Facts & Figures 2005



Creating AirportCities

Schiphol Group

#### Introduction

This publication contains Facts and Figures on Schiphol Group for the year 2005. The information has been grouped into three categories: 'About Schiphol Group', 'Amsterdam Airport Schiphol' and 'Airport Network'.

More information on Schiphol Group can be found on the Internet. Please visit www.schipholgroup.com

Information on Amsterdam Airport Schiphol can also be found on the Internet. Please visit www.schiphol.nl, or telephone +31 (0)20 – 794 0800.

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#### Contents

**About Schiphol Group** Financial Results 4 Investments 5 Rusiness Areas 6 Aviation Business Area 6 Consumers Business Area 7 Real Estate Business Area 8 Alliances & Participations Business Area 10 History 12 Amsterdam Airport Schiphol Airport Zone 13 Capacity 14 Shops and Catering Outlets 14 Ten Major European Airports 15 Traffic and Transport 16 Employment 22 Miscellaneous 24 Awards 25 **Airport Network** Rotterdam Airport 26 Eindhoven Airport 26 Lelystad Airport 27 Terminal 4, John F. Kennedy Airport, New York (USA) 27 Brisbane Airport, Australia 28

28

Marketing AirportCity Products

# **About Schiphol Group**

Schiphol Group is an airport operator headquartered in the Netherlands. Our aim is to create sustainable value for our stakeholders by developing AirportCities and by positioning Amsterdam Airport Schiphol as the leading AirportCity. Our ambition is to rank among the world's leading airport companies. Not only is an AirportCity an efficient, multimodal hub for air, rail an road transport, it is a dynamic hub integrating people and businesses, logistics and shops, information and entertainment. It is a location offering its visitors and locally-based international businesses all the services they require on a 24/7 basis. Schiphol Group owns and operates Amsterdam Airport Schiphol, Rotterdam Airport, Lelystad Airport, and has a 51% share in Eindhoven Airport. Outside the Netherlands, Schiphol Group has international operations at Terminal 4 at John F. Kennedy Airport, New York, and at Brisbane Airport in Australia. Schiphol Group employs over 2,200 people.

Schiphol Group's shareholders are:		
State of the Netherlands	75.8%	
City of Amsterdam	21.8%	
City of Rotterdam	2.4%	

#### **Financial Results**

### Schiphol Group (in millions of euros)

Revenue	948	876	8.1%
Capital gains on investment property	12	5	144.1%
Operating result	311	265	17.4%
Result before tax	277	239	15.7%
Net result, excluding capital gains			
on investment property	184	157	17.1%
Net result (attributable to shareholders)	193	161	19.9%
Depreciation, amortisation and impairment	167	160	4.4%
Cash flow from operating activities	300	327	-8.3%
Ratios			
RONA* after tax, including capital gains			
on investment property	6.7%	5.6%	
RONA* after tax, excluding capital gains			
on investment property	6.4%	5.5%	
Interest coverage ratio	9.1x	10.3x	
Return on equity	8.9%	7.9%	
Interest-bearing debt / total assets	25%	28%	
=			

2005

2004

Change

<sup>\*</sup> Return on net assets

#### Investments

Investments in tangible fixed assets (in millions of eur	os)	
--	-----	--

2005	268
2004	293
2003	353

# Major investments in 2005 (in millions of euros)

Pier H and apron	32
Property and land purchased	51
Departure Lounge 1 and baggage basement	47
Northern taxiway	19
Eindhoven Airport terminal	18
Fire safety	15
Total	182

#### **Business Areas**

Schiphol Group's operations are organised into four business areas.

The Aviation business area provides services and facilities directly related to the aviation processes. The Consumers business area offers products and services to visitors. The Real Estate business area is responsible for all commercial property activities and the Alliances & Participations business area manages international and national participations as well as the Dutch regional airports.

