

Privacy Policy

This Trial is a collaboration between the Ministry of Defence ('the Ministry'), the Airlines involved ('Airlines') and Schiphol Nederland B.V. ('Schiphol'). We are strongly committed to protecting your privacy and personal data. This Privacy Policy sets out how your personal data will be collected, used and protected within the compass of the Trial, which will enable participants to cross the border and board with the aid of facial recognition after enrolment.

Participation in this Trial is entirely voluntary and is open to Participants who meet the following conditions:

- Participant is 16 years of age or older
- Participant has an electronic passport.

When conducting the Trial, the Ministry, the Airlines and Schiphol will act in accordance with data protection laws and regulations, including the General Data Protection Regulation. Within the purview of this Trial, Schiphol will process personal data on behalf of the Ministry of Defence, which acts as controller in relation to the border process, and on behalf of the Airlines, which act as controller towards the passenger/participant.

Personal data required for the Trial

If you participate in this Trial, Schiphol collects your personal data allowing you to enrol, after which you will be able to cross the border and board using your biometric data.

The Trial consists of 3 steps:

1. The Participant must actively enrol at the registration kiosk
2. The Participant crosses the border by means of facial recognition
3. The Participant will be able to board by means of facial recognition.

All of these steps require the storage and use of personal data. This includes the following data:

- Passport details

The passport is scanned to ensure that it belongs to the holder of the passport by comparing a photo of your face with the photo in the passport. Furthermore, the passport details are used by the Royal Netherlands Marechaussee when performing border checks.

- Boarding pass

The boarding pass is scanned to see whether you have a valid ticket for the relevant flight.

- Biometric data

Upon enrolment at the registration kiosk, your photo is taken for identification in the next steps of the process. This photo is saved in a template form, which means that the visible picture and the identifying characteristics of your face are stored.

When crossing the border and when boarding, another photo is taken, which is converted to a template form and subsequently used to identify you. Schiphol collects your personal data only for the purposes of performing the Trial and testing and improving the biometric system.

The purposes of the Trial

The Ministry, the Airline and Schiphol are constantly working to improve travel processes at the airport in order to make the travel experience as smooth and pleasant as possible.

The objective of this Trial is to:

- Investigate whether the enrolment process, crossing the border and boarding based on facial recognition is fast, efficient and reliable enough to warrant using this as the standard method from now on

- Investigate whether the use of automatic facial recognition could increase passenger satisfaction.

Schiphol processes and stores your personal data on behalf of the Ministry and the Airline, only in so far as it is strictly necessary for achieving the stated purposes.

Third party transfer of personal information

If you take part in the Trial, your personal data could be shared with third parties engaged by Schiphol for conducting this Trial. A processing agreement has been entered into with these third parties in order to ensure that your data are handled securely by these parties as well.

Under no circumstances will Schiphol share personal data with parties who have not entered into a processing agreement without the explicit prior consent of the Participant, unless Schiphol is required to surrender these data pursuant to applicable laws and regulations.

Within the compass of the Trial, your data could be shared with the following parties:

- Vision-Box, supplier of equipment and software for the Trial.

Protecting your personal data

Schiphol takes appropriate technical and organisational measures to protect your data against loss or any form of unlawful processing. For example, all servers and other storage media are equipped with physical and software security. Access to your data is limited to those employees who are directly involved in the Trial. Schiphol enters into a processing agreement with third parties who are involved in the Trial, and with whom Schiphol might share your data protect the data to the fullest possible extent.

Your rights

Schiphol attaches great value to transparency. We therefore believe that you must be able to identify which personal data Schiphol collects and processes for the purposes of this Trial at any time.

The Trial is based on voluntary participation. At the start of the enrolment, you give your personal consent for the use of your data within the Trial. You can terminate your participation at any point during the enrolment process. In such case, all data will be erased.

All biometric data that we collect for the purposes of conducting the Trial will be erased in full no later than 24-hours after taking the photo during enrolment. The data collected within the framework of the border checks will be handled in the usual way. In other words, the Royal Netherlands Marechaussee can store these data for longer if they deem it necessary.

Should you have any questions on privacy-related matters within the compass of the Trial, please feel free to email dpo@schiphol.nl.

Contact information

Schiphol understands that you may have more questions about this Trial. For more information, please email us at facialrecognition@schiphol.nl.

Changes to the Privacy Policy

Schiphol may amend this Privacy Policy from time to time. This may be required in connection with modifications to the aim of the Trial or due to changes in legislation, for example. We therefore recommend that you check this Privacy Policy regularly. The latest version of the Privacy Policy is also available in electronic format at www.schiphol.nl/facialrecognition.