

Drs. B.I. Otto
Executive Vice President & COO
Board of Management



To: All airlines operating at Amsterdam Airport Schiphol

Direct connection	Ref. no.	Encl.	
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Fax number	Handled by	Your letter of	Schiphol,
-	Y.C. van den Broek	-	31 October 2017

Subject: Setting airport charges and conditions Schiphol as of 1 April 2018

Dear airline customer,

With this letter, we would like to inform you about the airport charges and conditions of Amsterdam Airport Schiphol that will apply as of 1 April 2018.

After a constructive pre-consultation process, Schiphol published its formal proposal which included an average charge increase of 7,6% compared to the 2017 charges.

The main reasons for this charge increase for 2018 are cost increase due to additional operational measures and investments to accommodate growth, extra security measures and an increase in the WACC.

When setting the charges and conditions, Schiphol has taken into account the views of the airlines that were brought forward during the consultation period.

Schiphol has decided to set the airport charges with an average increase of 5,4% compared to the 1 April 2017 charges. The decrease as compared to the proposal is caused by the decision of Schiphol not to charge the Digital Airport Programme (DAP) cost in 2018 as well as a slight adjustment of allocation keys.

The average charge increase of 5,4% consists of:

- An increase of 4,0% for Landing & Take-Off charges and Parking charges
- An increase of 3,8% for Passenger Service Charges
- An increase of 8,0% for Security charges, being the Security Service Charges

Schiphol also cancelled the exemption for transit passengers and increased the night charges for noise categories MCC3 and A. The Airline Reward Programme is put on hold.

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Date
31 October 2017

Please refer to the appendix for a summary of the airport charges as of 1 April 2018.

A full overview of the charges and conditions can be found in the document 'Airport Charges and Conditions 1 April 2018'. This document will be published on our website. Please refer to <https://www.schiphol.nl/en/route-development/page/ams-airport-charges-levies-slots-and-conditions/>

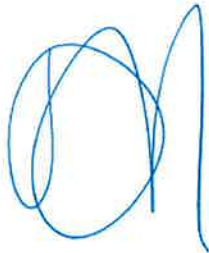
Please also refer to <https://www.schiphol.nl/en/operations/> for the documents containing conditions, like the infrastructure allocation rules, the applicable Schiphol Regulations and all other conditions.

For the final setting of the charges and conditions as of 1 April 2018, adjustments are made to the "detailed financial information". The adjusted information is published on the access restricted pages of our website:

<https://www.schiphol.nl/en/operations/page/charges-and-regulations/>

Please contact the Pricing & Regulatory Affairs department at +31(0) 20 601 2689 or airportcharges@schiphol.nl in case you have any questions.

Yours sincerely,
ROYAL SCHIPHOL GROUP

A handwritten signature in blue ink, consisting of a large, stylized 'O' followed by a vertical line and a small flourish.

Birgit Otto
Executive Vice President & COO
Board of Management

Appendix:
- Summary airport charges as of 1 April 2018

Appendix Summary airport charges as of 1 April 2018

Landing and take-off charges

Landing and take-off charges (charge per 1.000 kg)	Category MCC3			Category A			Category B			Category C		
	day		night	day		night	day		night	day		night
	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off	landing/ take-off	landing	take-off
Handling at a Connected stand	€ 6,21	€ 15,75	€ 18,62	€ 5,43	€ 10,36	€ 12,22	€ 3,88	€ 4,93	€ 5,82	€ 3,10	€ 3,94	€ 4,66
Handling at a disconnected stand	€ 4,97	€ 12,61	€ 14,90	€ 4,35	€ 8,26	€ 9,78	€ 3,10	€ 3,94	€ 4,66	€ 2,48	€ 3,15	€ 3,72
Cargo flight	€ 3,23	€ 8,19	€ 9,70	€ 2,82	€ 5,39	€ 6,36	€ 2,02	€ 2,56	€ 3,03	€ 1,61	€ 2,05	€ 2,42

- Minimum charge based on an MTOW of 20 tonnes
- Day: 06.00 – 23.00 hrs
Night: 23.00 – 06.00 hrs
- Chapter 2 surcharge per landing:
 - Up to 100,000 kg € 1,837.80
 - Over 100,000 kg € 2,756.70

Passenger charges

Passenger Charges		
	Schiphol Centre	Schiphol East
Passenger Service Charge		
per departing local passenger	€ 11,77	€ 9,42
per departing transfer/transit passenger	€ 4,94	€ 3,95
Security Service Charge		
per departing local passenger	€ 10,88	€ 10,88
per departing transfer/transit passenger	€ 6,09	€ 6,09

Parking charges

Parking Charge	
per 1.000 kg per period of 24 hours	€ 1,35