#### **Aviation Business Area**

The Aviation business area is responsible for planning, coordination and capacity management at Amsterdam Airport Schiphol. The activities of the Aviation business area are regulated. This means that the government defines a maximum permitted return on these activities.

(in millions of euros)	2005	2004	Change
Revenue	573	525	9.0%
EBITDA	214	197	8.8%
Operating result	99	97	2.5%
Average non-current assets	1,675	1,583	5.8%
RONA before tax	5.9%	6.1%	
RONA after tax	4.1%	4.0%	
Investments in intangible assets			
and property, plant and equipment	187	205	-8.7%





#### **Consumers Business Area**

The Consumers business area is responsible for operating concessions, including shops and catering outlets, the car parks as well as advertising and e-business opportunities at Amsterdam Airport Schiphol. The business area also has operations outside the Netherlands.

(in millions of euros)	2005	2004	Change
Revenue	195	182	7.1%
EBITDA	140	120	15.7%
Operating resul	125	106	17.9%
Average non-current assets	209	205	2.0%
RONA before tax	59.6%	51.6%	
RONA after tax	40.8%	33.8%	
Investments in intangible assets			
and property, plant and equipment	16	23	-28.3%





#### **Real Estate Business Area**

The Real Estate business area is responsible for developing, managing, operating and investing in property at and around Amsterdam Airport Schiphol and airports in the Netherlands and abroad.

(in millions of euros)	2005	2004	Change
Revenue	116	107	8.5%
Result on the sale			
of investment property	10	18	-42.1%
Capital gains on investment property	11	5	110.3%
EBITDA	102	92	11.2%
Operating result	78	65	20.6%
Average non-current assets	1,157	1,151	0.6%
RONA before tax	6.8%	5.7%	
RONA after tax	4.6%	3.7%	
RONA after tax, excluding capital			
gains but including share in results			
of associates/interest income	3.7%	3.2%	
RONA after tax, including capital			
gains and including share in			
results of associates/interest income	4.3%	3.5%	
Investments in intangible assets			
and property, plant and equipment	50	38	30.4%

#### Occupancy in m<sup>2</sup> At Schiphol and Eindhoven



#### Leases expiring within one year Based on overall average lease duration

2005		10.0%
2004		12.1%

#### Tenant satisfaction

Tenant satisfaction is measured once every two years

2005	N/A
2004	6.8

# **Alliances & Participations Business Area**

The Alliances & Participations business area is responsible for operating Rotterdam Airport, Eindhoven Airport and Lelystad Airport and the participations in JFK IAT, which manages Terminal 4 at John F. Kennedy Airport, New York, Brisbane Airport and Dartagnan Biometric Solutions.

(in millions of euros)	2005	2004	Change
Revenue	64	62	2.6%
Capital gains on investment property	1	00	
EBITDA	22	15	45.7%
Operating result	9	-3	
Average non-current assets	162	148	9.4%
RONA before tax	5.3%	-1.9%	
RONA after tax	3.6%	-1.2%	
RONA after tax, excluding capital			
gains but including share in results			
of associates/interest income	8.0%	3.5%	
RONA after tax, including capital			
gains and including share in results			
of associates/interest income	8.4%	3.3%	
Investments in intangible assets			
and property, plant & equipment	24	32	-26.3%

