



Sample Questions

# Safety & Security Test

# INTRODUCTION

Schiphol is a very dynamic business environment where thousands of people work on a daily basis. Special rules and regulations apply in order to prevent unsafe situations in such a dynamic environment, and we continuously devote a great deal of attention to security, order and safety.

To obtain a Schiphol Pass, you and your employer will have to meet the Schiphol Pass conditions. One of those conditions is that if you plan to work in a security-restricted area, you shall successfully complete the Security Awareness Test first. If you also need to have access to the terminal and/or the perimeter roads and/or aprons, you will additionally have to pass the Safety Test.

## Security

Amsterdam Airport Schiphol attaches great importance to security and safety. Moreover, the European Union has made it compulsory for all employees who work in security-restricted airport zones to receive Security Awareness training. The purpose of the training programme is to make you, as an employee in a security-restricted zone, aware of the following:

- Why we have taken security measures at Amsterdam Airport Schiphol.
- How you can contribute to security at the airport.
- What you should and should certainly not do in specific dangerous situations.

The Security Awareness programme comprises two parts:

- A self-training section, which has been available at [www.schiphol.nl/security](http://www.schiphol.nl/security).
- The Security Awareness Test. The questions in this Test are related to the self-training programme.

## Safety

If you need to have access to the terminal you will have to pass the Terminal Safety Test. If you also need access to the perimeter roads and/or aprons, you will have to pass the Airside Safety Test for the perimeter roads and the aprons. The purpose of the Safety Test is to ensure a safe working environment for all employees who work airside. To that end, they should all have the same basic level of knowledge about airside safety. For further details, go to [www.schiphol.nl/safety](http://www.schiphol.nl/safety).

This document contains a number of questions you may be asked in the Test. You can use the questions to find out exactly what you should do in specific situations, as well as to prepare thoroughly for the Test. The Security Awareness Test consists of ten questions. You will be given a repeat question for each wrong answer. The Terminal Safety Test also consists of ten questions. You will be given repeat questions for no more than three wrong answers. The Airside Safety Test for the perimeter roads and the aprons each consists of twelve questions. In these Tests you will be given repeat questions for no more than three wrong answers.

For further details about order, security and safety please refer to the **Pocketbook Safety & Security**.

# SECURITY TEST

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1 **Why is security necessary at airports?**

- A To prevent airplanes from being stolen
- B Because the aviation sector may act as a target for terrorists
- C Schiphol does not wish to stay behind with security measures because all airports make use of this

*Explanation: Preventing a terrorist attack is an important reason for security at airports.*

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2 **Who is allowed into the public area?**

- A Everyone
- B Passengers only
- C Personnel only

*Explanation: The public area is the part of Schiphol accessible to everyone.*

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3 **Are security measures at Schiphol obligated by law and if so, why?**

- A No, this is not obligated
- B Yes, this is obligated by law
- C Yes, the security measures were implemented at the request of the airlines

*Explanation: Schiphol pays a great deal of attention to security and safety, as the government has made the security measures obligated.*

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4 **A colleague asks you to take some items into the protected area for him. At the security check it seems that these items are prohibited. Who is responsible for these items?**

- A Your employer
- B You are responsible
- C Your colleague, because he gave you these items

*Explanation: You are always responsible for the items you carry with you, even if someone else gave them to you.*

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5 **What are the consequences if a Schiphol Pass holder refuses to cooperate during a security check?**

- A The pass holder is not permitted to enter the Clean Area
- B Nothing happens, because going through cooperating at a security check is not obligated
- C The pass holder is not permitted to enter the Clean Area and must appear before the sanctions committee

*Explanation: The Schiphol Pass conditions state that, if you wish to enter the Clean Area, you must cooperate at the security check. If you do not cooperate, you will be called to appear before the sanctions committee.*

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6 **A walk-through metal detector gives off an alarm signal. The security officer requests that you take off your shoes. Is this obligated?**

- A No, you only need to explain that your shoes contain steel parts
- B Yes, you must take off your shoes and allow the security officer to examine them
- C No, you do not have to cooperate. A security officer has no right to ask you to do this

*Explanation: When the walk-through metal detector gives off an alarm signal, the security officer has to carry out an additional manual inspection to discover the cause of the alarm. You must therefore take off your shoes if the security officer asks you to.*

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7 **You wish to enter the Clean Area. Is a security officer authorised to carry out a body search?**

