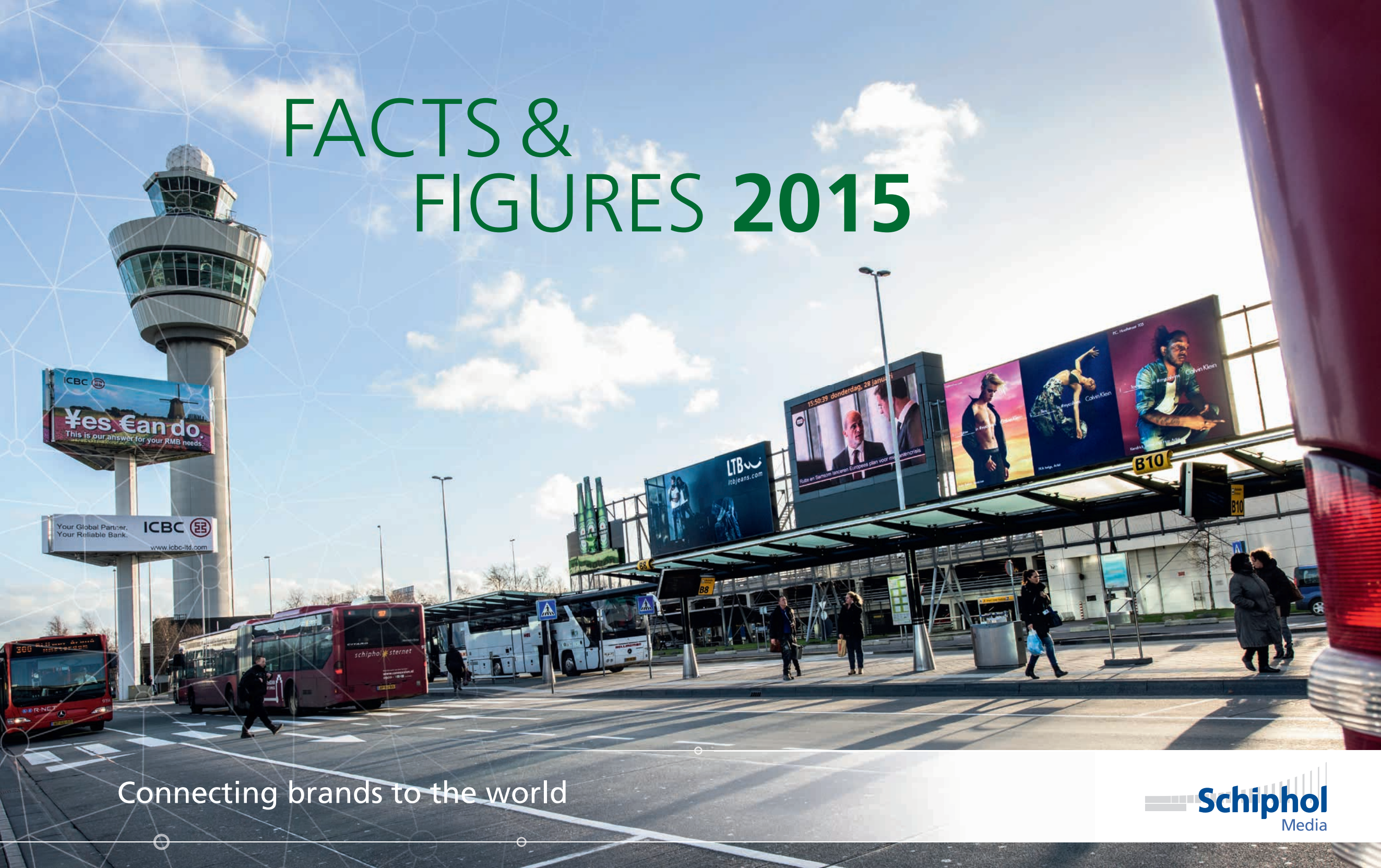


FACTS & FIGURES 2015



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AIRPORT

Schiphol Media

FACTS & FIGURES



1	Amsterdam Airport Schiphol	4	3	Passenger profile	12	Lounge 3	28
	Traffic	6		The Business Traveler	13	Lounge 4	30
	Top 5 European Airports	6		The Leisure Traveler	14	Piers	32
	Historic overview	6		Education & Income	15	B-Pier	32
	Passenger numbers	6	4	Area profile	16	C-Pier	33
	Departing passengers per month	6		Total overview	17	DI-Pier	34
	Arriving passengers per month	7		Jan Dellaert square	19	DII-Pier	35
	Total number of passengers per month	7		Schiphol Plaza	20	EI-Pier	36
	Destinations	8		Passengers per Check-in	21	EII-Pier	37
	Continent of destination	8		Lounges	22	FI-Pier	38
	Country of destination	8		Lounge 1	23	FII-Pier	39
	Airport of destination	8		Lounge 2	24	GI-Pier	40
2	Reaching a captive audience	10		Holland Boulevard	26	GII-Pier	41
						H-Pier	42
						M-Pier	43
						List of terms	45

1

Amsterdam Airport Schiphol



Amsterdam Airport Schiphol



Welcome to Schiphol Media's Facts & Figures brochure 2016 in which we have processed the final figures of 2015. This brochure has been created to provide you with the passenger numbers and demographics to help you build an accurate picture of all the elements that make the airport such an ideal place to advertise. Amsterdam Airport Schiphol again reached a milestone by ending 2015 with 58.3 million passengers. The airport continued to hold onto its no. 5 ranking within the top 10 airports in Europe. All facts and figures are based on Schiphol's Continuous Research 2015, unless otherwise stated.

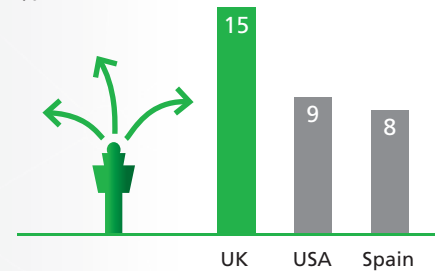
Dwell time:
146 minutes

Arriving passengers

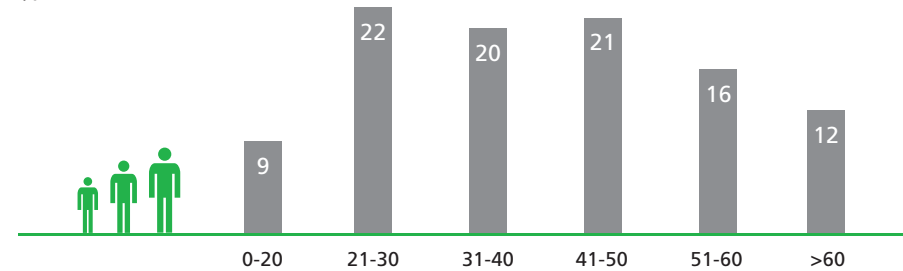
29.1 million



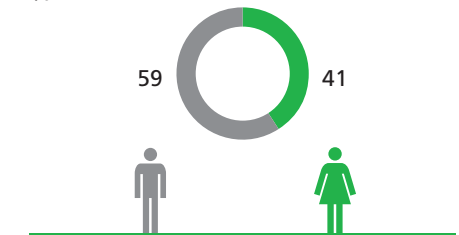
Top 3 countries of destination %



Age %



Gender %

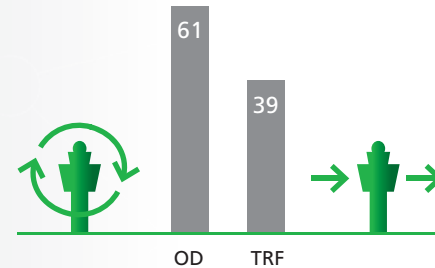


Departing passengers

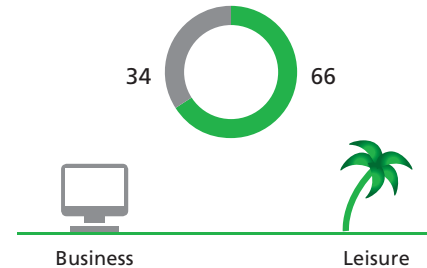
29.2 million



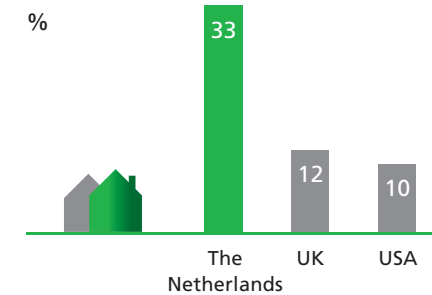
Type of passengers %



Travel motive %



Top 3 domicile %



Frequency of flying via Schiphol

3.7 times a year



Top 5 European airports

	million passengers a year	Growth in %
London (Heathrow)	75.0	+ 2.2%
Paris (Charles De Gaulle)	65.7	+ 3.1%
Istanbul (atatürk)	61.8	+ 8.7%
Frankfurt	60.9	+ 2.5%
Amsterdam	58.3	+ 6.0%

Source: ACI World Airport Traffic Report 2015

Historic overview

per year, in millions

	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Departing	23.1	23.9	23.7	21.8	22.5	24.8	25.5	26.3	27.5	29.2
Arriving	22.9	23.9	23.7	21.7	22.7	24.9	25.5	24.9	27.5	29.1
Total	46.0	47.8	47.4	43.5	45.2	49.7	51.0	52.6	55.0	58.3

Passenger numbers

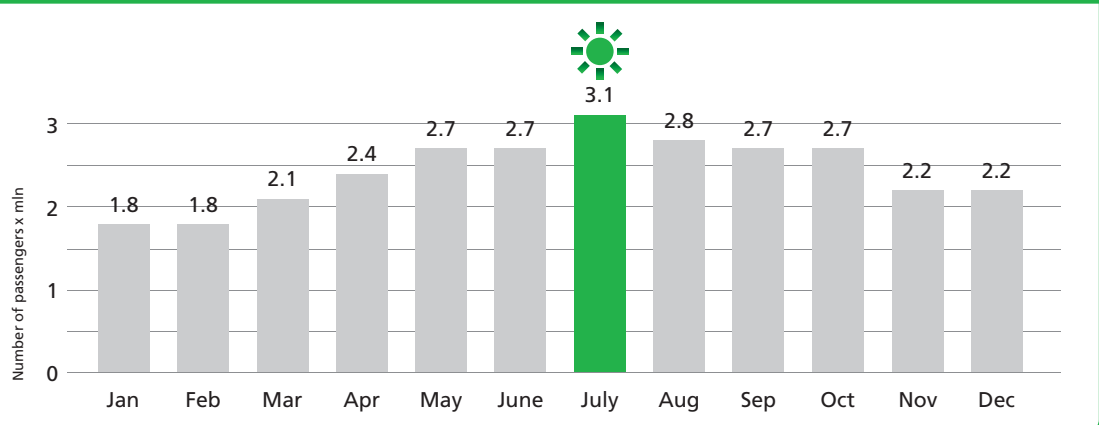
per passenger type, in millions

	O&D	Transfer	Total
Departing	17.7	11.5	29.2
Arriving	17.6	11.5	29.1
Total	35.3	23.0	58.3