# Rotterdam Airport Passagers x 1,000 2005 1,043 2004 1,135 Eindhoven Airport Passagers x 1,000 2005 946 2004 694



# **History of Amsterdam Airport Schiphol**

History	of Amsterdam Airport Schiphol
1916	Amsterdam Airport Schiphol starts life as a military airfield.
1920	First KLM flight. Amsterdam Airport Schiphol becomes a civil
	aviation airport.
1926	The 1928 Olympic Games in Amsterdam prompt the City of
	Amsterdam to take over airport operations from the Ministry
	of War.
1938	Schiphol becomes Europe's second airport to gain a tarmac
	runway system.
1940	The Luftwaffe bombs Schiphol on 10 May 1940. The Germans use
	Schiphol as a base for air attacks on Great Britain.
1943	American bombs destroy Schiphol and in 1944 German commando
	troops blow up all remaining buildings.
1956	The City of Amsterdam approves the plan to build a new airport.
1958	N.V. Luchthaven Schiphol is established to enable construction of a
	new airport to be financed. The shareholders are the State of the
	Netherlands, the City of Amsterdam and the City of Rotterdam.
1963	Construction of the new terminal at Schiphol Centre begins.
1967	New terminal at Schiphol Centre opens.
1975	Completion of the terminal extension by 120%.
1978	Opening of the Schiphol rail link.
1988	The main port strategy is launched: Amsterdam Airport Schiphol
	aims to rank among the top five major European airports and to
	develop into a main port, a major transport hub and driver of
	the economy.
1991	The new air traffic control tower is completed and Pier G opens.
1993	The west wing of the terminal opens.
1995	Schiphol Plaza opens.
2000	Expansion and renovation of Departure Lounge 2 is completed.

2003 Runway 18R-36L, the new (fifth) runway, opens.

2004 Extension of Departure Lounge 1, Departure Hall 3 and

Arrival Hall 4 completed.

2005 Pier H completed.

# **Amsterdam Airport Schiphol**

In the summer of 2005 Amsterdam Airport Schiphol provided connections to 261 European and intercontinental airports in 91 countries. With passenger numbers totalling 44.2 million, Amsterdam Airport Schiphol ranked as Europe's fourth-largest passenger airport in 2005, and Europe's third-largest individual cargo airport handling over 1.4 million tonnes of cargo in that year. Air transport movements in 2005 totalled almost 405,000 making Amsterdam Airport Schiphol the fifth-largest European airport in terms of air transport movements in 2005. The airport is an important location for businesses. 543 companies were located at the airport in 2005, offering direct employment to 57,970 people.

#### **Airport Zone**

Airport area	2,787 hectares
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#### Runways

Runway	Location	Length	Width
Polder Runway	18R-36L	3,800 metres	60 metres
Zwanenburg Runway	18C-36C	3,300 metres	45 metres
Kaag Runway	06-24	3,500 metres	45 metres
Aalsmeer Runway	18L-36R	3,400 metres	45 metres
Buitenveldert Runway	09-27	3,450 metres	45 metres
Schiphol East Runway	04-22	2,014 metres	45 metres

# **Capacity**

#### Annual passenger capacity of the terminal

2005	58 million
2001	45 million
1999	38 million
1998	36 million
1994	32 million
1975	16 million
1971	8 million

#### Aircraft parking stands

Aircraft stands at the piers	91	
Buffer stands	90	
Total	181	

## Number of car parking spaces

Passengers/visitors	18,895
Staff	13,699
Total	32,594

# **Shops and Catering Outlets**

	Number of Shops	Number of Catering
		Outlets
Schiphol Plaza	32	24
Departure Lounges	75	47_
Total	107	71_

# Ten Major European Airports (2005)

	Passenger	Air Transport	Cargo
	Movements	Movements	Transport
	(x 1,000)	(x 1,000)	(x 1,000 tonnes)
London Heathrow	67,915 (1)	472 (3)	1,306 (4)
Paris Ch. de Gaulle	53,756 (2)	514 (1)	1,767 (2)
Frankfurt	52,219 (3)	482 (2)	1,864 (1)
Amsterdam	44,163 (4)	405 (5)	1,450 (3)
Madrid	41,940 (5)	414 (4)	328 (9)
London Gatwick	32,784 (6)	252 (10)	
Rome Fiumicino	28,620 (7)	303 (8)	
Munich	28,619 (8)	375 (6)	
Barcelona	27,121 (9)	305 (7)	
Paris Orly	24,857 (10)		
Copenhagen		265 (9)	
Luxembourg			742 (5)
Brussels			700 (6)
Cologne			637 (7)
Milaan Malpensa			369 (8)
Liège			326 (10)

