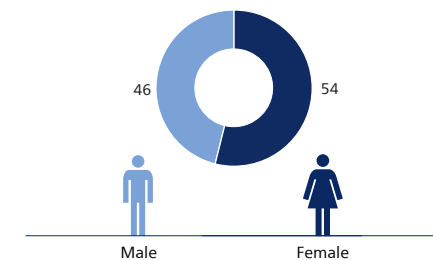
Top 3 countries of residence in %



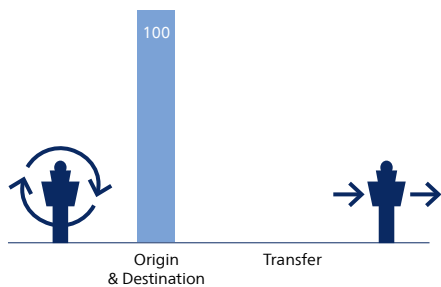
Top 3 airlines



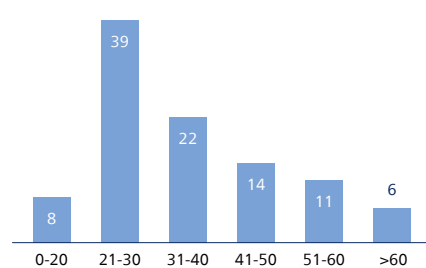
Gender in %



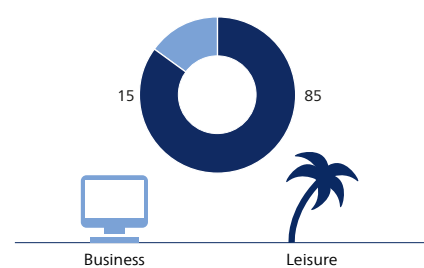
Type of passengers in %



Age in %



Reason for travel in %



Frequency of flying



3.4
times a year
via Schiphol


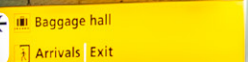


 Baggage hall
 Arrivals | Exit



Toilets

Crew centre



 Baggage hall
 Arrivals | Exit

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ITALIA EMILIA ROMAGNA

IS READY TO WELCOME YOU



Today, more than ever, we can't wait to see you here.
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MINISTERO DEL TURISMO



List of terms

Arriving passengers

All passengers arriving at Amsterdam Airport Schiphol by aircraft, including both Transfer and O&D passengers.

Departing passengers

All passengers departing from Amsterdam Airport Schiphol by aircraft, including both Transfer and O&D passengers.

Country of residence

The most recent country where someone has resided on a long-term basis.

Dwell time

The amount of time a departing passenger spends at the airport between two flights (for Transfer passengers) or the time a departing passenger spends at Schiphol between check-in and boarding (for O&D passengers).

Intercontinental (ICA)

All non-European countries, mainly overseas destinations.

Meeters & Greeters

People collecting arriving passengers, or dropping off and saying goodbye to departing passengers.

Origin & Destination (O&D)

Passengers checking in at one of Schiphol's check-in halls, going through customs and departing by airplane from Amsterdam Airport Schiphol, and passengers arriving by airplane and having Amsterdam Airport Schiphol as their final destination.

Schiphol workers

Employees of companies that are established at Amsterdam Airport Schiphol.

Transfer

Passengers arriving by airplane and using Amsterdam Airport Schiphol as a transfer airport, departing within 24 hours of arrival with another aircraft and flying to a final destination elsewhere than Amsterdam Airport Schiphol.

Reclaim hall

The area with baggage belts where arriving O&D passengers pick up their luggage.

Disclaimer

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