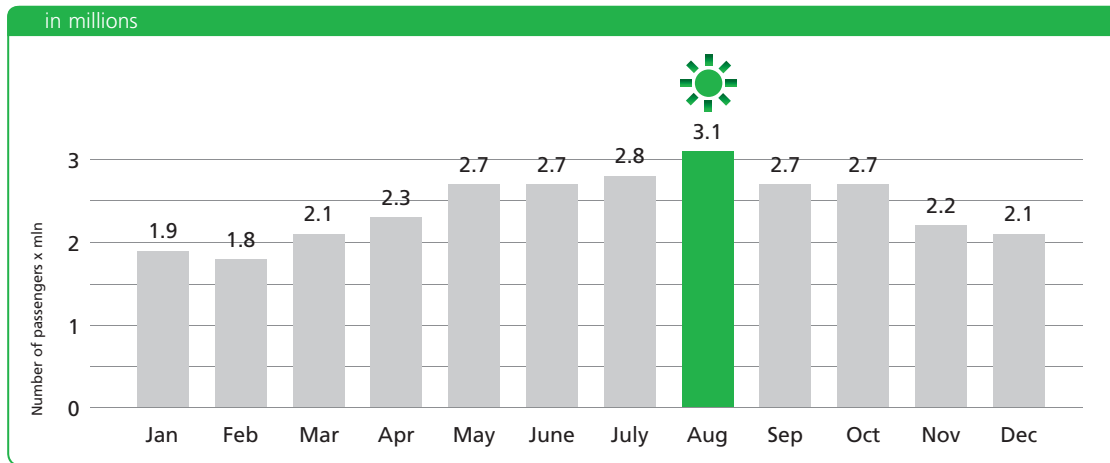


Departing passenger per month

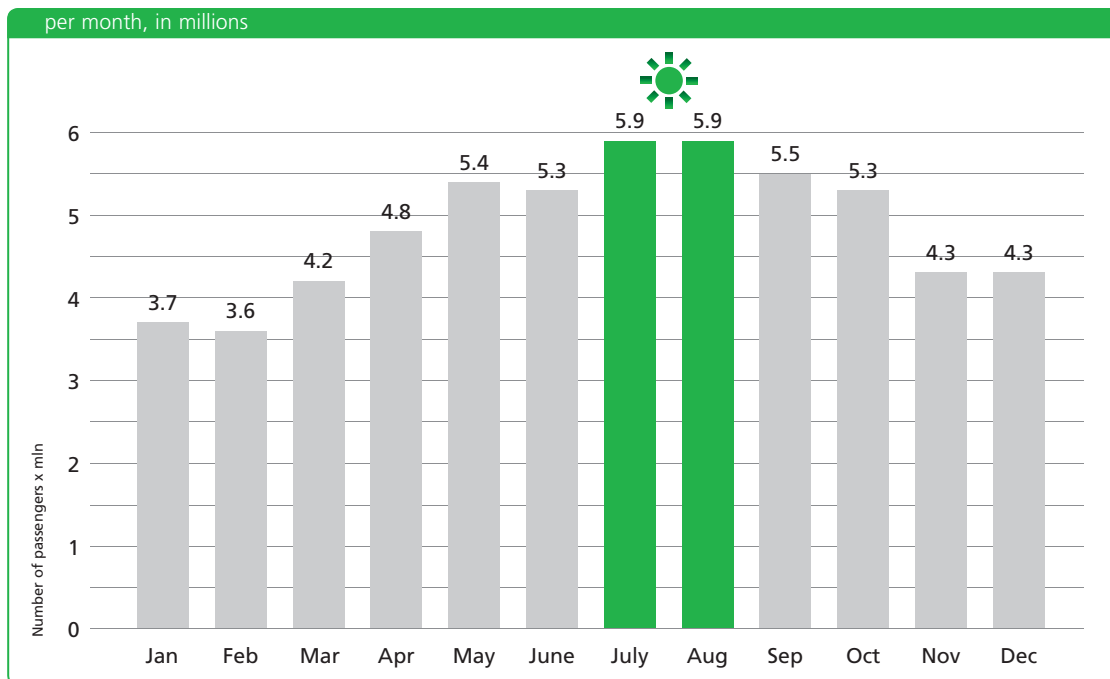
in millions



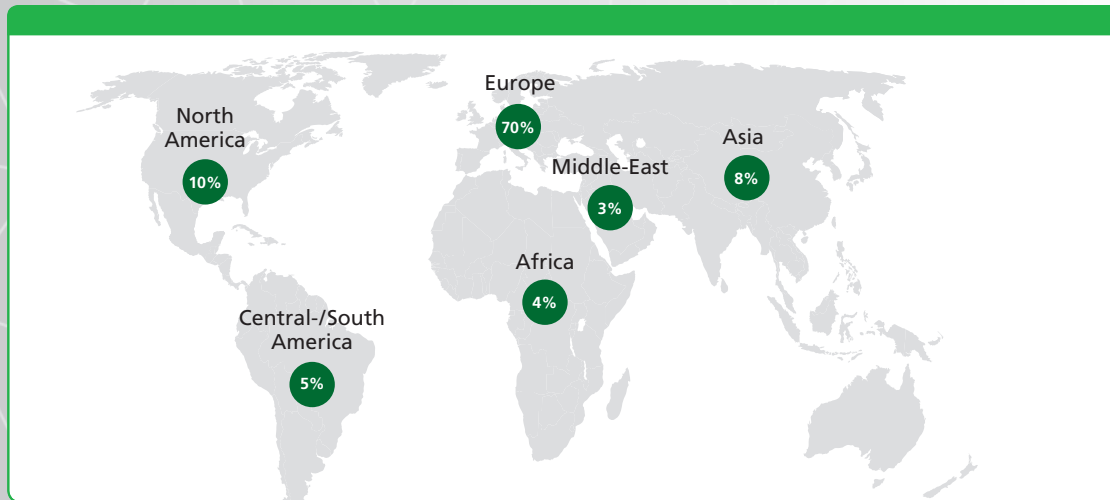
Arriving passengers per month



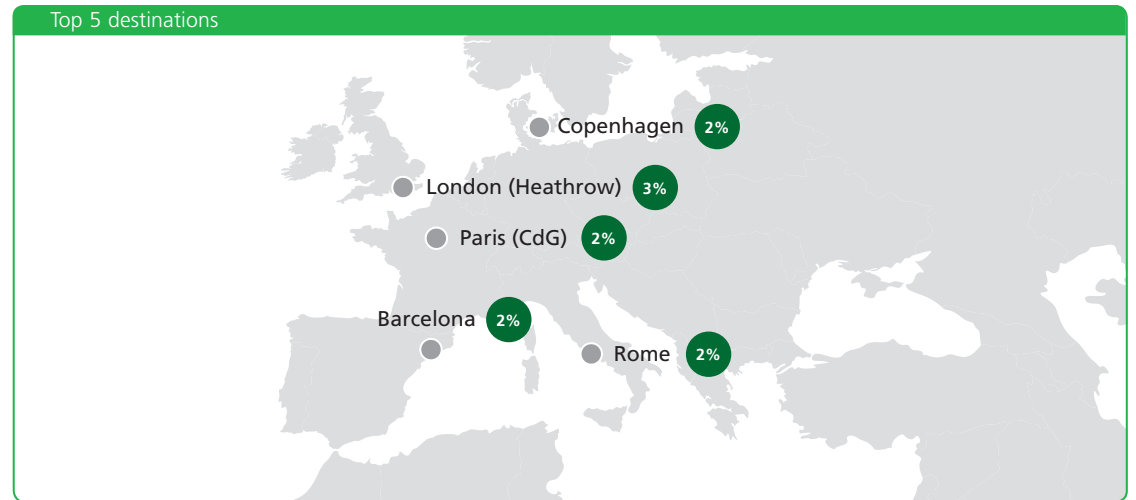
Total number of passengers per month



Continent of destination



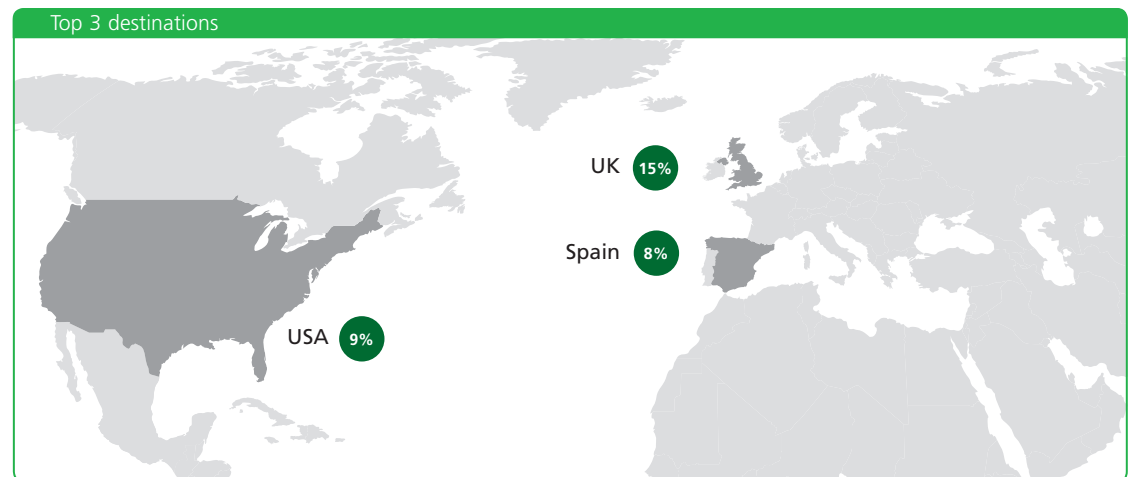
Airport of destination



322 airports
of destination



Country of destination





TUI

Discover your smile

ITALIA

TUI

Discover your smile

2

Reaching a captive audience



Reaching a captive audience



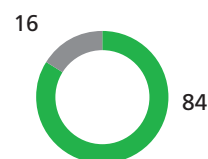
Advertising is happily seen

To what extent do you agree with the following statements?

The advertisements fit the airport

Totally agree	10%
Agree	74%
Agree nor disagree	12%
Disagree	3%
Totally disagree	1%

A major part thinks advertising fits the airport **84%**

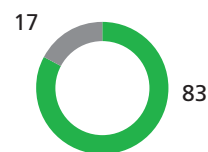


Advertisement fits the airport says a major part of our passengers

The advertisements are noticeable at this airport

Totally agree	14%
Agree	69%
Agree nor disagree	12%
Disagree	5%
Totally disagree	0%

A major part thinks advertising is very noticeable **83%**



Advertising Awareness

Have you seen any advertisements at the airport?

	2010	2012
For sure	58,0%	75,0%
Probably	28,0%	7,0%
For sure not	14,0%	18,0%

Where did you see advertisements?

	2010	2012
Before check-in	53%	64%
During check-in	64%	53%
After security	75%	89%

dvj Insights campaign research 2012

Average time spent at Schiphol in minutes

	Travel time to Schiphol	Landside	Lounge	Pier/Gate	Total
Local boarding passengers	63 min.	30 min.	44 min.	73 min.	210 min.
Transfer passengers			102 min.	86 min.	188 min.



Source: Schiphol Continuous Research 2015

3

Passenger profile

Does your company have an unfair advantage?

Find out more about how to get your unfair advantage at salesforce.com/netherlands