# Number of air transport movements

Year	Total	Air transport	Other traffic
2005	420,736	404,594	16,142
2004	418,613	402,738	15,875
2003	403,800	392,997	15,303
2002	417,120	401,385	15,735
2001	432,101	416,462	15,639
2000	432,483	414,928	17,555
1999	409,999	393,606	16,393
1998	392,719	376,810	15,909
1997	367,525	349,476	18,049
1996	342,603	321,779	20,824
1990	246,504	202,347	44,157
1980	185,836	143,779	42,057
1970	135,520	105,466	30,054
1960	89,560	51,044	38,516
1950	40,876	23,794	17,082
1940	1,649	1,649	N/A

N/A = Not Available

#### Number of air transport movements per region in 2005

(compared with 2004)

	Scheduled	Non-Scheduled	Total
Europe EU	259,985 (2.1 %)	14,834 (-4.0%)	274,819 (1.7%)
Rest of Europe	39,631 (-13.7%)	9,621 (-0.2%)	49,252 (-11.4%)
North America	24,372 (6.4%)	1,189 (-9.8%)	25,561 (5.5%)
Latin America	7,180 (6.5%)	2,530 (0.6%)	9,710 (4.9%)
Africa	9,900 (-0.9%)	3,948 (14.2%)	13,848 (3.0%)
Middle East	8,573 (-3.6%)	1,066 (-13.5%)	9,639 (-4.8%)
Asia	20,459 (10.3%)	1,306 (-9.3%)	21,765 (8.9%)
Total	<b>370,100</b> (0.7%)	<b>34,494</b> (-1.6%)	<b>404,594</b> (0.5%)

## Scheduled destinations from Amsterdam Airport Schiphol

(summer schedule)

	2005	2004
To destinations	261	247
In countries	91	89
By scheduled airlines	104	97

# Number of passenger movements

(x1,000), including transit-direct passengers (counted once)

Year	Total	Scheduled	Non-Scheduled	Transit-direct
2005	44,163	39,831	4,247	86
2004	42,541	38,035	4,391	116
2003	39,960	35,590	4,219	152
2002	40,736	36,102	4,485	148
2001	39,351	34,597	4,712	222
2000	39,067	34,496	4,774	336
1999	36,772	32,100	4,326	347
1998	34,420	29,956	3,996	468
1997	31,570	27,305	3,716	549
1996	27,795	23,789	3,473	533
1990	16,471	13,363	2,824	285
1980	9,715	7,543	1,858	314
1970	5,172	3,744	1,262	165
1960	1,375	N/A	N/A	N/A
1950	356	N/A	N/A	N/A
1940	16	N/A	N/A	N/A

N/A= Not Available

# Number of passenger movements per region in 2005

(compared with 2004)

	Scheduled	Non-Scheduled	Total
Europe EU	22,478,075 (4.4%)	1,954,405 (-4.4%)	24,432,480 (3.7%)
Rest of Europe	3,762,269 (-1.0%)	1,551,416 (-2.4%)	5,313,685 (-1.4%)
North America	5,421,989 (5.8%)	2,240 (-86.2%)	5,424,229 (5.6%)
Latin America	1,690,588 (4.9%)	231,776 (-17.0%)	1,922,364 (1.7%)
Africa	1,809,942 (9.2%)	<b>425,595</b> (23.9%)	2,235,537 (11.7%)
Middle East	1,080,726 (0.1%)	60,048 (-16.5%)	1,140,774 (-0.9%)
Asia	3,587,014 (10.8%)	21,456 (-53.0%)	3,608,470 (9.9%)
Transit-direct			
(counted once)	46,852 (-47.1%)	38,707 (41.8%)	<b>85,559</b> (-26.1%)
Eindtotaal	<b>39,877,455</b> (4.6%)	<b>4,285,643</b> (-3.0%)	<b>44,163,098</b> (3.8%)

Cargo (in tonnes)