- A Yes, a security officer is authorised to carry out a body search
- B No, because checks are not necessary in order to access the Clean Area
- C No, only the Dutch Border Police (Koninklijke Marechaussee) are authorised to carry out body searches

*Explanation: Everyone entering the Clean Area is checked for the presence of prohibited items. The security officer is authorised to carry out a body search.*

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8 **Which inspections are carried out at the checkpoints to Airside?**

- A Inspection of your cargo documents
- B Your driving licence, vehicle registration certificate and Schiphol Pass are inspected
- C Inspection of your Schiphol Pass, vehicle pass and random checks for prohibited items

*Explanation: At the checkpoints before entering Airside, the Schiphol Pass and vehicle pass are checked and random checks for prohibited items are carried out.*

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9 **What should you do with your Schiphol Pass when you are in the security restricted areas?**

- A Wear your pass so it is visible
- B Put the pass away safely so you do not lose it
- C You do not need a Schiphol Pass in the security restricted areas

*Explanation: In the security restricted areas, you must always wear your Schiphol Pass so that it is visible to the security officers and your colleagues.*

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10 **A dolly is placed against the fence which serves as a border between Airside and Landside. What kind of security risk does this involve for the protected area?**

- A A lorry may drive into the dolly
- B Someone may be able to climb over the fence
- C There is no risk; the dolly can stay where it is

*Explanation: Objects that make it possible for people to climb over the fence are not allowed within three metres distance of the fence surrounding the protected area.*

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11 **Which Schiphol Pass do you need to access the apron?**

- A An orange pass
- B A green pass with a P
- C An orange pass with a P

*Explanation: An orange or blue pass with a P gives access to the apron.*

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12 **What should you do if your Schiphol Pass is not accepted by the pass reader?**

- A Go to the Badge Centre
- B Borrow a pass from a colleague
- C Wait for a colleague and go through the staff entrance together

*Explanation: The Schiphol Pass is strictly personal: you may never take anyone else on your Schiphol Pass or lend it to someone else.*

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13 **You collect your family from the gate outside your working hours. Is this allowed?**

- A Yes, after all you work at Amsterdam Airport Schiphol
- B No, you may only use the Schiphol Pass for your work
- C Yes, but only if one of the family members is in a wheelchair and there is nobody to escort them

*Explanation: This is never allowed. You may only use the Schiphol Pass for your work as stated in the Schiphol Pass conditions. If you enter the protected area outside your working hours, your Schiphol Pass will be confiscated during inspection.*

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14 **On leaving from Schiphol, all hand baggage goes through a security scan. Why?**

- A To hang a label on it
- B To check that the bag is not too heavy
- C To ensure that no prohibited items can be brought into the Clean Area or on board an airplane

*Explanation: A security check of the hand baggage ensures that no prohibited items can be brought into the Clean Area or on board an airplane.*

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15 **You see a ladder against the fence dividing Airside from Landside. What should you do?**

- A Remove the ladder but do not tell anyone
- B Nothing, a mechanic is probably at work
- C Call the Schiphol alarm number at 020-601 2222

*Explanation: A ladder against a fence on the dividing line is a risk for the security restricted area. Always report this directly to the Schiphol alarm number at 020-601 2222.*

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16 **A passenger asks you to take a package to another passenger who is in the Clean Area.  
May you take this package with you?**

- A Yes, because you want to help the passengers
- B Yes, because the passenger's flight leaves in 10 minutes
- C No, you should not accept the package, but call the Schiphol alarm number at 020-601 2222

*Explanation: You are responsible for everything you have with you. Never take a package if you do not know what is in it. If you are asked to take anything with you, then report this immediately to the Schiphol alarm number at 020-601 2222.*

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17 **In the departure hall you see someone opening a passenger's suitcase and putting something in.  
Should you report this?**

- A No, you do not need to report this as it is not your responsibility
- B Yes, call the Schiphol alarm number at 020-601 2222 immediately
- C No, the passenger must take care of the suitcase himself and report any problems

*Explanation: Yes, you must always report this immediately to the Schiphol alarm number at 020-601 2222. There is a risk that prohibited items or explosives have been placed in this bag.*

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18 **You are working in the baggage make up area and see a person without a Schiphol Pass.  
What should you do?**

- A You ask the person to account for this
- B It is a person's own responsibility to wear his Schiphol Pass visibly, so you do nothing
- C You do nothing because it is not necessary to wear a Schiphol Pass in the baggage make up area

*Explanation: Everyone in the protected area must wear their Schiphol Pass visibly.  
To address one another about who is allowed to access the baggage make up area.*

