Appendix 2 to the Schiphol Regulations – Criteria for renting lounges

Royal Schiphol Group ("RSG") will consider requests to rent a lounge by users of Amsterdam Airport Schiphol according to the criteria for "tailored services" (diensten op maat) as referred to in article 8.25ea of the Dutch Aviation Act. In that context, RSG has set the following relevant, objective, transparent and non-discriminatory criteria as a basis to evaluate requests for a lounge.

RSG holds an open dialogue with (potential) parties and investigates their commercial needs.

A request for a new lounge at airside can be made by the following users of AAS: airlines, companies providing ground handling services for passengers and alliances of airlines. RSG will rent lounges to these users of AAS if there is space available and under market conditions. These criteria will not prevent negotiations about the further design of the lounge.

In accordance with article 8.25ea, sub 3, of the Dutch Aviation Act RSG may apply additional criteria if the content of the request makes this necessary.

Requests to rent a lounge at landside may be a commercial consideration.