

# 2024 at a glance

## Quality of Network

**124**

TPI Intercontinental destinations<sup>1</sup>  
(2023: 126)

**75,881,197**

Passengers  
(2023: 70,946,209)

**529,248**

Air transport movements RSG  
(2023: 498,194)

**1.49**

Million tonnes of cargo  
(2023: 1.38)

## Quality of Life

**6.6**

TPI Reputation Score<sup>1,3</sup>  
(2023: 6.7)

**-65%**

TPI CO<sub>2</sub>e emissions<sup>2</sup>  
(2023: -65%)

**12,835**

People that experienced noise disturbance at night<sup>1</sup>  
(2023: 11,775)

## Quality of Work

**16**

TPI Employee Promotor Score<sup>1</sup>  
(2023: 24)

**3,527**

Total average FTE  
(2023: 2,833)

**34%**

Female employees  
(2023: 31%)

## Quality of Service

**3.78**

TPI Passenger Experience Score<sup>1,2</sup>  
(2023: 3.79)<sup>3</sup>

**Position 2**

TPI On-time performance<sup>1,2,4</sup>  
(2023<sup>5</sup>: Position 3)

## Safety first

**97.8**

TPI Net Safety Score<sup>1</sup>  
(2023: 96.2)

## Robust organisation

**7.9%**

TPI Return on Equity  
(2023: 2.9)

**734**

Million euros EBITDA (underlying)  
(2023: 501)

**1,057**

Million euros total CAPEX  
(2023: 662)

**-405**

Million euros cash flow after CAPEX<sup>6</sup>  
(2023: -165)

1 The scope of this metric relates to Amsterdam Airport Schiphol  
2 CO<sub>2</sub>e emissions compared to 2019. Concerns Scope 1, Scope 2 and selected Scope 3 items  
3 2023 figures for this TPI are restated due to changed methodologies, refer to chapter strategy and performance for explanations.  
4 On-time performance of Top-5 European Airports  
5 In 2023 we reported the On Time Performance  
6 Including M&A investments