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19 **You see a colleague putting an item into a suitcase while loading the hold baggage on board.  
What should you do?**

- A You call the Schiphol alarm number 020-601 2222
- B You do nothing, after all it is a colleague with a Schiphol Pass
- C You do nothing, as something had probably fallen out of the case

*Explanation: Report this immediately to the Schiphol alarm number 020-601 2222. This is a suspicious situation that can lead to danger for you or your surroundings or the airplane.*

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20 **You have lost your Schiphol Pass. What should you do?**

- A You borrow a pass from a colleague
- B You try to work in the protected area without your pass
- C You immediately phone the Badge Centre or the Security Duty Manager

*Explanation: Always report lost Schiphol Passes immediately during office hours to the Badge Centre 020-601 2626 or outside office hours to the Security Duty Manager 020-601 3000. This prevents someone else making wrongful use of your pass.*

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21 **You see that a fence on the dividing line between Airside and Landside is broken. What should you do?**

- A You drive on because this is not a security risk
- B You call the Schiphol alarm number 020-601 2222
- C You call your company's technical service department to have it repaired

*Explanation: A broken fence is a risk for the protected area. Always report this directly to the Schiphol alarm number 020-601 2222.*

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22 **You see an unattended suitcase at Schiphol Plaza. What should you do?**

- A You walk away and do nothing
- B You open the suitcase to see what is inside
- C You keep away from the case and call the Schiphol alarm number 020-601 2222

*Explanation: Keep away from the case: it may be a danger to you and your surroundings. Report the incident immediately to the Schiphol alarm number 020-601 2222.*

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23 **Someone throws something that looks like a weapon into a waste bin. What should you do?**

- A You walk away and do nothing
- B You call the Schiphol alarm number 020-601 2222
- C You remove it from the waste bin and take it to Lost & Found

*Explanation: This is a suspicious situation: even in the case of doubt, contact the Schiphol alarm number 020-601 2222 immediately.*

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24 **A security officer requests urgently that you leave the area as quickly as possible. What should you do?**

- A You leave the area immediately
- B You ask for an explanation first
- C You act as if you did not hear the security officer and continue with what you were doing

*Explanation: As stated in the pass conditions, you must comply with the instructions of a security officer immediately, without demanding any explanation.*

# SAFETY TEST TERMINAL

- 1 You want to go from the terminal to the apron and use the green emergency release next to an emergency door to open it. Is that allowed?



- A Yes, the door is intended to be used
- B Yes, it is the fastest route to the apron
- C **No, an emergency door may only be used in cases of emergency**

*Explanation: An emergency door may only be used in cases of emergency.*

- 2 You have some advertising material you want to hang up in the terminal. What do you need to do?



- A I can hang up the advertising material where I want
- B It is not permitted to hang up advertising material in the terminal
- C **I will first need to get the permission of Amsterdam Airport Schiphol before I hang up the advertising material**

*Explanation: You may only display advertising material if you have permission to do so from Amsterdam Airport Schiphol.*

- 3 What is the emergency number at Schiphol?



- A I do not have a telephone with me so I do not need to know
- B **The special emergency number at Schiphol is 020-601 2222**
- C It is the same as the number of the Schiphol Control Centre, i.e. 020 – 601 2555

*Explanation: The emergency number at Schiphol is 020-601 2222. If you call this number, you will be transferred immediately to the alarm centre so that assistance can be dispatched quickly.*

- 4 A rubbish bin is blocking your path in the terminal. You set it in the corner in front of the emergency exit. Is that allowed?



- A Yes, now it is no longer in anyone's way
- B **No, an emergency exit must never be obstructed**
- C Yes, the emergency exit is never used anyway because nothing ever happens in the terminal

*Explanation: An emergency exit must never be obstructed. In the case of an emergency, people must be able to access the emergency exit immediately in order to evacuate.*

5 The alarm goes off. What do you do?



- A I start panicking and run to the exit
- B I remain seated at my workstation because it is a false alarm
- C I remain calm. I warn those around me and I then use the nearest emergency exit

*Explanation: If the alarm goes off, remain calm, warn the people around you and use the nearest emergency exit.*

6 You want to leave the terminal and use the emergency door. Is that allowed?



- A Yes, that is the quickest route
- B Yes, but only if I close it again quickly
- C No, an emergency exit may only be used in cases of emergency

*Explanation: An emergency exit must never be obstructed. In the case of an emergency, people must be able to access the emergency exit immediately in order to evacuate.*