 THE CUSTOMER SUCCESS PLATFORM

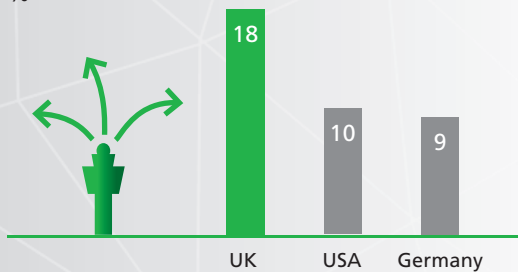
 Gate **B16**

Gate B16
Escalator
Passenger train

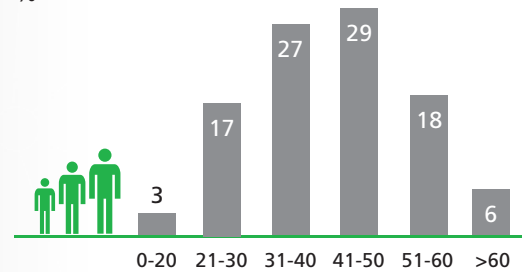
The Business Traveler



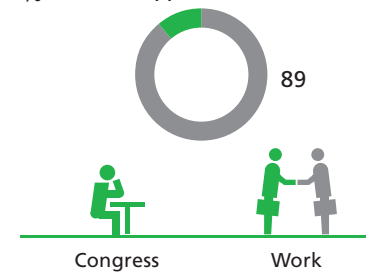
Top 3 countries of destination %



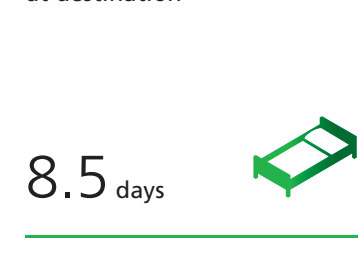
Age %



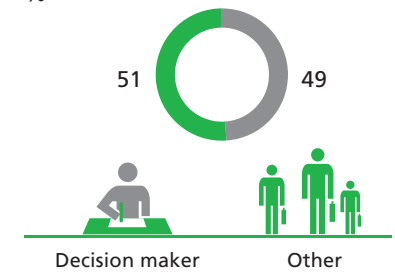
Purpose %



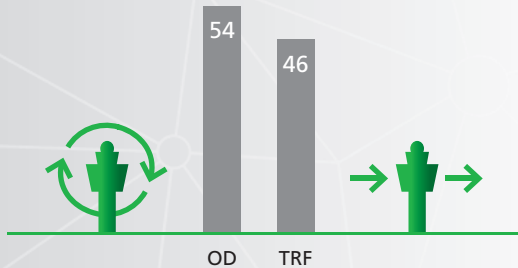
Average duration at destination



Position %



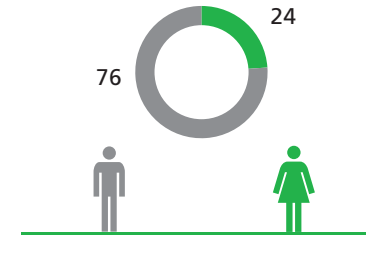
Type of passengers %



Use of Pier %



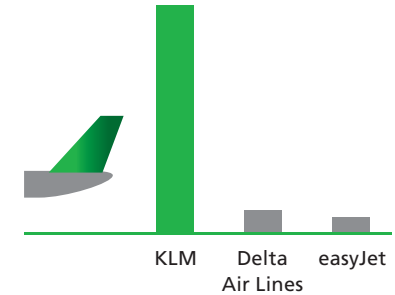
Gender %



Frequency of flying via Schiphol



Top 3 airlines

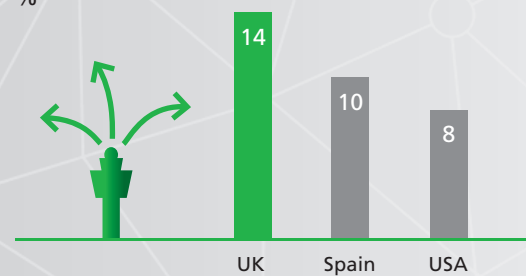


The Leisure Traveler

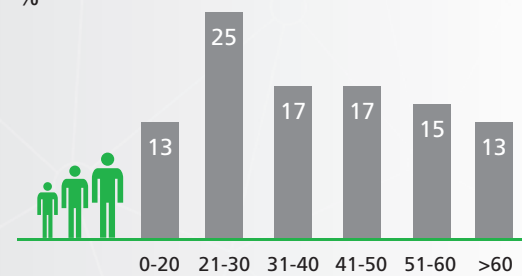
Facts & Figures



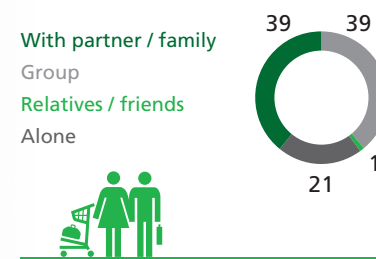
Top 3 countries of destination %



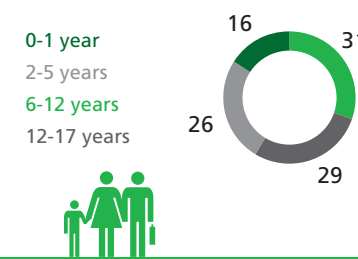
Age %



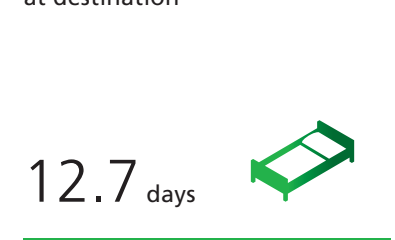
Traveling party



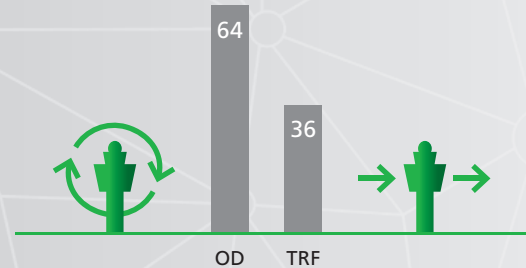
Traveling children



Average duration at destination



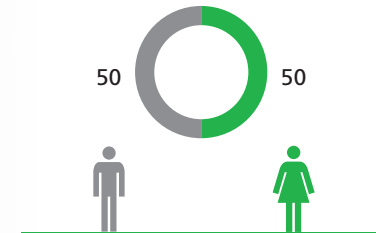
Type of passengers %



Use of Pier %



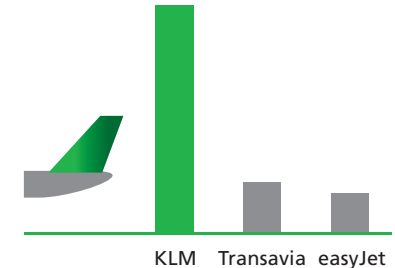
Gender %



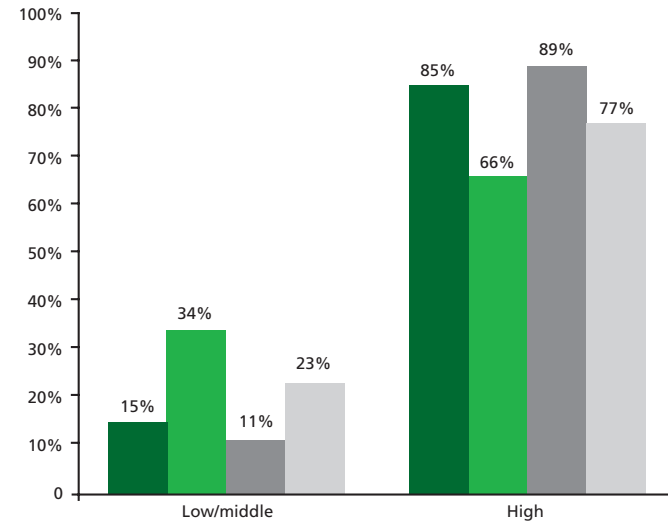
Frequency of flying via Schiphol



Top 3 airlines

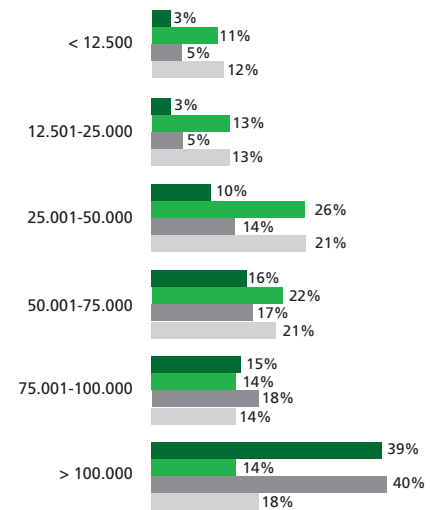


Education & Income



Education

- Dutch business
- Dutch non-business
- Foreigner business
- Foreigner non-business



Income

- Gross income per household (in Euro, per year)
- Dutch business
 - Dutch non-business
 - Foreigner business
 - Foreigner non-business

Source: Schiphol Continuous Research Q1 2015



4

Area profile



Total overview areas

Jan Dellaert square and Schiphol Plaza

in millions	
Jan Dellaert square	20.2
Schiphol Plaza	43.4

Passengers per Check-in

in millions			
Check-in 1	Check-in 2	Check-in 3	Total
4.1	5.3	8.3	17.7
23%	30%	47%	100%

Passengers per Lounge

in millions				
Lounge 1	Lounge 2	Lounge 3	Lounge 4	Holland Boulevard
Total 14.1	Total 14.5	Total 9.7	Total 1.0	Total 6.1
1.1	0.9	0.7	0.1	0.4
8%	6%	7%	11%	6%
3.1	2.0	2.5	0.3	1.2
22%	14%	26%	32%	20%
1.3	1.6	1.0	0.2	0.5
9%	11%	10%	15%	8%
1.8	3.3	2.0	0.2	0.7
13%	23%	21%	15%	11%
2.7		1.4	0.4	1.3
19%		14%	42%	21%
3.9	5.5	2.2		2.1
28%	38%	23%		35%

Target

- O/D NL - Business
- O/D Foreign - Business
- Transfer BL - Business
- O/D NL - Leisure
- O/D Foreign - Leisure
- Transfer BL - Leisure

Passengers per Pier

in millions												
B	C	DI	DII	EI	EII	FI	FII	GI	GII	H	M	Total
7.7	10.6	11.8	6.4	4.7	2.6	2.7	1.9	2.6	2.4	2.9	2.0	58.3
13%	18%	20%	11%	8%	5%	5%	3%	5%	4%	5%	3%	100%

Passengers per reclaim hall

in millions				
Reclaim hall 1	Reclaim hall 2	Reclaim hall 3	Reclaim hall 4	Total
4.8	4.7	4.1	4.0	17.6
27%	27%	23%	23%	100%

Average time spent at Schiphol

in minutes					
	Travel time to Schiphol	Landside	Lounge	Pier/Gate	Total
Local boarding passengers	63 min.	30 min.	44 min.	73 min.	210 min.
Transfer passengers			102 min.	86 min.	188 min.

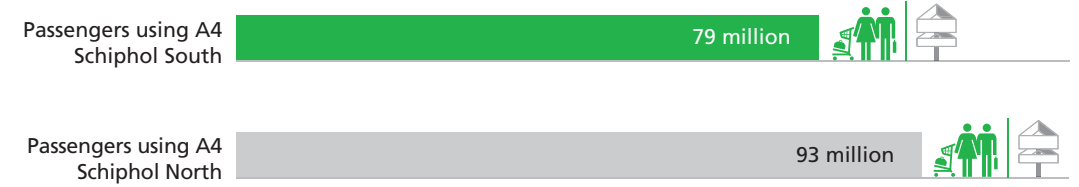
Parking

x 1,000

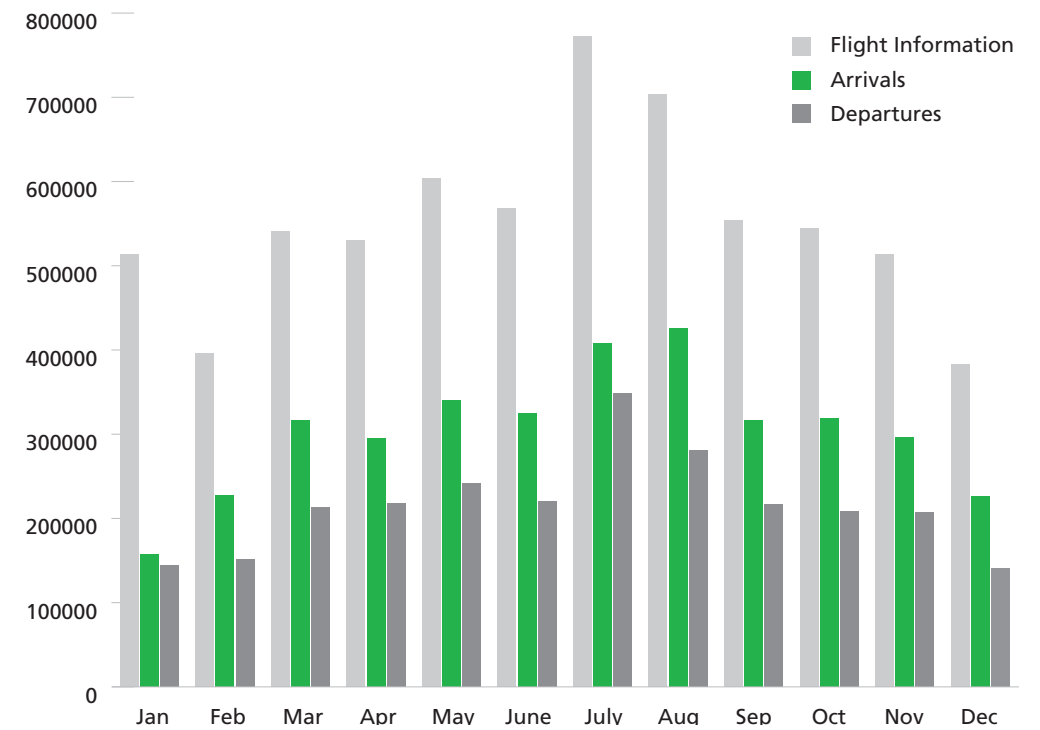
Terrein	Parkeringen
P1 (Terminal Parking/Privium)	1,644
P2 (Terminal Parking/Privium)	800
P3 (Smart Parking/Park&Travel/Privium)	357
P6 (Short Stop Parking)	536
Valet Parking (Holiday Valet Parking/Valet Parking)	72
P16 (Excellence Parking)	25

Cars using A4 highway

Per year



Number of pageviews Schiphol.nl



Jan Dellaert square

Facts & Figures



20.2
million people



Jan Dellaert is the outdoor Schiphol forecourt, where passengers come who arrive by public transport. Many Schiphol workers cross this square on a daily basis, which makes it mainly visited by people with the Dutch nationality.

Passengers

6.0 million



Meeters and Greeters

0.3 million



Day Trippers

1.5 million



Schiphol related employees

9.2 million



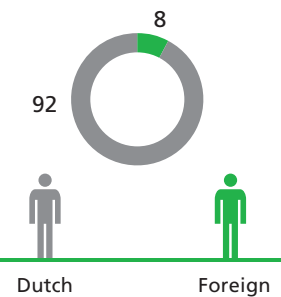
Public Transport Traveller

3.3 million



Nationality %

On average
55,000 people
cross the square daily



Source: Schiphol Continuous Research 2014

Schiphol Plaza



Schiphol Plaza is located at the very heart of the airport, at the junction of crossroads, where numerous passenger flows intertwine. The main entrance, a large railway station, luxury shops, food & beverage facilities, meeting points and arrivals all come together here.

Facts & Figures



43.4
million people

Arriving passengers

16.3 million



Schiphol related employees

7.6 million



Public Transport Traveller

6.5 million



Other

0.6 million

Departing passengers

8.5 million



Meeters and Greeters

3.0 million



Day Trippers

0.9 million



Source: Schiphol Continuous Research 2014

Passengers per Check-in

in millions

Check-in 1	Check-in 2	Check-in 3	Total
4.1	5.3	8.3	17.7
23%	30%	47%	100%

Schengen / Non-Schengen destination

Destination of passengers per Check-in

	Check-in
SCH: Schengen	46%
EUR: Non-Schengen	24%
ICA: Non-Schengen	30%

Domicile

Passengers Check-in

	Check-in 1	Check-in 2	Check-in 3	Total
The Netherlands	63%	51%	53%	55%
Europe Northwest	17%	24%	25%	23%
Europe Other	12%	9%	9%	9%
North America	3%	7%	4%	5%
ICA Other	4%	10%	9%	8%

Travel motive

Passengers Check-in

	Check-in 1	Check-in 2	Check-in 3	Total
NL business	12%	22%	9%	14%
Foreign business	16%	20%	14%	16%
NL non-business	51%	29%	44%	41%
Foreign non-business	21%	29%	33%	29%

Ways of transport to the airport

	Public transport	Car parked	Brought by car	Taxi	Other
Business	41%	13%	16%	18%	12%
Non Business	40%	14%	27%	13%	6%
Total	40%	14%	24%	14%	8%



L1

Lounge 1 is visited exclusively by passengers with a Schengen destination and offers a wide selection of shops with international brands and traditional Dutch products. The lounge has a luxurious look & feel and a vibrant ambiance. Airport Park, Starbucks and Rituals Spa are a few of the various facilities housed in this lounge. It will be redeveloped during the year. The B-, C- and DII-pier are connected to this lounge.





