

2022: a difficult year

First half of the year

Improved noise measurements

In February, the 41 noise-measuring posts around Schiphol start using a smarter algorithm that links noise to flights more accurately. As a result, local residents are being provided with better information.

First self-service shop

The first self-service shop, Gate 24/7, opens its doors at Schiphol. The shop contains several vending machines, each selling a different range of products.

Sustainable taxiing

Schiphol Group invests in two TaxiBots – towing vehicles that enable aircraft to taxi sustainably without using their engines. Schiphol is the first European airport to make use of TaxiBots.

Airspace closure

Due to the war in Ukraine, the Netherlands and other EU countries close their airspace for Russian aircraft at 16:00 on 27 February. Russia reacts to this sanction by closing its airspace for many European countries.

New cargo building

In March, the first pile is driven for Cargo 17 – the largest and most advanced cargo building at Schiphol. The sustainable design includes reusable materials, a wooden construction and a roof covered with solar panels.

Better air quality

The aviation sector, FNV (representing the unions), the central government and knowledge institutions start a joint approach to tackle ultra-fine particle emissions at Schiphol.

New airport charges

On 1 April, new airport charges are introduced. They stimulate a more sustainable aviation sector in various ways.



Exceptional waiting times

The rapid growth in passenger numbers combined with staff shortages lead to exceptional waiting times during the May holiday and the summer. At the worst, queues extend far beyond the terminal.

Passenger numbers capped

To resolve the operational issues, Schiphol limits the number of local passengers that can depart each day. The measure is introduced in June.

Job market

In April and June, Schiphol organises job markets with partners such as Airport Community Schiphol and Employee Insurance Agency UWV. The vacancies are predominantly for operational employees.

Summer supplement

A temporary summer supplement is agreed between Schiphol and unions FNV and CNV. Employees working in security, cleaning, PRM, ground handling and private bus transport receive € 5.25 gross per hour worked during the summer.

Second half of the year

Compensation for passengers

Passengers travelling through Schiphol between 23 April and 11 August who missed their flight due to the exceptional waiting times at security control can receive compensation. The scheme is later extended to also cover the period from 12 August to 31 October.

Extra recruitment campaign for security officers

Schiphol launches an extra recruitment campaign for security officers, thus strengthening the existing recruitment activities of the security companies at Schiphol.

Finishing Pier A

BAM Bouw en Techniek is awarded the contract to finish work on Pier A. The new pier will be the airport's most sustainable thanks to the use of biomaterial, insulating glass, recycled plastic, marble rubblework tiles and solar panels.



Social package

Schiphol, the unions FNV and CNV, and security companies reach an agreement concerning a new social package in early October. With higher wages, better rosters and better rest areas, the terms and conditions of employment are set to improve structurally in the short term.

New CEO

On 1 November, Ruud Sondag takes office as interim CEO of Schiphol Group. He succeeds Dick Benschop, who held this position from 1 May 2018 and resigned in September.

Upgrading Lounge 1

The redevelopment of Lounge 1 begins. The quality of the lounge is set to improve as a result of this upgrade and expansion.

Cooperation with Groupe ADP ends

Royal Schiphol Group buys back the 8% shares that Groupe ADP holds. This means the unwinding of the cross-shareholding that was in place since 2008 is completed.