7 You are working in a technical area and want to smoke a cigarette there. Is that allowed?



- A Yes, I am alone in the space so I won't be bothering anyone
- B No, but it will save me time and I can get my work done faster
- C No, smoking in the terminal is prohibited except in the special smoking areas for staff

*Explanation: Smoking in the terminal is prohibited except in the special smoking areas for staff.*

8 You are organising a festive occasion in the terminal and want to use candles for atmosphere. Is that allowed?



- A Yes, it creates atmosphere
- B Yes, I will extinguish them immediately afterwards
- C No, naked flames are always prohibited in the terminal

*Explanation: Naked flames are prohibited in the terminal.*

9 You want to keep a self-closing door open and place a waste bin in the door opening. Is that allowed?



- A Yes, I only place the waste bin in the opening for a short while
- B No, because you are not allowed to keep self-closing doors open
- C Yes, I do not want to open the door each time I want to pass through it

*Explanation: The self-closing door must never be blocked. In the case of a fire, a closed door can help slow the fire's spread.*

10 There is material lying in front of a fire-resistant door. Is that allowed?



- A Yes, I will remove the material in a while anyway
- B Yes, there are never fires so no one will be wanting to use the door anyway
- C No, because otherwise the operation of the fire-resistant door will be compromised

*Explanation: A fire-resistant door must never be blocked. In the case of a fire, a closed door can help slow the fire's spread.*

11 You have stacked up material in your depot up to the level of the sprinkler. Is that allowed?



- A Yes, the sprinkler will still work
- B Yes, nothing ever happens anyway
- C No, the space between goods and the sprinkler must be at least 0.5 metres

*Explanation: The space between goods and the sprinkler must be at least 0.5 metres.*

12 You need water and you therefore use the fire-hose. Is that allowed?



- A Yes, the water is exactly the same
- B Yes, this is the quickest way to get water
- C No, the fire-hose may only be used by the fire brigade

*Explanation: A fire-hose may only be used by the fire brigade.*

13 Goods or materials are stacked up to the level of the smoke alarm. Is that allowed?



- A Yes, there is never a fire anyway
- B No, a smoke alarm must always be kept free
- C Yes, you must use the space available as efficiently as possible

*Explanation: A smoke alarm must always be kept free to ensure it will work properly in case of fire.*

14 You are using a vehicle intended for one person and your colleague wants a lift. Is that allowed?



- A Yes, the vehicle can carry my colleague
- B No, the vehicle is intended for one person
- C Yes, my colleague is in a hurry and I want to help him

*Explanation: Transporting multiple persons on a vehicle intended for one person is dangerous driving and is not allowed.*

15 How fast are you allowed to drive in the terminal?



- A As fast as I want
- B A maximum of 8 kilometres an hour
- C A maximum of 15 kilometres an hour

*Explanation: The speed limit in the terminal is 8 kilometres an hour. Vehicles being driven in the terminal must not obstruct the flow of passengers and must always give priority to pedestrians.*

16 You are driving an electric vehicle but you have had no training. Is that allowed?



- A Yes, the vehicle is very easy to drive
- B Yes, my employer has instructed me to drive the vehicle
- C No, I need to have a licence that proves I have been trained to drive this vehicle

*Explanation: To drive an electric vehicle you must first have the appropriate training and licence.*

17 You want to store hazardous substances in a storage area. Is that allowed?



- A Yes, I have rented the space and can therefore do what I want
- B No, it is prohibited to store hazardous substances in the terminal
- C Yes, hazardous substances may only be stored in areas intended for the purpose

*Explanation: Hazardous substances may only be stored in areas intended for the purpose. To store hazardous substances, you must first have the permission of Amsterdam Airport Schiphol.*

18 You see a leak in the terminal. What do you do?



- A I am just too busy and I keep on walking
- B It was not by fault, so therefore it has nothing to do with me
- C I report it to the Schiphol Control Centre by phoning 020 – 601 2555

*Explanation: Leaks must always be reported to the Schiphol Control Centre on 020 – 601 2555.*

19 You have waste to dispose of. What do you do?



- A I leave it where it is. It will be cleared away eventually
- B I put it in a corner where no one will be bothered by it
- C I take it to the waste collection point where I hand over the waste separated out

*Explanation: Waste must be taken to a waste collection point.*

20 You want to perform work in the terminal. What do you need to do?



- A I start work when it is convenient
- B I wait until it is quiet in the terminal before I start work
- C First I need to have the work approved by Amsterdam Airport Schiphol and then I report before I actually start work