14.1
million passengers

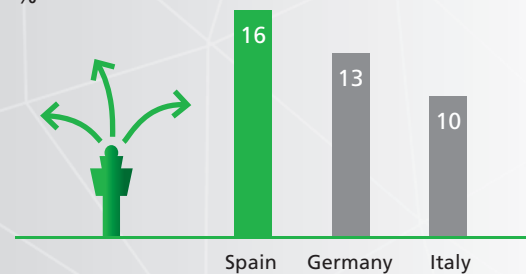
Schengen countries

- Austria
- Belgium
- Czech Republic
- Denmark
- Estonia
- Finland
- France
- Germany
- Greece
- Hungary
- Iceland
- Italy
- Latvia
- Lithuania
- Luxembourg
- Malta
- Norway
- Poland
- Portugal
- Slovakia
- Slovenia
- Spain
- Sweden
- Switzerland

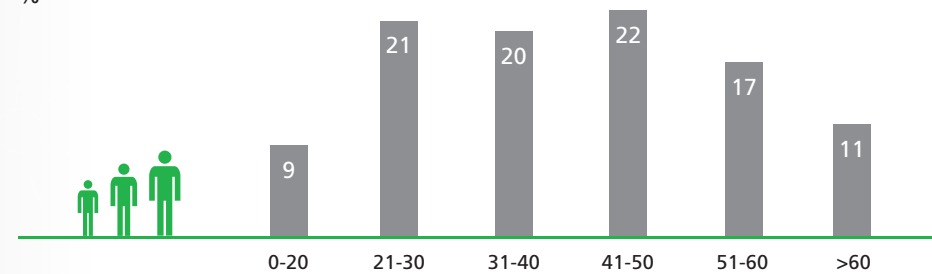
- **14.1 million passengers**
- **63 minutes average dwell time**
- **61 airports of destination**
- **19 airlines**
- **Top 3 airports of destination:**
 - Barcelona
 - Paris (Charles de Gaulle)
 - Madrid



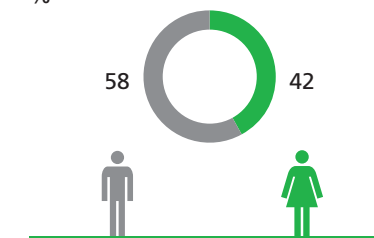
Top 3 countries of destination %



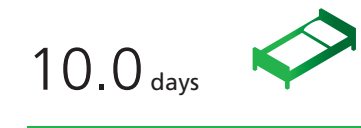
Age %



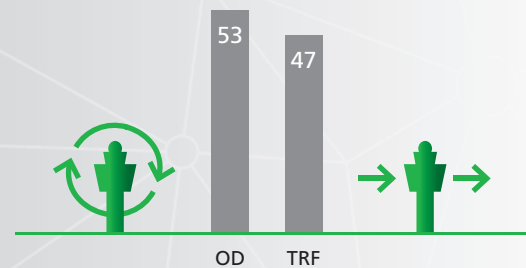
Gender %



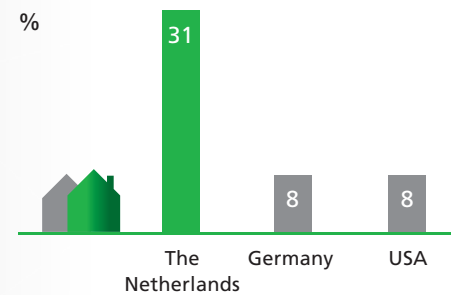
Average duration at destination



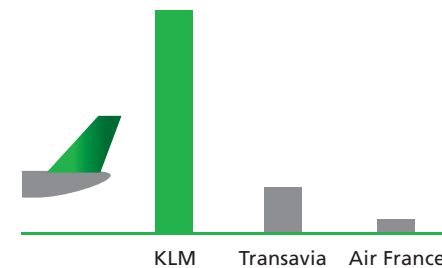
Type of passengers %



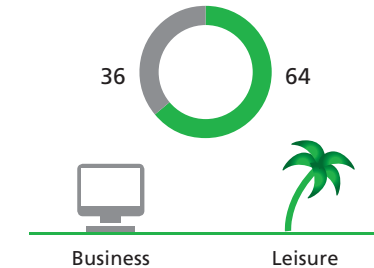
Top 3 domicile %



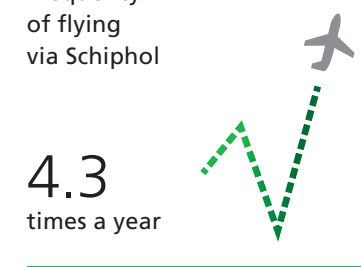
Top 3 airlines



Travel motive %



Frequency of flying via Schiphol



L2

Lounge 2 is the busiest lounge at Amsterdam Airport Schiphol due to the high number of passengers transferring from Schengen to non-Schengen destinations. It is connected to Lounge 3 via Holland Boulevard and has numerous shops and facilities. Lounge 2 has the highest number of business travelers since the DI-pier is used by 24% of them. Lounge 2 is totally redeveloped in 2015 and the first half of 2016. The DI-, E- and F-pier are connected to this lounge.



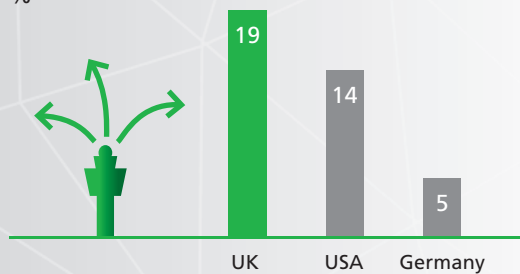


14.5
million passengers

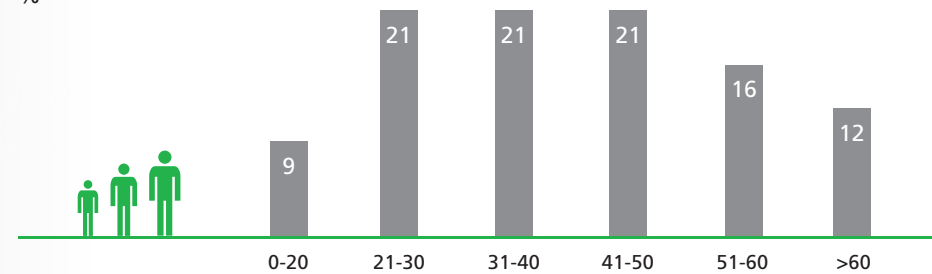
- 14.5 million passengers
- 81 minutes average dwell time
- 79 airports of destination
- 14 airlines
- Top 3 airports of destination:
 - London (Heathrow)
 - New York (JFK Airport)
 - Atlanta (William B. Hartsfield)



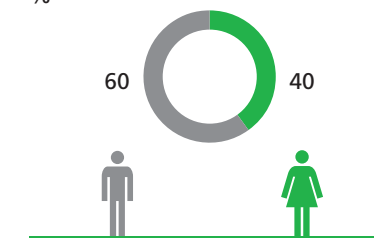
Top 3 countries of destination %



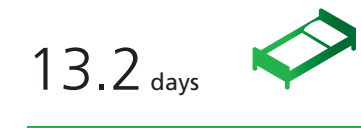
Age %



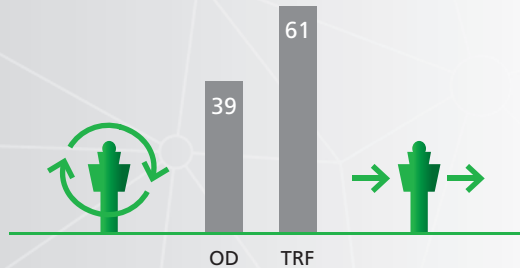
Gender %



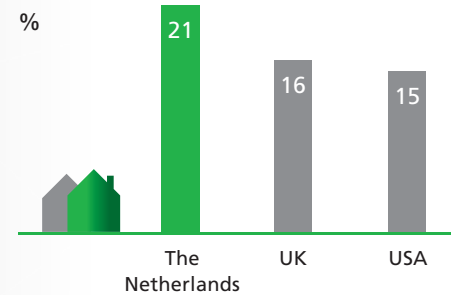
Average duration at destination



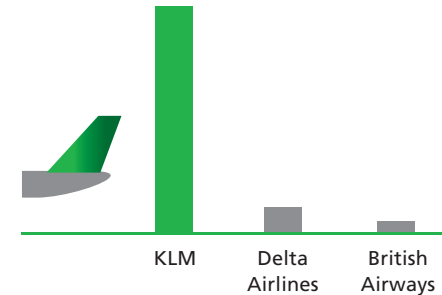
Type of passengers %



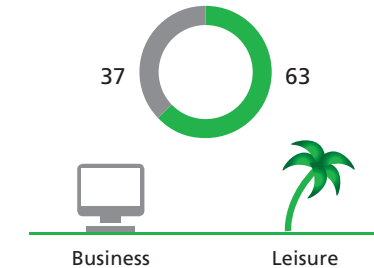
Top 3 domicile %



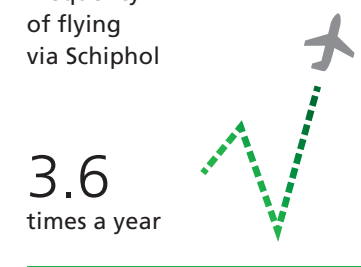
Top 3 airlines



Travel motive %



Frequency of flying via Schiphol



HB

Holland Boulevard connects Lounge 2 with Lounge 3 and is primarily visited by transferring passengers. This boulevard has especially been designed to make waiting times as pleasant as possible. This area houses some typical Dutch facilities like a Dutch Bar, a small Rijksmuseum and Holland Casino. The E- and F-pier are connected to this lounge. Also Holland Boulevard is totally redeveloped in 2015 and the first half of 2016.



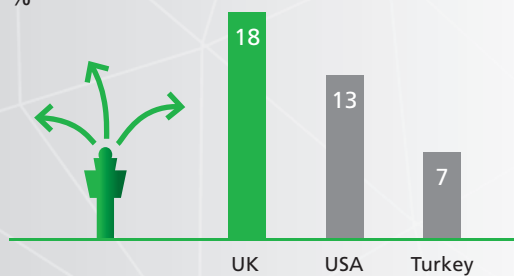


6.1
million passengers

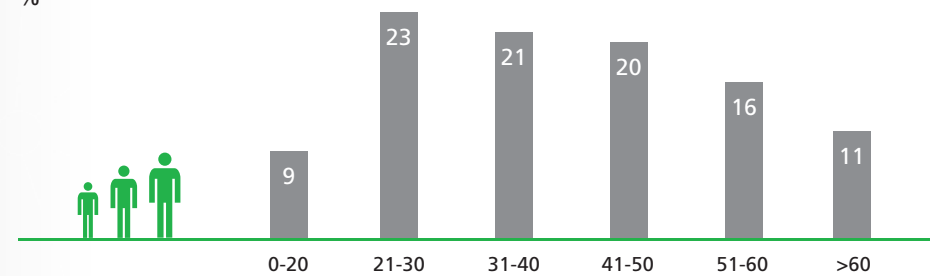
- 6.1 million passengers
- 86 minutes average dwell time
- 61 airports of destination
- 16 airlines
- Top 3 airports of destination:
 - London (Heathrow)
 - New York (JFK Airport)
 - Shanghai



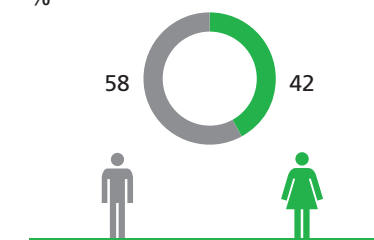
Top 3 countries of destination %



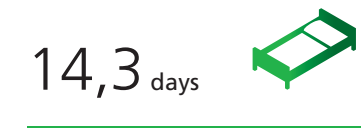
Age %



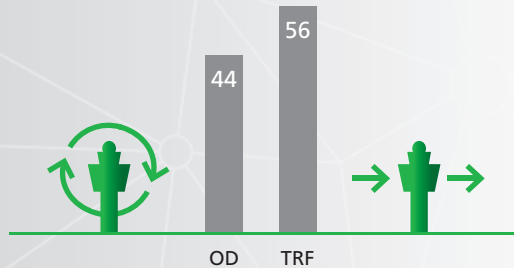
Gender %



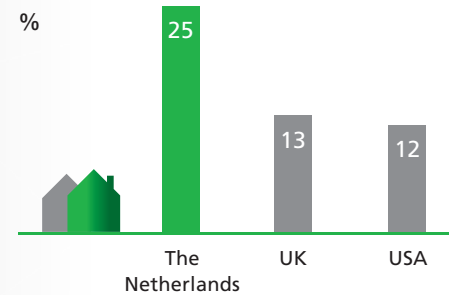
Average duration at destination



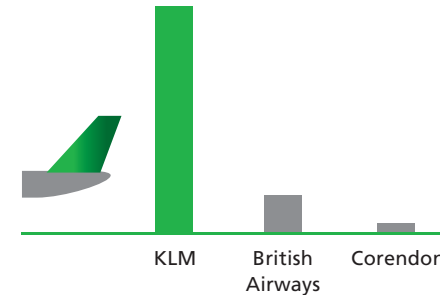
Type of passengers %



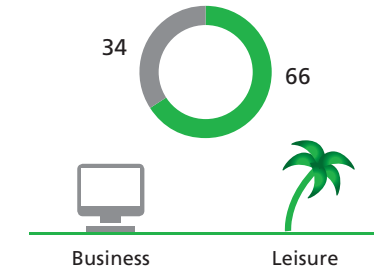
Top 3 domicile %



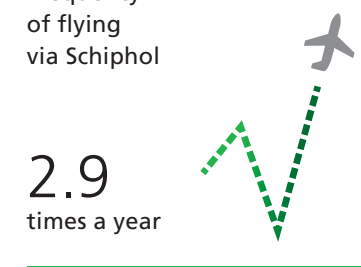
Top 3 airlines



Travel motive %



Frequency of flying via Schiphol



L3

Lounge 3 provides an excellent retail proposition specifically designed to appeal to its upmarket passengers. Brand stores include Burberry, Hermès and Victoria's Secret. Passengers flying to China and the Middle East mainly use Lounge 3 and this number is growing rapidly. The F-, G-, and H-pier are connected to this lounge.