Year	Total	Scheduled	Non-Scheduled
2005	1,449,855	1,149,143	300,712
2004	1,421,023	1,118,956	302,067
2003	1,306,155	1,035,456	270,699
2002	1,239,900	987,335	252,565
2001	1,183,208	944,857	238,351
2000	1,222,594	964,203	258,391
1999	1,180,717	957,449	223,268
1998	1,171,256	959,950	211,306
1997	1,161,234	960,350	200,884
1996	1,082,846	883,197	199,649
1990	604,485	529,971	74,514
1980	318,080	279,448	38,632
1970	172,323	159,087	13,236
1960	46,423	41,307	5,116
1950	10,637	N/A	N/A
1940	636	N/A	N/A

N/A= Not Available

# Cargo per region in 2005 (in tonnes)

(compared with 2004)

	Scheduled	Non-Scheduled	Total
Europe EU	36,808 (-11.1%)	2,154 (-21.2%)	38,962 (-11.7%)
Rest of Europe	14,068 (-1.6%)	1,971 (23.0%)	16,039 (0.9%)
North America	241,819 (5.1%)	56,583 (-5.1%)	298,401 (3.0%)
Latin America	61,313 (2.5%)	71,980 (7.6%)	133,294 (5.2%)
Africa	90,252 (-3.1 %)	67,570 (-1.8%)	157,822 (-2.6%)
Middle East	159,596 (-11.4%)	30,855 (18.6%)	190,451 (-7.6%)
Asia	545,287 (9.0%)	69,599 (-8.8%)	614,885 (6.7%)
Total	<b>1,149,143</b> (2.7%)	300,712 (-0.4%)	<b>1,449,855</b> (2.0%)

# **Employment**

# Number of people, including temporary staff, working in the airport zone (as per 31 October of each year)

	Schiphol	Schiphol	Schiphol	Schiphol	Schiphol	
Year	North	South	East	Southeast	Centre	Total
2005	1,121	2,106	9,765	3,496	41,391	57,970
2004	1,374	2,220	9,924	3,748	40,307	57,573
2003	1,325	2,362	9,516	3,198	40,698	57,099
2002	1,447	2,636	9,701	3,344	39,442	56,570
2001	1,431	2,902	9,118	2,975	38,446	54,854
2000	1,365	2,706	9,444	2,172	38,352	54,579
1999	1,642	2,554	8,678	1,664	36,555	51,093
1998	1,418	2,670	7,998	1,214	35,917	49,217
1997	1,025	3,043	7,391	213	34,487	46,519
1996	1,196	2,953	6,664	_	32,588	43,401

#### Ten largest employers at Amsterdam Airport Schiphol

Company	npany Number of Employees	
	2005	2004
1. KLM Royal Dutch Airlines	23,356	23,137
2. Martinair Holland	2,500	2,477
3. Schiphol Group	2,288	2,296
4. Falck Airport Security	1,998	1,642
5. Koninklijke Marechaussee		
(Dutch Border Police)	1,777	1,724
6. Transavia.com	1,579	1,687
7. KLM Catering Services Schiphol	1,480	1,523
8. ICTS – Nas	954	
9. Air Traffic Control the Netherlands	923	996
10. HMSHost	920	962

# **Employment**

# Number of companies located in the airport zone

(as per 31 October of each year)

Year	Number of companies	
2005	543	
2004	546	
2003	542	
2002	555	
2001	547	
2000	508	
1999	523	
1998	527	
1997	547	
1996	514	

#### Miscellaneous

# Number of complaints received by the Schiphol Regional Consultative Committee (Dutch acronym: CROS)

Number of Complaints

	•	•
2005	710,507	8,610
2004	714,009	10,756
2003	279,493	12,006
2002	145,310	9,758
Drinking water of	consumption (x 1,000 m³)	
2005	1,229	
2004	1,251	
2003	1,242	
2002	1,192	
Energy consump	tion (x million kWh)	
2005	305.4	
2004	298.5	
2003	274.5	

Number of Complainers

Natural gas consumption (x million m3)			
2005	36.3		
2004	37.3		
2003	36.9		

35.9

293.9

2002

2002

#### **Awards**

Amsterdam Airport Schiphol has been honoured with over 120 international awards since 1980 either as Best Airport in Europe or Best Airport in the World in different categories (overall, tax free, cargo, etc).