*Explanation: You must have the permission of Amsterdam Airport Schiphol to perform work.*

21 You need to open some ceiling sheets to do your work. Is that allowed?



- A Yes, I need to do my work
- B Yes, but only if I have the permission of Amsterdam Airport Schiphol
- C Yes, I am allowed to do this myself if I have the permission of the operating company concerned

*Explanation: You must have the permission of Amsterdam Airport Schiphol. The ceiling sheets may only be opened and closed by a contractor designated by Amsterdam Airport Schiphol.*

22 You are doing work in the terminal but you are currently taking a break. What do you need to do?



- A I first clear away my tools and/or materials
- B I pick up my sandwich and go look for a quiet place
- C I put my tools down in a corner and take a short break

*Explanation: Due to safety considerations, tools must never be left unattended.*

23 You want to cordon off an area in the terminal for your work. Doing so means obstructing the escape route. Is that allowed?



- A Yes, it is quiet anyway so it won't make any difference
- B No, because an escape route must never be obstructed
- C Yes, the work will be completed quickly and I will be gone

*Explanation: An escape route must never be obstructed. In the event of an emergency, people must be able to escape without obstruction.*

24 You are performing renovation work and want to break down a fire barrier. Is that allowed?



- A Yes, it is a wall and I can break it down if I need to
- B Yes, to do work I need to break down this fire barrier
- C No, a fire barrier may only be broken down if written permission from Amsterdam Airport Schiphol has been obtained

*Explanation: To break down a fire barrier, you must first obtain written permission from Amsterdam Airport Schiphol.*

# SAFETY TEST PERIMETER ROADS

1 When you are on airside you must wear your Schiphol Pass:



- A Not visible
- B Clearly visible
- C You do not need to have a pass

*Explanation: only persons with airside authorisation have access to the airside area so you need to wear your Schiphol Pass visibly at all times.*

2 Are you required to follow the instructions given by employees of Airside Operations of Amsterdam Airport Schiphol?



- A Yes
- B No
- C Only in emergencies

*Explanation: you must always follow any instructions given by employees of the Airside Operations of Amsterdam Airport Schiphol.*

3 Are you allowed to smoke on airside outside the buildings?



- A Yes, only in your vehicle
- B Yes, you are allowed to smoke on airside
- C No, you are not allowed to smoke on airside

*Explanation: large quantities of flammable substances are present on airside. This is why it is always forbidden to smoke on airside.*

4 Are you allowed to smoke in your vehicle on airside?



- A Only while working
- B Yes, you may smoke in your vehicle
- C No, you may not smoke in your vehicle

*Explanation: large quantities of flammable substances are present on airside. This is why it is always forbidden to smoke on airside.*

5 On airside, is it obligatory to use dipped headlights?



- A You must always use dipped headlights
- C You must use dipped headlights only at night
- B You must use dipped headlights only in the tunnels

*Explanation: research has shown that the use of headlights during the day increases visibility which in turn greatly reduces the likelihood of accidents. This is why you are required to use headlights day and night on airside.*

6 In which type of container must waste be placed for removal?



- A In open containers
- B In closed containers
- C Waste does not need to be put in containers

*Explanation: if litter gets into an aircraft engine, it will cause major damage. You should put litter into closed containers so that it can not be blown across the apron.*

7 You see a pool of oil on the perimeter road. To whom should you report this?



- A To your employer
- B To airside operations
- C You don't need to report this

*Explanation: you must always report leakages to airside operations. Then the leakage can be cleared up quickly and properly and further damage can be prevented.*

8 When should you call the emergency number 020 - 601 2222?



- A When you see litter and FOD
- B When you see that cargo has been dropped
- C In the event of fire, an accident or an emergency

*Explanation: you must report a fire, an accident or an emergency immediately to the Schiphol Emergency Centre on telephone number 020 - 601 2222. Make sure that you don't put yourself in danger.*

9 Someone gets injured on airside. Where should you report this accident?



- A To a colleague
- B To your employer
- C To the Schiphol Emergency Centre, telephone number 020 - 601 2222

*Explanation: in the event of an accident, you must always warn the Schiphol Emergency Centre immediately on telephone number 020 - 601 2222. They can quickly take the necessary measures.*