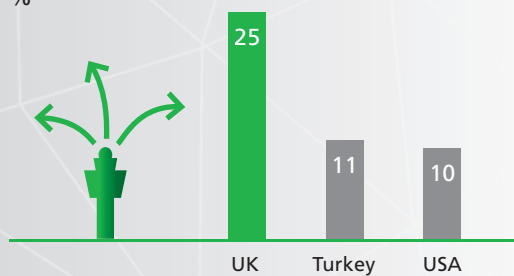




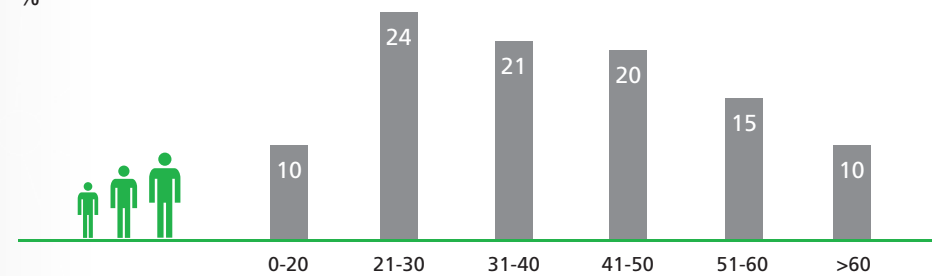
- 9.7 million passengers
- 76 minutes average dwell time
- 59 airports of destination
- 24 airlines
- Top 3 airports of destination:
 - London (Gatwick)
 - London (Heathrow)
 - Dubai



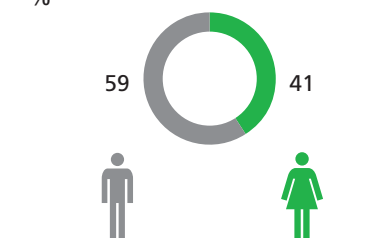
Top 3 countries of destination %



Age %



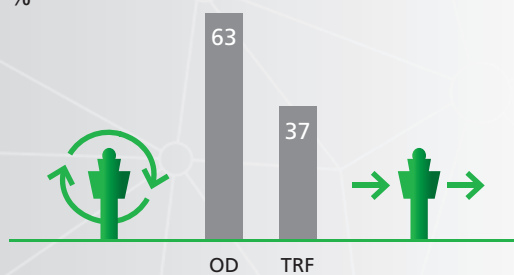
Gender %



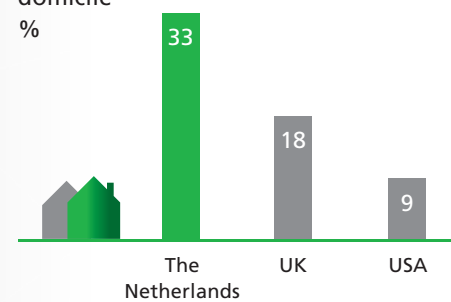
Average duration at destination



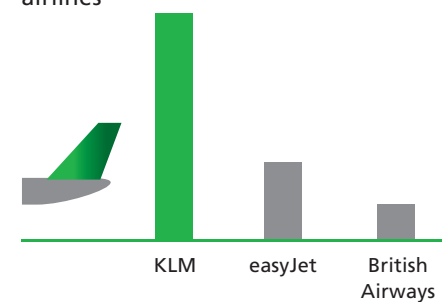
Type of passengers %



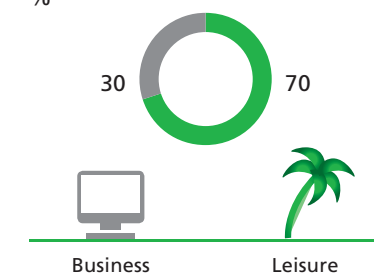
Top 3 domicile %



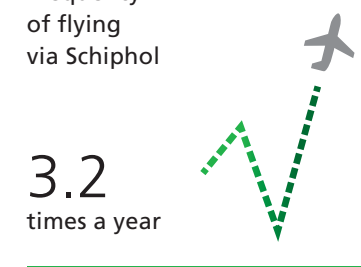
Top 3 airlines



Travel motive %



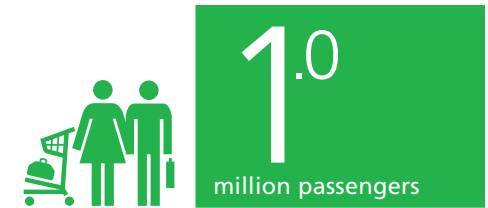
Frequency of flying via Schiphol



L4

Lounge 4 is the low budget departure lounge for the Schengen countries. The facilities include a combined brand store concept with brands like Rituals, Tommy Hilfiger, Swatch, O.P.I., Desigual and Philosophy. A light lounge cafe and an urban food market are there for a bite and a drink. The M-pier is connected to this lounge.

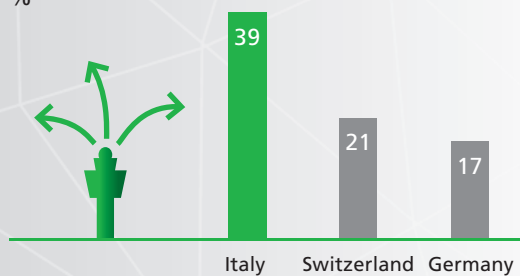




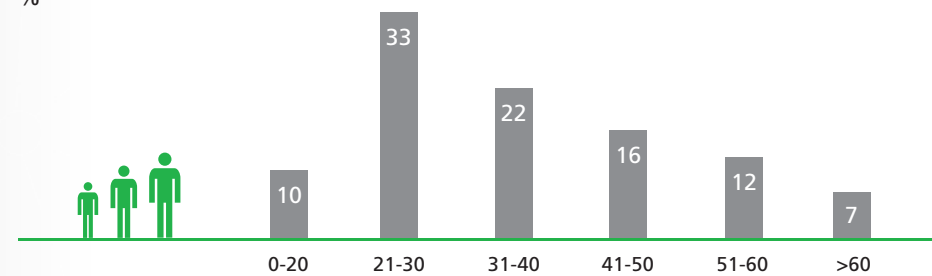
- 1.0 million passengers
- 46 minutes dwell time
- 18 airports of destination
- 4 airlines
- Top 3 airports of destination:
 - Milan
 - Berlin
 - Geneva



