

To: All airlines operating at Amsterdam Airport Schiphol

Setting airport charges and conditions Schiphol 2019-2021

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October 31, 2018

Dear airline customer,

With this letter, we would like to inform you about the airport charges and conditions of Amsterdam Airport Schiphol that will apply as of April 1, 2019.

After an intensive and constructive pre-consultation process, Schiphol published its formal proposal which included an average charge increase of 9,1% a year for the period 2019-2021 compared to the 2018 charges.

The main reasons for this charge increase are cost increase due to investments and additional operational measures to accommodate growth, the lower settlements in 2019 and an increase in the WACC.

When setting the charges and conditions, Schiphol has taken into account the views of the airlines that were brought forward during the consultation period.

Schiphol has decided to set the airport charges with an average increase of 7,9% per year over the period 2019-2021 compared to the 1 April 2018 charges. The decrease as compared to the proposal is caused by the decision of Schiphol to exclude the cost for a possible hard Brexit, include the contribution of the Dutch government for the project seamless, decrease the digital investments, slightly adjust the traffic and transport forecast as well as a slight adjustment of allocation keys.

The average charge increase of 10,7% for 2019 compared to 2018 consists of:

- An increase of 17,6% for Landing & Take-Off charges for a connected handling during the day (noise category S3)
- An increase of 11,3% for Passenger Service Charges
- An increase of 23,5% for Parking charges
- An increase of 6,7% for Security charges, being the Security Service Charges

The average charge increase of 8,7% for 2020 compared to 2019 consists of:

- An increase of 0,5% for Landing & Take-Off charges for a connected handling during the day (noise category S3)
- An increase of 9,5% for Passenger Service Charges
- An increase of 3,5% for Parking charges
- An increase of 8,8% for Security charges, being the Security Service Charges

Amsterdam Airport Schiphol

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The average charge increase of 4,2% for 2021 compared to 2020 consists of:

- An increase of 1,4% for Landing & Take-Off charges for a connected handling during the day (noise category S3)
- An increase of 7,2% for Passenger Service Charges
- An increase of 0,8% for Parking charges
- An increase of 0,9% for Security charges, being the Security Service Charges

Please refer to the appendix for a summary of the airport charges 2019-2021

A full overview of the charges and conditions can be found in the document 'Airport Charges and Conditions 1 April 2019'. This document will be published on our website. Please refer to <https://www.schiphol.nl/en/route-development/page/ams-airport-charges-levies-slots-and-conditions/>

Please also refer to <https://www.schiphol.nl/en/operations/> for the documents containing conditions, like the infrastructure allocation rules, the applicable Schiphol Regulations and all other conditions.

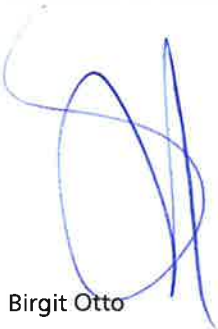
For the final setting of the charges and conditions 2019-2021, adjustments are made to the "detailed financial information". The adjusted information is published on the access restricted pages of our website:

<https://www.schiphol.nl/en/operations/page/charges-and-regulations/>

Please contact the Pricing & Regulatory Affairs department at +31(0) 20 601 2689 or airportcharges@schiphol.nl in case you have any questions.

Yours sincerely,

ROYAL SCHIPHOL GROUP



Birgit Otto

Executive Vice President & COO

Board of Management

Appendix Airport Charges per year (in euros)

Landing and take-off (€) as per April 1, 2019 (Charge per 1,000 kg)	Category S1			Category S2			Category S3			Category S4		
	Day	Night		Day	Night		Day	Night		Day	Night	
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
Handling at a connected stand	7.29	18.49	21.86	4.78	6.06	7.20	4.56	5.78	6.83	4.10	5.19	6.15
Handling at a disconnected stand	5.83	14.79	17.49	3.83	4.85	5.76	3.65	4.62	5.47	3.28	4.15	4.92
Cargo flight	3.79	9.61	11.37	2.49	3.15	3.74	2.37	3.01	3.55	2.13	2.70	3.20

Landing and take-off (€) as per April 1, 2019 (Charge per 1,000 kg)	Category S5			Category S6			Category S7		
	Day	Night		Day	Night		Day	Night	
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
Handling at a connected stand	3.65	4.64	5.46	2.97	3.77	4.47	2.51	3.19	3.77
Handling at a disconnected stand	2.92	3.71	4.37	2.37	3.02	3.57	2.01	2.55	3.02
Cargo flight	1.90	2.41	2.84	1.54	1.96	2.32	1.30	1.66	1.96