10 What is the maximum permitted speed on airside?



- A 30 kilometres per hour
- B 35 kilometres per hour
- C 40 kilometres per hour

*Explanation: a maximum speed limit of 30 kilometres per hour is in force everywhere on airside.*

11 You want to take photographs on airside. Where is that allowed?



- A On the apron
- B On the perimeter roads
- C You are not allowed to take photographs anywhere

*Explanation: it is forbidden at all times to take photographs or to make video or film recordings on airside without the written permission of the Airside Operations of Amsterdam Airport Schiphol.*

12 Is the driver allowed to stop along the solid yellow line?



- A This is allowed to load
- B This is allowed only at night
- C Stopping here is prohibited

*Explanation: on airside the same basic traffic rules apply as on public roads, so you are not allowed to stop or park your vehicle here. Neither can you load or unload or allow passengers to get into or out of your vehicle. This is because you would be putting other traffic in danger.*

13 You are parking your vehicle in front of an emergency fuel hydrant. Is this allowed?



- A Yes, only if you are on a break
- B Yes, but no longer than 30 minutes
- C No, parking here is always prohibited

*Explanation: for your safety and that of other employees on airside it is important that you park properly and safely. You are never allowed to block access to an emergency fuel hydrant or an emergency exit.*

14 You are parking your vehicle on airside in a parking space. What should you do?



- A Switch off the engine
- B Put on the handbrake
- C Put on the handbrake, switch off the engine and lock the vehicle

*Explanation: for your safety and that of other employees on airside it is important that you park properly and safely. On airside you are always required to use the handbrake and to switch off your vehicle's engine.*

15 As a pedestrian on airside, do you have to use the pedestrian paths?



- A No, only if you feel like it
- B No, only if the roads are busy
- C Yes, you must always use the pedestrian paths

*Explanation: for your own safety and that of other users on airside, you are required to use the pedestrian paths and pedestrian crossings on airside.*

16 When is the vehicle driver allowed to overtake?



- A By a broken white line
- B Only by a solid white line
- C By a double continuous line

*Explanation: the same basic traffic rules apply on airside as on public roads. This includes the road markings.*

17 Does the ambulance with siren and flashing lights on have priority?



- A No, only if you want to
- B Yes, the ambulance has priority
- C No, the ambulance does not have priority

*Explanation: traffic on the perimeter road has priority over the traffic coming from the apron that wants to join the perimeter road. Even so, you must always give way to emergency service vehicles with siren and flashing lights on.*

18 Does the car on the perimeter road have priority over traffic coming from the apron?



- A It depends on who gets there first
- B Yes, traffic on the perimeter road has priority
- C No, traffic coming from the apron has priority

*Explanation: traffic on the perimeter road has priority over traffic coming from the apron that wants to join the perimeter road, except when the vehicle coming from the apron is an emergency service vehicle with siren and flashing lights on.*

19 You are waiting at the limited visibility light that is flashing amber. Where are you?



- A At a checkpoint
- B At a crossing with an aircraft taxiway
- C At a crossing with an aircraft runway

*Explanation: this flashing amber light indicates that you are waiting at a crossing with an aircraft taxiway. Pay very careful attention and give priority to all the traffic on the aircraft taxiway. Only when the light is red, you have to wait for guidance before you cross.*

20 You are waiting with your vehicle at a crossing with an aircraft taxiway and the amber limited visibility light is flashing. Do you have to wait for guidance before you cross?



- A Yes, you must wait for guidance
- B No, you may cross if no traffic is coming
- C Yes, when the amber light is flashing, you must always wait

*Explanation: this flashing amber light indicates that you are waiting at a crossing with an aircraft taxiway. Pay very careful attention and give priority to all the traffic on the aircraft taxiway. Only when the light is red, you have to wait for guidance before you cross.*

21 In your vehicle, are you allowed to pass the sign 'LEVENSGEVAAR LANDINGSTERREIN STRENG VERBODEN TOEGANG'?



- A Yes, because you want to cross quickly
- B No, you are never allowed to pass this sign
- C Yes, with your Schiphol Pass you are allowed to pass this sign

*Explanation: special authorisation is required for the landing area. Never pass this sign without this authorisation.*

22 What is the maximum number of baggage trolleys that may be driven on airside?



- A 6
- B 7
- C 8

*Explanation: never pull more than six baggage carts or container dollies/pallet trucks. Connect them in descending order of size (from big to small) only; including the tractor the whole length should never exceed 27.5 metres.*

23 What should you use to cover baggage trolleys?



- A A piece of plastic
- B A tarpaulin, hood or cover
- C You do not need to cover the baggage trolley