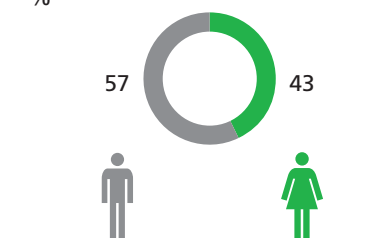
Top 3 countries of destination %



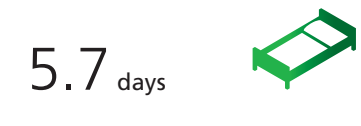
Age %



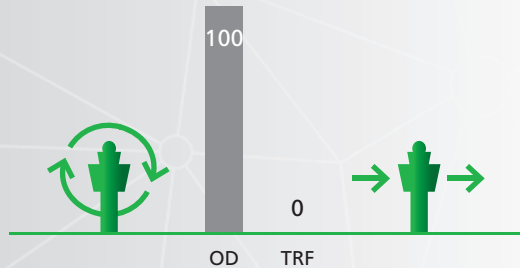
Gender %



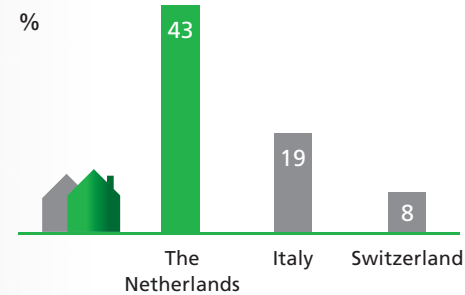
Average duration at destination



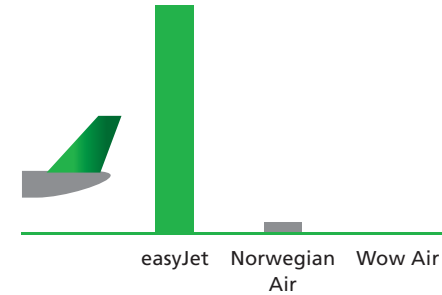
Type of passengers %



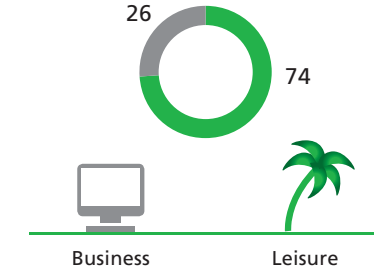
Top 3 domicile %



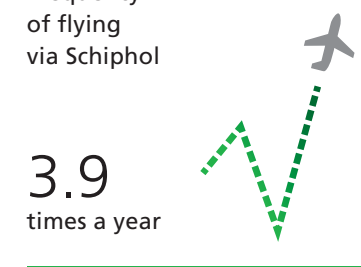
Top 3 airlines



Travel motive %



Frequency of flying via Schiphol



B-Pier

Facts & Figures



7.7
million passengers

Dwell time:
74 minutes

Departing passengers

4.7 million

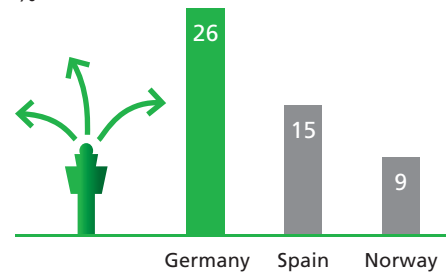


Arriving passengers

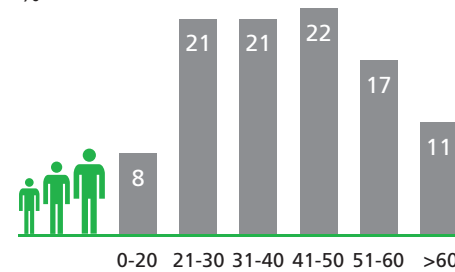
3.0 million



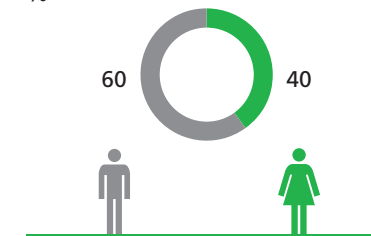
Top 3 countries of destination %



Age %



Gender %

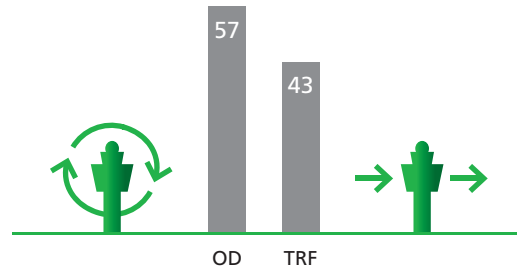


Average duration at destination

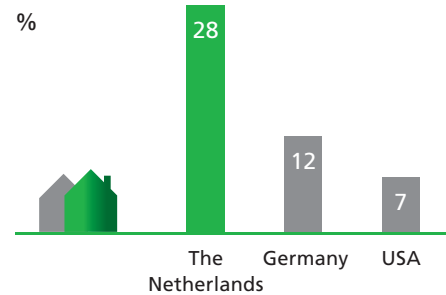
9.5 days



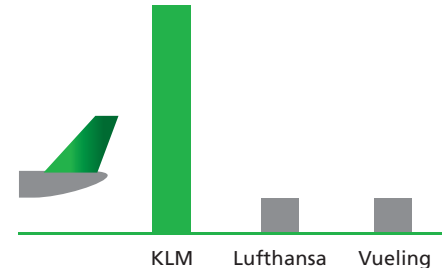
Type of passengers %



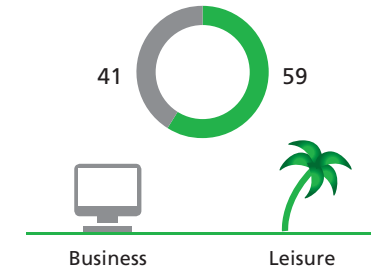
Top 3 domicile %



Top 3 airlines

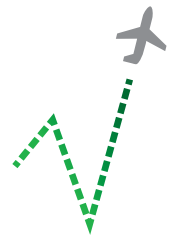


Travel motive %



Frequency of flying via Schiphol

4.9 times a year



C-Pier

Facts & Figures



10.6
million passengers



Dwell time:
77 minutes

Departing passengers

4.6 million

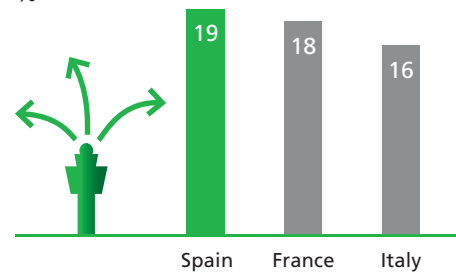


Arriving passengers

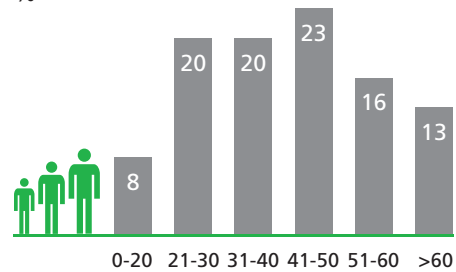
6.0 million



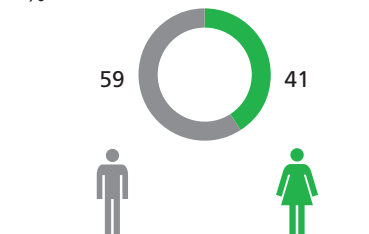
Top 3 countries of destination %



Age %



Gender %

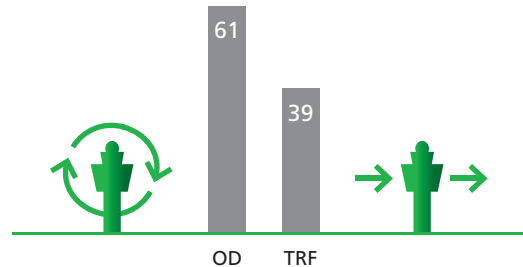


Average duration at destination

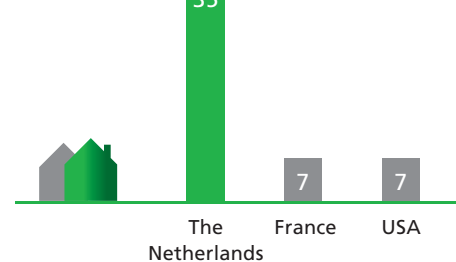
9.5 days



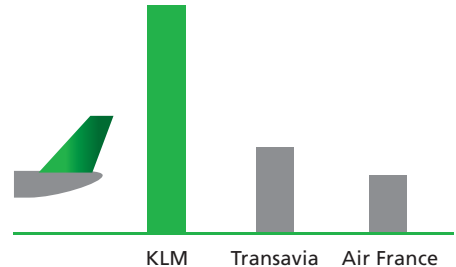
Type of passengers %



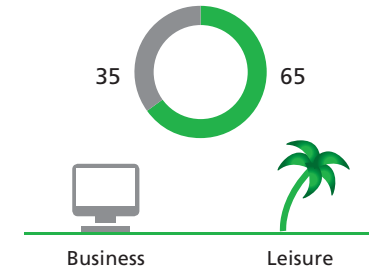
Top 3 domicile %



Top 3 airlines

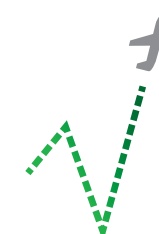


Travel motive %



Frequency of flying via Schiphol

4.4 times a year



DI-Pier

Facts & Figures



11.8
million passengers

Dwell time:
76 minutes

Departing passengers

6.3 million

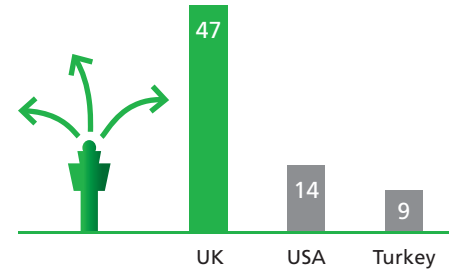


Arriving passengers

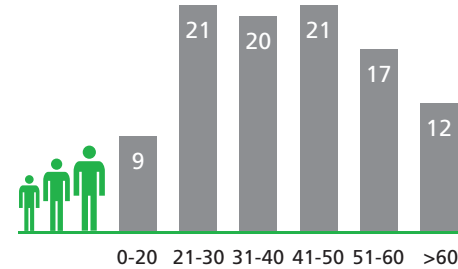
5.5 million



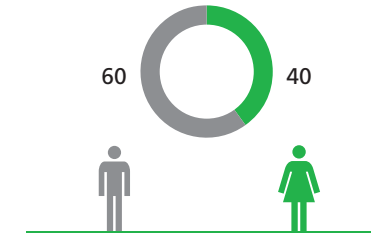
Top 3 countries of destination %



Age %



Gender %

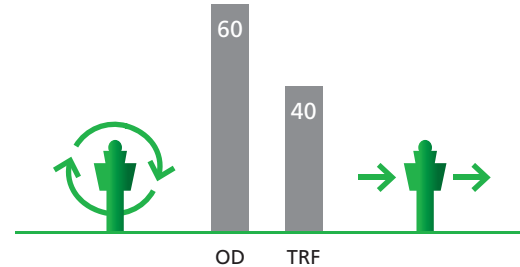


Average duration at destination

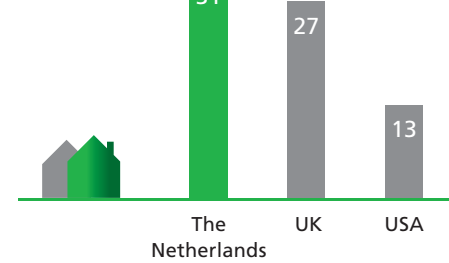
10.6 days



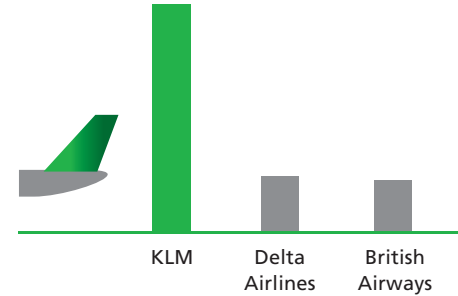
Type of passengers %



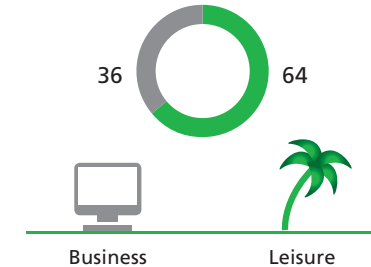
Top 3 domicile %



Top 3 airlines

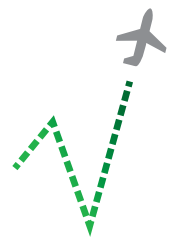


Travel motive %



Frequency of flying via Schiphol

4.6 times a year



DII-Pier

Facts & Figures



6.4
million passengers



Dwell time:
74 minutes

Departing passengers

3.0 million

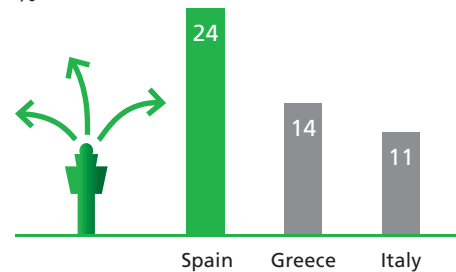


Arriving passengers

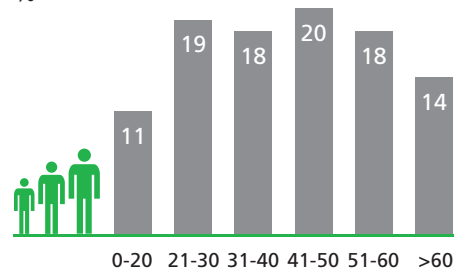
3.4 million



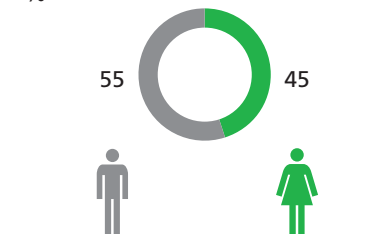
Top 3 countries of destination %



Age %



Gender %

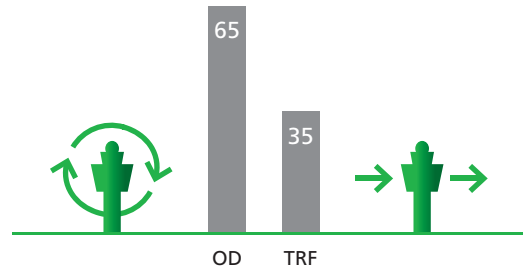


Average duration at destination

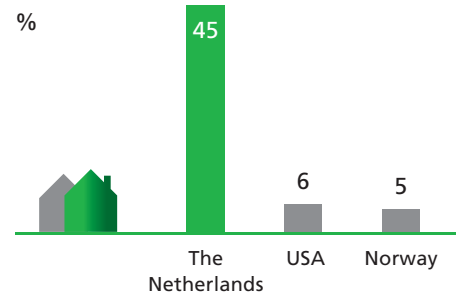
9.2 days



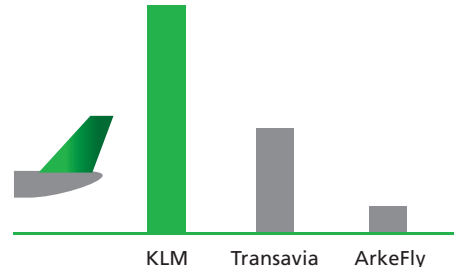
Type of passengers %



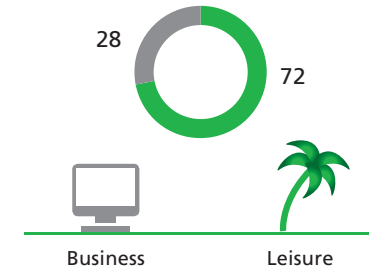
Top 3 domicile %



Top 3 airlines

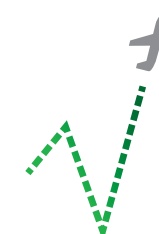


Travel motive %



Frequency of flying via Schiphol

4.2 times a year



EI-Pier

Facts & Figures



4.7
million passengers

Dwell time:
90 minutes

Departing passengers

3.5 million



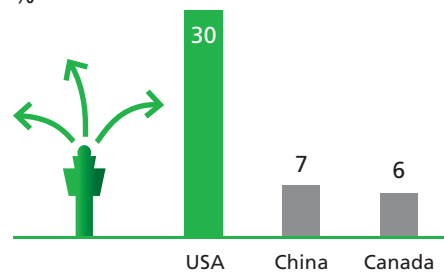
Arriving passengers *

1.2 million

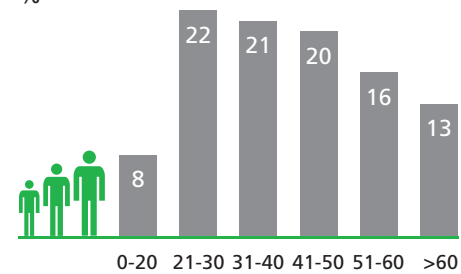


* Country of origin: USA

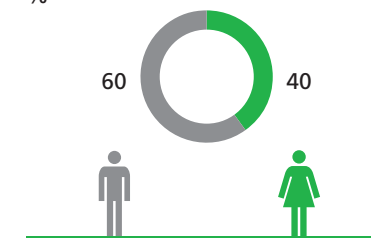