Minimum charge based on an MTOW of 20 tonnes

Day: 06.00 – 23.00 hrs

Night: 23.00 – 06.00 hrs

Chapter 2 and MCC3 surcharge per landing:

- Up to 100.000 kg: € 1,837.80
- Over 100.000 kg: € 2,756.70

Passenger Charges		
Passenger Service Charge	Schiphol Centre	Schiphol East
per departing local passenger	€ 13,10	€ 10,48
per departing transfer passenger	€ 5,50	€ 4,39
Security Service Charge		
per departing local passenger	€ 11,61	€ 11,61
per departing transfer passenger	€ 6,50	€ 6,50

Parking Charge	
per 1.000 kg per full day	€ 1,67

Landing and take-off (€) as per April 1, 2020	Category S1			Category S2			Category S3			Category S4		
	Day	Night		Day	Night		Day	Night		Day	Night	
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)												
Handling at a connected stand	7.78	19.76	23.33	5.72	7.64	9.01	4.58	5.81	6.86	3.98	5.04	5.99
Handling at a disconnected stand	6.22	15.81	18.67	4.57	6.11	7.21	3.66	4.65	5.49	3.18	4.03	4.79
Cargo flight	4.04	10.28	12.13	2.97	3.97	4.69	2.38	3.02	3.57	2.07	2.62	3.11

Landing and take-off (€) as per April 1, 2020	Category S5			Category S6			Category S7		
	Day	Night		Day	Night		Day	Night	
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)									
Handling at a connected stand	3.43	4.35	5.17	2.74	3.48	4.11	2.28	2.93	3.43
Handling at a disconnected stand	2.75	3.48	4.14	2.19	2.79	3.29	1.83	2.34	2.75
Cargo flight	1.78	2.26	2.69	1.43	1.81	2.14	1.19	1.52	1.78

Minimum charge based on an MTOW of 20 tonnes

Day: 06.00 – 23.00 hrs

Night: 23.00 – 06.00 hrs

Chapter 2 and MCC3 surcharge per landing:

- Up to 100.000 kg: € 1,837.80
- Over 100.000 kg: € 2,756.70

Passenger charges		
	Schiphol Centre	Schiphol East
Passenger Service Charge		
per departing local passenger	€ 14,35	€ 11,48
per departing transfer/transit passenger	€ 6,02	€ 4,81
Security Service Charge		
per departing local passenger	€ 12,63	€ 12,63
per departing transfer/transit passenger	€ 7,07	€ 7,07

Parking charge	
per 1.000 kg per full day	€ 1,73

Landing and take-off (€) as per April 1, 2021	Category S1			Category S2			Category S3			Category S4		
	Day		Night	Day		Night	Day		Night	Day		Night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)												
Handling at a connected stand	8,36	21,22	25,08	6,26	8,78	10,35	4,64	5,89	6,97	3,95	5,01	5,94
Handling at a disconnected stand	6,69	16,97	20,06	5,01	7,03	8,28	3,71	4,71	5,57	3,16	4,01	4,76
Cargo flight	4,35	11,03	13,04	3,26	4,57	5,38	2,41	3,06	3,62	2,05	2,61	3,09

Landing and take-off (€) as per April 1, 2021	Category S5			Category S6			Category S7		
	Day		Night	Day		Night	Day		Night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
(Charge per 1,000 kg)									
Handling at a connected stand	3,25	4,13	4,87	2,56	3,25	3,85	2,08	2,65	3,16
Handling at a disconnected stand	2,60	3,30	3,90	2,05	2,60	3,08	1,67	2,12	2,53
Cargo flight	1,69	2,15	2,53	1,33	1,69	2,00	1,08	1,38	1,64

Minimum charge based on an MTOW of 20 tonnes

Day: 06.00 – 23.00 hrs

Night: 23.00 – 06.00 hrs

Chapter 2 and MCC3 surcharge per landing:

- Up to 100.000 kg: € 1,837.80
- Over 100.000 kg: € 2,756.70

Passenger charges		
	Schiphol Centre	Schiphol East
Passenger Service Charge		
per departing local passenger	€ 15,39	€ 12,31
per departing transfer/transit passenger	€ 6,45	€ 5,16
Security Service Charge		
per departing local passenger	€ 12,74	€ 12,74
per departing transfer/transit passenger	€ 7,13	€ 7,13

Parking charge	
per 1.000 kg per full day	€ 1,74

Nb: The airport’s operator will set adjusted charges after settlements in year 2 and year 3 of the charges period (2020 and 2021). The above mentioned charges as per April 1, 2020 and April 1, 2021 will therefore be adjusted and set on October 31 2019 resp. October 31, 2020.