*Explanation: open baggage trolleys must be covered with a tarpaulin, hood or cover so that no baggage can fall off.*

24 What is the maximum permitted height of a vehicle on airside?



- A 3.50 metres
- B 3.80 metres
- C 4.10 metres

*Explanation: vehicles higher than 3.80 metres are not allowed on to airside without supervision.*

25 **What are anti-collision lights?**



- A Lights on the docking system
- B Red blinking lights on the underside and on top of an aircraft**
- C Roof lights on the vehicles of Airside Operation of Amsterdam Airport Schiphol

*Explanation: anti-collision lights are red blinking lights under and on top of an aircraft. When these lights are on, the engines may be on, the aircraft may arrive, depart or can be towed.*

# SAFETY TEST APRONS

- 1 Your employer allows you to carry out work on the apron or an aircraft stand when you are not wearing high-visibility clothing. Is this allowed?



- A Yes, this is allowed
- B No, this is not allowed
- C This is allowed only at night

*Explanation: you are required to wear high-visibility clothing when you are on the apron or an aircraft stand.*

- 2 As a pedestrian, you want to have a quick look round an aircraft stand. Is this allowed?



- A No, this is not allowed
- B Yes, this is allowed; it is fun
- C Yes, this is allowed but only during your break

*Explanation: as a pedestrian you are not allowed to be on an aircraft stand unless you have work to do there.*

- 3 Passengers are being led to the aircraft by an employee. The car wants to drive between the group and the aircraft. Do the passengers have priority?



- A No, the car could be in a hurry
- B The passengers never have priority
- C The passengers always have priority

*Explanation: passengers being led to or from aircraft always have priority and may not be hindered.*

- 4 In your vehicle, you wish to cross two aircraft stands. Are you required to drive via the perimeter road?



- A You may decide this for yourself
- B You must go via the perimeter road
- C You are not required to go via the perimeter road

*Explanation: it is dangerous to cross the red clearance lines. You also disturb the ground handling on the other aircraft stands. If you need to be a couple of aircraft stands further along, you must drive there via the perimeter road.*

- 
- 5 You want to go to an adjacent aircraft stand. Are you allowed to drive across the narrow red aircraft clearance line?



- A This is allowed
- B This is not allowed
- C You have to drive always over the perimeter roads

*Explanation: you are allowed to drive across the narrow red aircraft clearance line only if you are required to be at the adjacent aircraft stand.*

- 
- 6 The baggage tractor takes the shortest route to another aircraft stand. Is the driver allowed to drive across the broad red clearance line?



- A This is allowed because it is a shorter route
- B The driver is never allowed to drive across the broad red clearance line
- C This is allowed only if there are aircrafts parked on both the aircraft stands

*Explanation: the broad red clearance line separates the apron from the aircraft taxiway. You are never allowed to cross this line. This is why you must drive to another aircraft stand via the perimeter road.*

- 
- 7 There are two types of red clearance line. Which type of clearance line are you never allowed to cross?



- A You are not allowed to cross any red clearance line
- B The broad red clearance line between the apron and the aircraft taxiway
- C You are not allowed to cross the red clearance line between the aircraft stands

*Explanation: the broad red clearance line separates the apron from the aircraft taxiway. You are never allowed to cross this line. This is why you must drive to another aircraft stand via the perimeter road.*

- 
- 8 When are you allowed to park on an entry and exit route from an aircraft stand?



- A Never
- B In limited visibility conditions
- C During the ground handling of an aircraft

*Explanation: during the ground handling of an aircraft the aircraft stand's entry and exit routes are its escape routes and should, therefore, always be kept clear.*

9 When are you allowed to park in the red-striped area for the passenger bridge?



- A When an aircraft is expected
- B You are never allowed to park in this area
- C When an aircraft is already parked on the aircraft stand

*Explanation: the red-striped box indicates the manoeuvring area of the passenger bridge. This is a no-stopping and no-parking zone.*

10 The space outlined in white has white stripes. This space is intended for material with a height restriction of:



- A 2.25 metres
- B 3.50 metres
- C 3.75 metres

*Explanation: the white-striped space is intended for material no higher than 2.25 metres. Material that is too high can damage the aircraft.*

11 What is the maximum permitted height of material in an aircraft stand section that has no height restriction?



- A 3.0 metres
- B 3.5 metres
- C 4.0 metres

*Explanation: these aircraft stand sections are subject to a height restriction of 3.5 metres. Material that is too high can damage the wing of an aircraft.*

12 Where should the Ground Power Unit be placed on an aircraft stand?



- A Next to the yellow lead-in line
- B In the GPU parking area, if there is one
- C In the red-hatched area for the passenger bridge

*Explanation: a GPU parking area is a parking place for Ground Power Units and nothing else. You are never allowed to park other vehicles or ground handling material in a GPU section.*

13 You want to park your material next to a perimeter fence. How close at most are you allowed to park next to the fence?