The airport won the following awards in 2005:

The Out Traveler	Best Airport in the World
Business Traveller	Best Airport in Europe
OAG	Best Airport in Europe
Chambers of Commerce of Ireland	Best International Airport
Travel Courier	Best International Airport
ESPA/ Vexpan	European Parking Award for
	the P1 and P2 car parks

# **Airport Network**

Schiphol Group owns and operates Amsterdam Airport Schiphol and the regional Dutch airports of Rotterdam and Lelystad and has a 51% stake in Eindhoven Airport. Schiphol Group also has international operations at Terminal 4, JFK Airport, New York, and at Brisbane Airport, Australia.

#### **Rotterdam Airport**

Schiphol Group is the owner and operator of Rotterdam Airport.

Traffic and transport volume in 2005 (compared with 2004):

Passenger movements (excl. transit-direct)	1,010,948	(-7.7%)
Cargo (in tonnes)	17	(-60.5%)
Air transport movements	15,561	(-14.4%)
Other air transport movements	49,593	(22.1%)
Total air transport movements	65,154	(10.8%)

www.rotterdam-airport.nl

#### **Lelystad Airport**

Schiphol Group owns and operates Lelystad Airport, a general aviation airport. Lelystad Airport recorded 105,097 air transport movements in 2005, down by 5.9% over the previous year.

www.lelystad-airport.nl

#### **Eindhoven Airport**

Schiphol Group has a 51% stake in Eindhoven Airport.

Traffic and transport volume in 2005 (compared with 2004):

Passenger movements, excl. transit-direct	946,218	(36.3%)
Air transport movements	10,411	(-1.3%)
Other air transport movements	5,367	(-4.6%)
Total air transport movements	15,778	(-2.4%)

www.eindhovenairport.nl

#### Terminal 4 John F. Kennedy Airport, New York (USA)

Schiphol Group USA, a Schiphol Group subsidiary, has a 40% shareholding in the JFK IAT consortium, which revamped and operates Terminal 4 at JFK Airport. In 2004 the management contract was extended for another ten years from 2015 to 2025. Forty-eight airlines, mainly international, including Air France-KLM and SkyTeam partner Northwest Airlines, use Terminal 4, the only terminal at JFK Airport open 24-hours-a-day.

Traffic and transport volume in 2005 (compared with 2004):

Passenger movements	6,577,160	(6.4%)
Air transport movements	38,621	(5.0%)

www.jfkiat.com

#### **Brisbane Airport (Australia)**

Schiphol Australia, another Schiphol Group subsidiary, has a 15.6% share in Brisbane Airport Corporation Holding (BAC), the company operating Brisbane Airport from 1 July 1997 for a fifty-year period. A new airport master plan approved by the Australian Government in 1999 is being implemented, which includes a new runway.

Brisbane Airport Corporation achieved the following traffic and transport volume in 2005 (compared with 2004):

Passenger movements	15,946,722	(5.7%)
Air transport movements	150,084	(5.5%)

www.bne.com.au

# **Marketing AirportCity Products**

In addition to managing airports (other than Amsterdam Airport Schiphol) Schiphol Group also operates elements of the AirportCity concept at other airports. Examples are Schiphol Real Estate's property operations near Eindhoven Airport and Milan Malpensa Airport (Italy). Schiphol Group also has an 18.75% interest in Tradeport, a logistics complex at Hong Kong Airport. In 2004 Schiphol Group established a joint venture with the operator of Stockholm-Arlanda Airport to manage the retail facilities in the airport's north terminal. The contract was expanded in 2005 to include the entire airport terminal.

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