Top 3 countries of destination %



Age %



Gender %

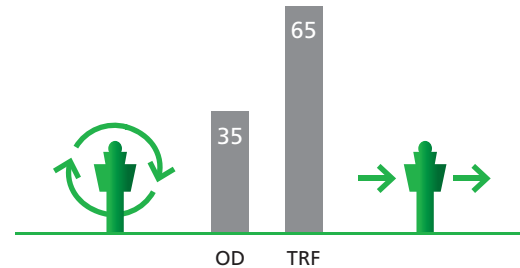


Average duration at destination

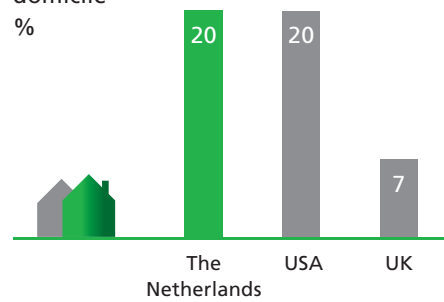
16.1 days



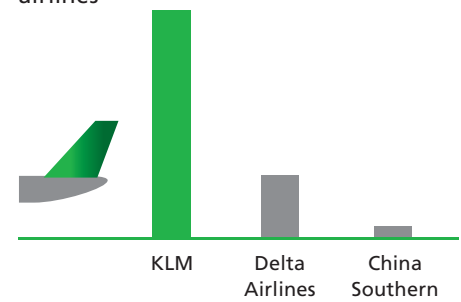
Type of passengers %



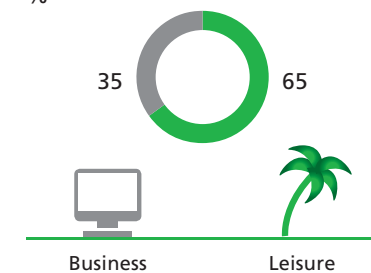
Top 3 domicile %



Top 3 airlines

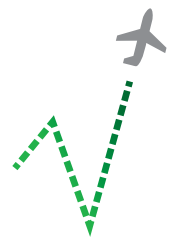


Travel motive %



Frequency of flying via Schiphol

3.0 times a year



EII-Pier

Facts & Figures



2.6
million passengers



Departing passengers

— million

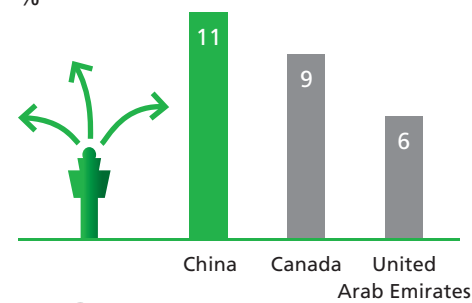


Arriving passengers

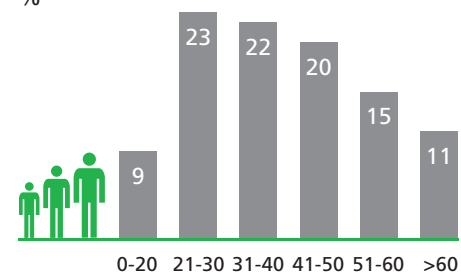
2.6 million



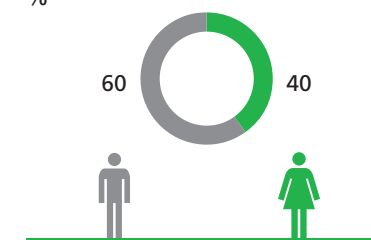
Top **3** countries of origin %



Age %



Gender %

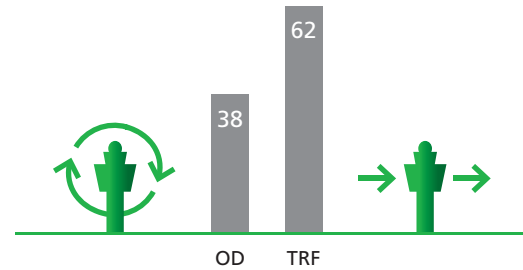


Average duration at destination

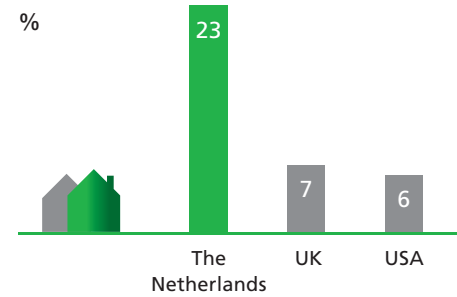
16.9 days



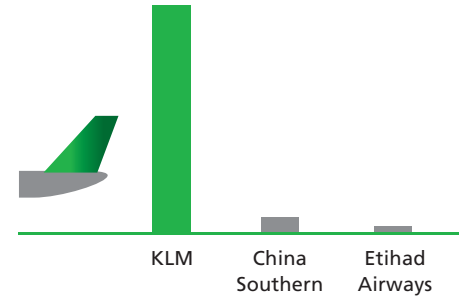
Type of passengers %



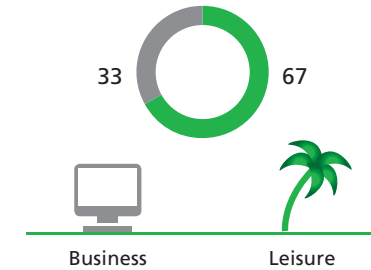
Top **3** domicile %



Top **3** airlines

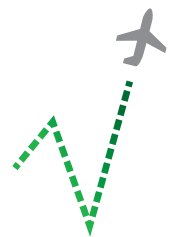


Travel motive %



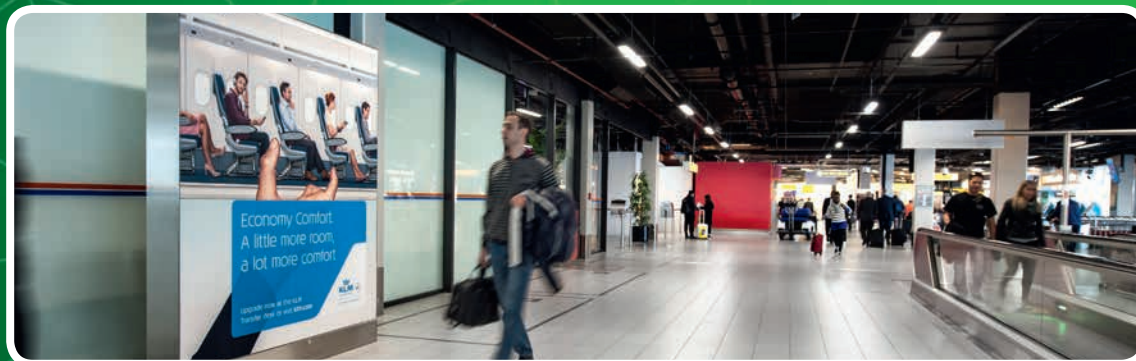
Frequency of flying via Schiphol

3.1 times a year



FI-Pier

Facts & Figures



2.7
million passengers

Dwell time:
86 minutes

Departing passengers

2.3 million



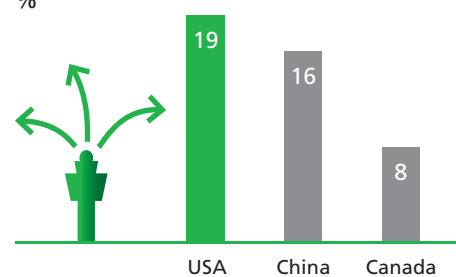
Arriving passengers *

0.4 million

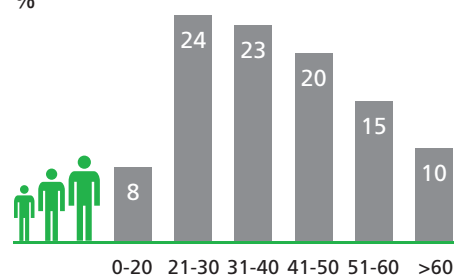


* Country of origin: USA

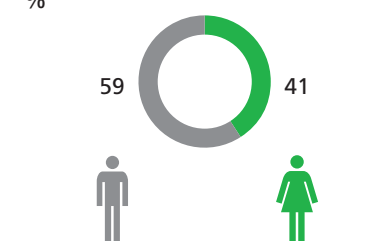
Top 3 countries of destination %



Age %



Gender %



Average duration at destination

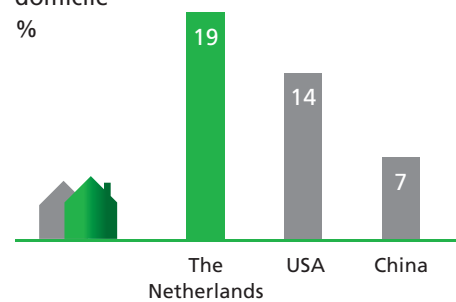
16.8 days



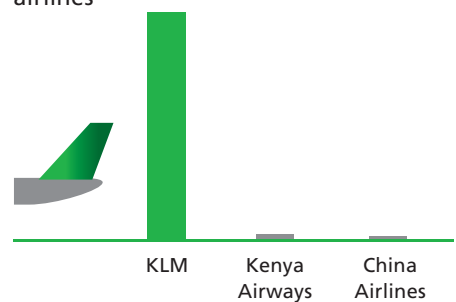
Type of passengers %



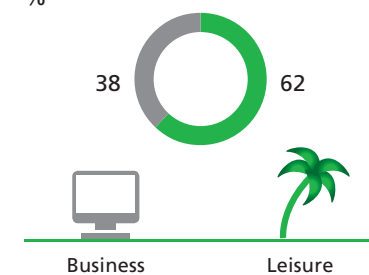
Top 3 domicile %



Top 3 airlines

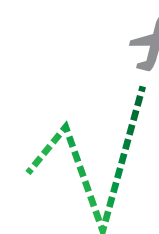


Travel motive %



Frequency of flying via Schiphol

2.5 times a year



FII-Pier

Facts & Figures



1.9
million passengers

Departing passengers

— million

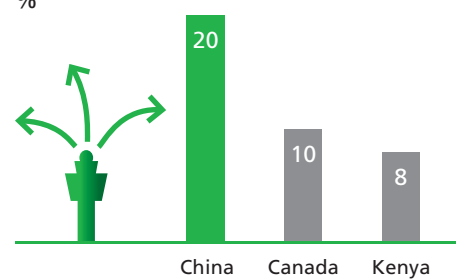


Arriving passengers

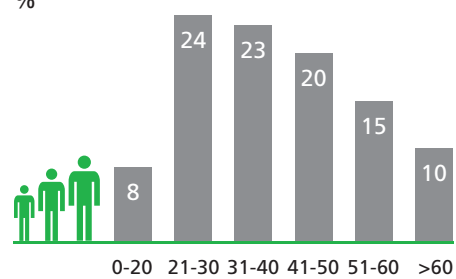
1.9 million



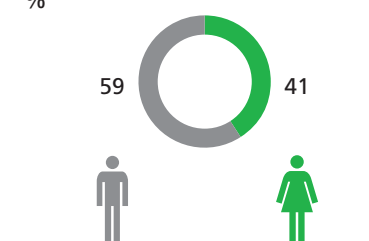
Top **3** countries of origin



Age %



Gender %

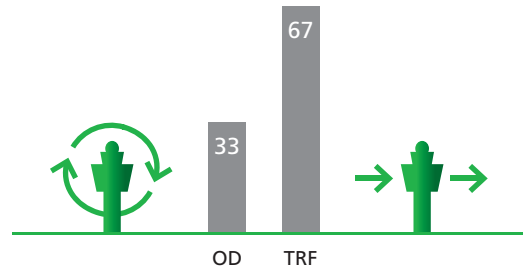


Average duration at destination

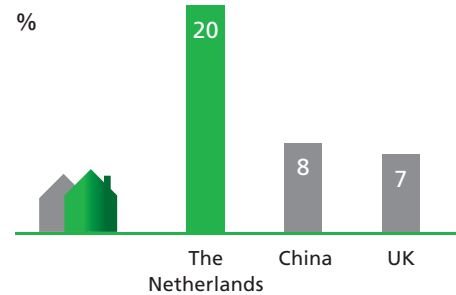
17.6 days



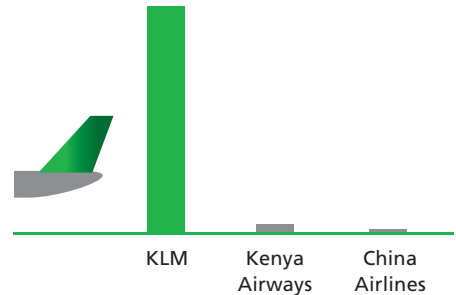
Type of passengers %



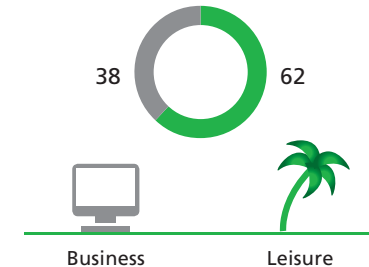
Top **3** domicile %



Top **3** airlines

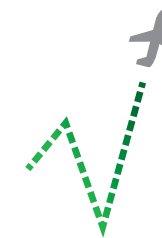


Travel motive %



Frequency of flying via Schiphol

2.5 times a year



GI-Pier

Facts & Figures



2.6
million passengers

Dwell time:
84 minutes

Departing passengers

2.4 million



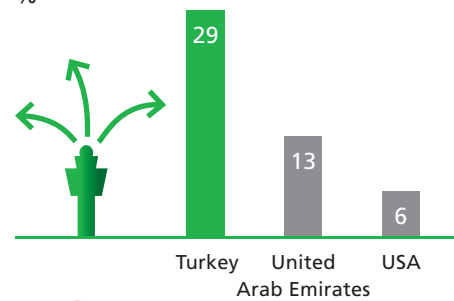
Arriving passengers *

0.2 million

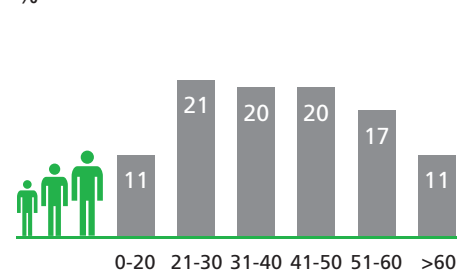


* Countries of origin: USA and UK

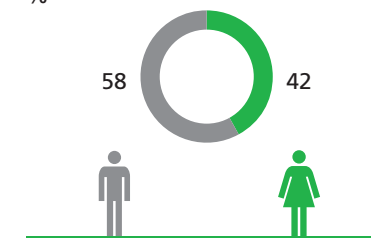
Top 3 countries of destination %



Age %



Gender %



Average duration at destination

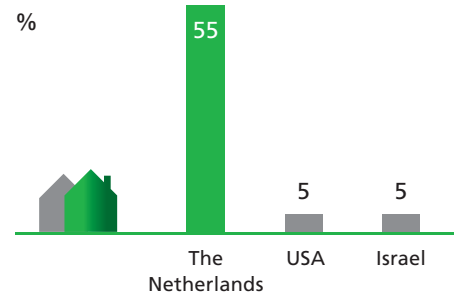
14.6 days



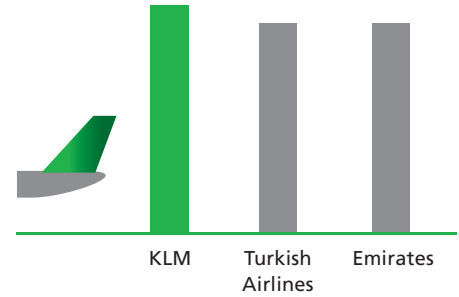
Type of passengers %



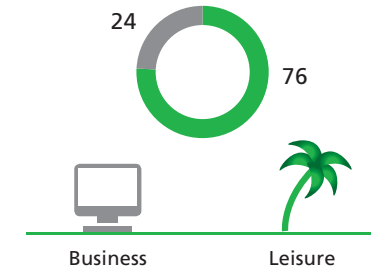
Top 3 domicile %



Top 3 airlines

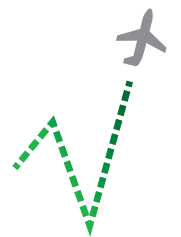


Travel motive %



Frequency of flying via Schiphol

2.9 times a year

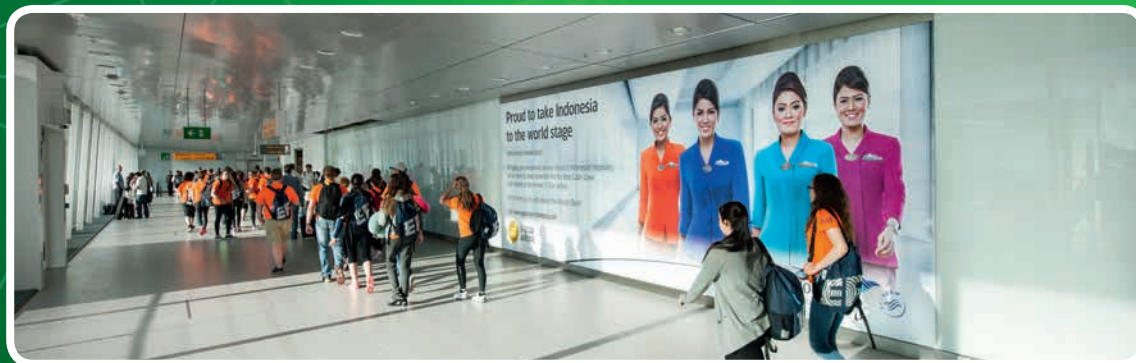


GII-Pier

Facts & Figures



2.4
million passengers



Departing passengers

— million

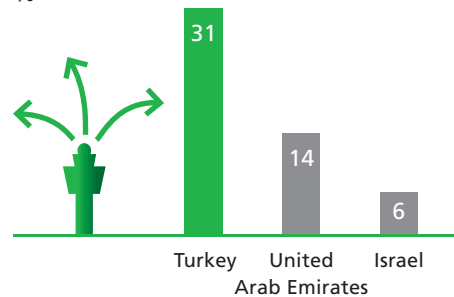


Arriving passengers

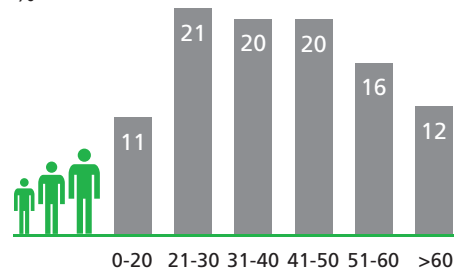
2.4 million



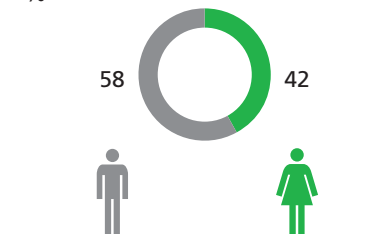
Top **3** countries of origin



Age %



Gender %

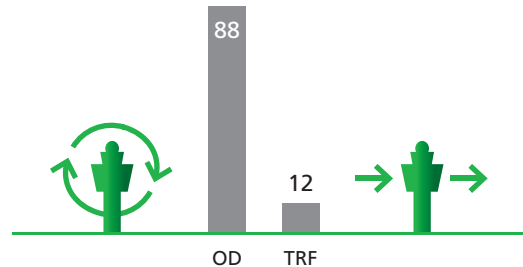


