Moving towards a more sustainable airport





Emission per passenger

Schiphol Fund





Founding partner of C-Creators: Creating a circular economy



Landart Park

Schiphol Check-in to **Sustainability**

Donations to local community initiatives for sportive activities

Heat and Cold storage facility

Piers B, D, E, F and G and office buildings

723 Electric taxis

72 connected aircraft stands with fixed electrical ground power

660 electric charging stations for ground support equipment



by Dutch wind energy



Sustainability in airport charges

Mortuary: BREAAM Excellent Cradle-to-Cradle

Accessibility

passengers by public transport



Display as a service

Light as a service

Green gas

53 Electric buses airside airside

Pilot sustainable aircraft taxiing (Taxibot)



Fairtrade food and beverage and initiatives like 'Surplus Food Factory'



Separated waste

44.5%



The Base D office building: BREAAM Excellent



Circular disassembly and complete reuse of Cargo building 18

New pier

New pier: aiming for LEED GOLD:

100 Electric buses landside

- no use of natural gas
- 40% materials recycled or biobased
- grey and rain water reuse system







Sustainability

Facts & Figures 2019

Environment

Power

From 2018 on, the Schiphol Group airports operate on

100%

renewable energy from new Dutch wind farms.
Green gas:16.7% of total group consumption

ACI benchmark

Schiphol scored the highest

level within the ACI Airport Carbon Accreditation benchmark programme for the 6th consecutive year.

Circular

4-11%

of Schiphol's waste was high-value recovered. Schiphol follows the 'Lansink's ladder' waste hierarchy and the '9Rs' guidelines.

Electric vehicles

100 electric buses connect Schiphol to the local area. This is the largest fleet in Europe. Schiphol is also connected by 723 electric taxis and there are 53 electric buses on airside.

Air quality

Accommodating

496,826

air transport movements, the Schiphol site met all governmental requirements, which are based on the EU directive 2008/50/EG, for the 2019 operating year.

Noise

Within the noise disturbance norm of 180,000, the number of severely affected houses is calculated to be

Our

142,000

Goals:

zero-emission

zero-waste

airports in

Economy

More than

Community

possible for **9**

The Aviation Inclusive

programme has made it

Group has received the 2019

Inclusive Employer Award.

68,000 people are on-

people are onairport employees. Around 56% of all employees are from neighbouring municipalities.



difficulties

accessing employment

to get a paid job at the

airport. Royal Schiphol

Surface transport

47.1% of all passengers reach Schiphol by public transport.

Infrastructure and incentives to make airport better accessible by bicycle.

Buildings

78.6% of Schiphol's office real estate has an energy rating of at least label C.



UN Sustainable Development Goals

Contribution Schiphol

people with SDG 8 Decent work and economic growth

Gender pay gap: -0.3%New employees with difficulties

accessing employment: 5

Industrial innovation and infrastructure
 Passenger and cargo volumes by

ode of transport: 71.7 million passengers -1.57 million tonnes of cargo

CO₂ emission per unit of value added:
 0.23 kg CO₃/passenger

Sustainable cities and communities

 Annual mean levels of fine particulate matter (PM10) well below the European annual mean limit of 40μg/m³

SDG 12 Responsible consumption and production

- Material footprint: 4-11% of used resources was high-value recovered according to circular principles
- Sustainable tourism promoting local culture and products

SDG 13 Climate Action



SDG 9

Energy-positive strategy

100% renewable wind energy

G 17 Partnerships for the goals



 Work closely with partners to achieve net-zero carbon aviation in 2050

Airport charges

1 April 2019 - 31 March 2022

Airlines will pay 180% of the basic rate for take-off and landing fees for the noisiest, most polluting aircraft by 2021.

Take-off and landing charges for the cleanest, quietest aircraft will be 45% of the basic rate. This policy will also apply to night flights.

'Most sustainable airports' roadmap

Royal Schiphol Group aims to operate the world's most sustainable airports and has created a roadmap setting out the actions to achieve our 2030 objectives, as well as steps in realizing our Vision 2050:

People

Zero-waste airports 2030 towards circular in 2050

- For infrastructure, we focus on circular design and the reuse of materials.
 Training of staff, materials hubs and material passports are key enablers.
- For operational processes, we minimise, separate and upcycle everyday catering, office and aircraft residuals. We focus on better separation, while phasing out selected single-use products in the meantime.

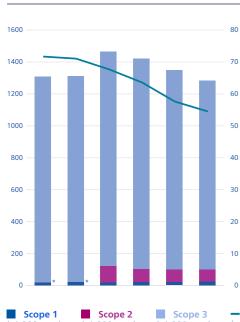
Zero emissions airports 2030 towards energy positive in 2050

- All new vehicles are zero emissions, including ground support equipment on airside.
- 'Older' buildings will be renovated and new buildings are energy neutral.
- For energy use, we increase efficiency, produce more solar power and strengthen our grid.

Facilitate the sustainable passenger journey towards net-zero carbon aviation in 2050

- Contribute to 14% sustainable aviation fuel in 2030 and optimize airside procedures.
- Increase smart and clean mobility to and from the airport by investing in public transport, bike infrastructure and electric car sharing.
- Actively inform passengers about sustainability and offer sustainable travel options and combat human and wildlife trafficking.





There are three scopes for carbon emission related activities at Schiphol.
Scope 1 and 2 can directly be influenced by Schiphol, including all fossil fuel and energy consumption for our own operations.
Scope 3 includes activities which cannot directly be influenced by Schiphol, such as passenger transport to the airport, third party buildings and aviation activities related to take-off and landing.

* As from 2018, all our airports operate on green energy.

— Passengers ons) (x1,000,000)

CO₂ emission and passenger development Schiphol