- A 1.0 metre
- B 2.0 metres
- C 3.0 metres

*Explanation: it is forbidden at all times to park vehicles or material within 3 metres of the perimeter fence.*

- 14 You need to be on an aircraft stand for ground handling. There is a tanker on the aircraft stand and it is carrying out its work. What do you need to bear in mind/do?



- A That you park your vehicle in front of the tanker
- B The tanker should always be able to drive away unhindered**
- C That you park your vehicle between the tanker and the aircraft

*Explanation: tankers on airside carry an explosive fuel. This is why tankers must be able to drive away at all times.*

- 15 What does a solid yellow line on the apron mean?



- A It divides the apron in two
- B This is the line along which the aircraft taxis to the aircraft stand**
- C To help parking ground handling material on the apron in a straight line

*Explanation: the yellow taxiway centre line indicates an aircraft's route to the aircraft stand.*

- 16 What does it mean when the green light under the passenger bridge is on?



- A This means that the bridge is defective
- B This means that the bridge is in parking mode**
- C This means that the bridge may start moving at any moment

*Explanation: when the green light under the passenger bridge is on, the bridge is in parking mode and cannot be moved.*

- 17 When must you give a moving passenger bridge priority?



- A A passenger bridge always has priority**
- B Only when it is approaching from the right
- C You never need to give a passenger bridge priority

*Explanation: you must always give priority to a moving passenger bridge.*

- 18 Where is the fire extinguisher kept on the aircraft stand?



- A Within the fixed part of the passenger bridge
- B On the apron under the fixed part of the passenger bridge**
- C Not every aircraft stand needs to have a fire extinguisher

*Explanation: on every aircraft stand the fire extinguisher is under the fixed part of the passenger bridge and is indicated on the ground by a red circle.*

19 You see a red square containing red diagonal stripes. What does this mean?



- A This is a hydrant well
- B This is an emergency exit
- C This is a GPU stand section

*Explanation: a hydrant well is marked by a red square containing red diagonal lines. You may never park your vehicle on a hydrant well.*

20 On every aircraft stand, does an aircraft have to be parked by an apron officer or by an operator of a docking system?



- A Only if there is no one else present
- B Yes, this is required on every aircraft stand
- C No, on some aircraft stands the aircraft do not need parking guidance

*Explanation: at Schiphol aircraft can be parked without the help of an apron officer or docking system. Be aware of this possibility.*

21 You see a parked aircraft whose anti-collision lights are on. What does this mean?



- A This has no particular meaning
- B That the ground handling can start
- C That the aircraft engines may still be on and that the ground handling may not yet start

*Explanation: anti-collision lights are red blinking lights under and on top of an aircraft. When these lights are on, the engines may be on, the aircraft may arrive, depart or will be towed.*

22 When can the aircraft ground handling begin?



- A As soon as the aircraft is stationary
- B When the chocks have been put in place and the engines are still running
- C When the engines have been shut down, the chocks put in place and the anti-collision lights have been switched off

*Explanation: an aircraft's ground handling may only begin once the engines have been shut down, the chocks put in place and the anti-collision lights have been switched off. This is for your own safety and to prevent damage to the aircraft.*

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23 The anti-collision lights are on. Is the man allowed to walk in front of the aircraft?



- A Only if he walks quickly
- B Yes, because he is wearing high-visibility clothing
- C No, the man must wait until the lights have been switched off

*Explanation: when the anti-collision lights are on, the aircraft engines are still running. In this situation it is risking life and limb to walk in front of the aircraft because running engines can create considerable suction that can suck you into them.*

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24 The anti-collision lights are on. Is the man allowed to walk behind the aircraft?



- A Only if he walks quickly
- B Yes, because he is wearing high-visibility clothing
- C No, the man must wait until the lights have been switched off

*Explanation: when the anti-collision lights are on, the aircraft engines are running. In this situation it is risking life and limb to walk behind the aircraft because running engines can create enough jet blast to blow you off your feet.*