Average duration at destination

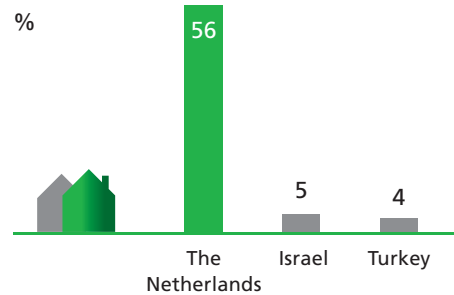
14.8 days



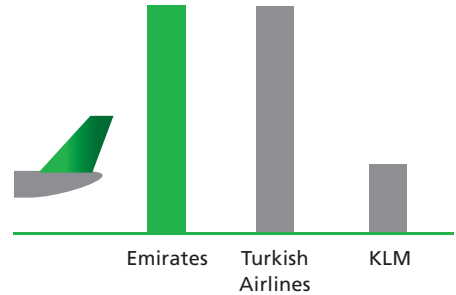
Type of passengers %



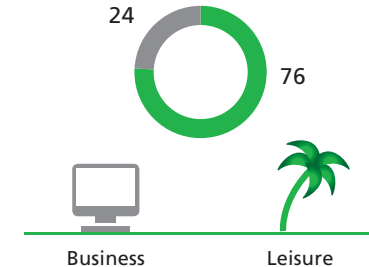
Top **3** domicile %



Top **3** airlines

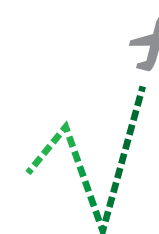


Travel motive %



Frequency of flying via Schiphol

2.9 times a year



H-Pier

Facts & Figures



2.9
million passengers



Dwell time:
63 minutes

Departing passengers

1.4 million

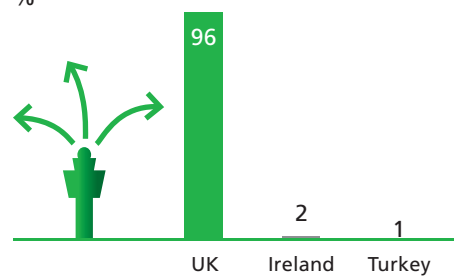


Arriving passengers

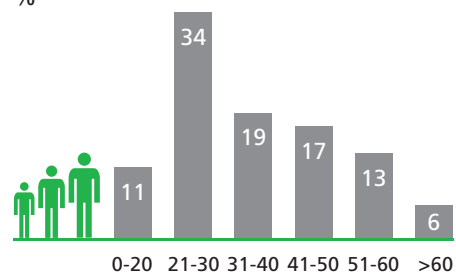
1.5 million



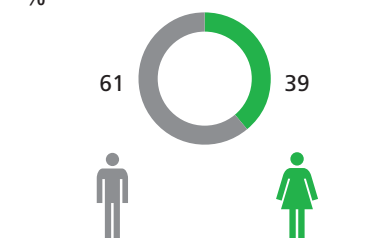
Top countries of destination
%



Age
%



Gender
%

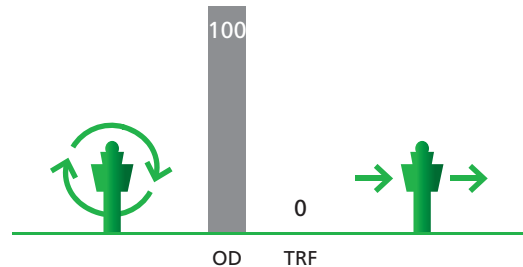


Average duration
at destination

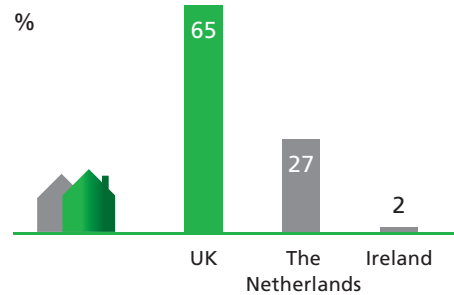
4.5 days



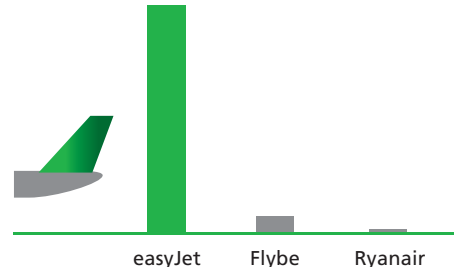
Type of passengers
%



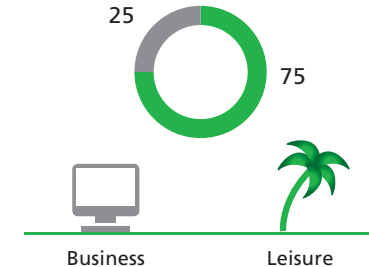
Top 3
domicile
%



Top 3
airlines

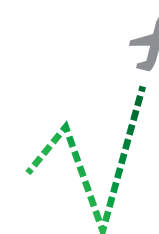


Travel motive
%



Frequency
of flying
via Schiphol

4.7
times a year



M-Pier

Facts & Figures



2.0
million passengers

Dwell time:
58 minutes

Departing passengers

1.0 million

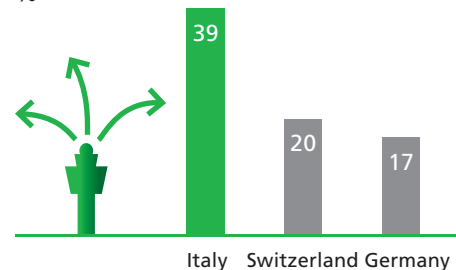


Arriving passengers

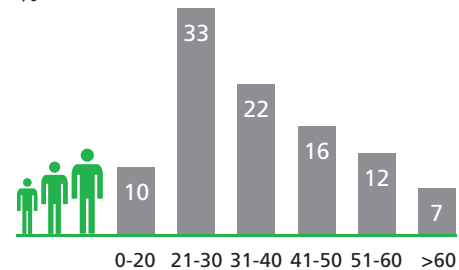
1.0 million



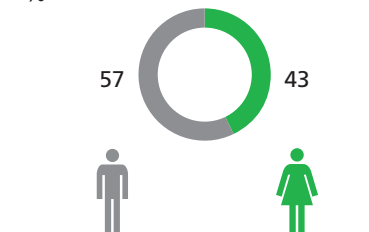
Top 3 countries of destination



Age %



Gender %

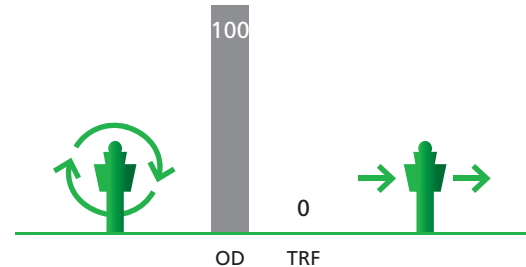


Average duration at destination

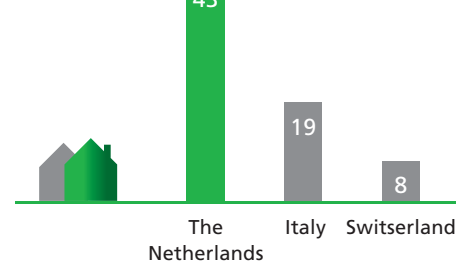
5.7 days



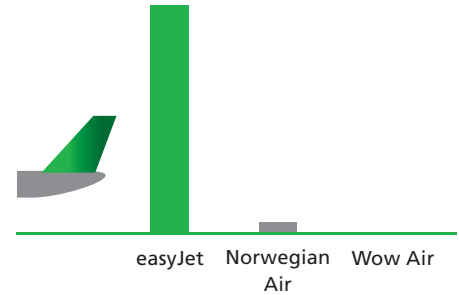
Type of passengers %



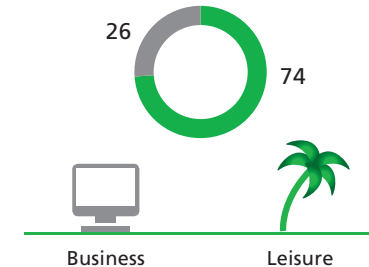
Top 3 domicile %



Top 3 airlines

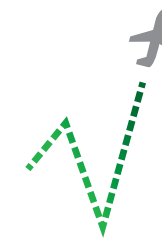


Travel motive %



Frequency of flying via Schiphol

3.9 times a year





YUNEEC
ELECTRIC AVIATION

TYPHOON 4K

List of terms

Arriving passengers

All passengers arriving at Amsterdam Airport Schiphol by aircraft, including both Transfer and O&D passengers.

Departing passengers

All passengers departing from Amsterdam Airport Schiphol by aircraft, including both Transfer and O&D passengers.

Domicile

The most recent country where someone has resided on a long term basis.

Dwell time

The amount of time a departing passenger takes at the airport between two flights (for Transfer passengers) or the time a departing passenger takes between check-in and boarding (for O&D passengers).

Intercontinental (ICA)

All non-European countries, mainly overseas destinations.

Meeters & Greeters

People related to the arriving and departing passengers dropping them off and say goodbye and picking them up.

Origin & Destination (O&D)

Passengers checking-in at one of Schiphol's check-in halls, going through customs and departing by airplane from Amsterdam Airport Schiphol and passengers arriving by airplane and having Amsterdam Airport Schiphol as final destination.

Schiphol related employees

Employees of companies that are established at Amsterdam Airport Schiphol.

Transfer

Passengers arriving by airplane and using Amsterdam Airport Schiphol as a transfer airport, departing within 24 hours of arrival with another aircraft and to a final destination elsewhere than Amsterdam Airport Schiphol.

Transit

Passengers arriving by airplane at Amsterdam Airport Schiphol and fly later to another airport with the same aircraft. Either transit passengers remain on board of the aircraft or they are allowed to spend time in the terminal building. However, they are not allowed to go through customs.

Reclaim hall

The area with baggage belts where arriving O&D passenger pick up their luggage.



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